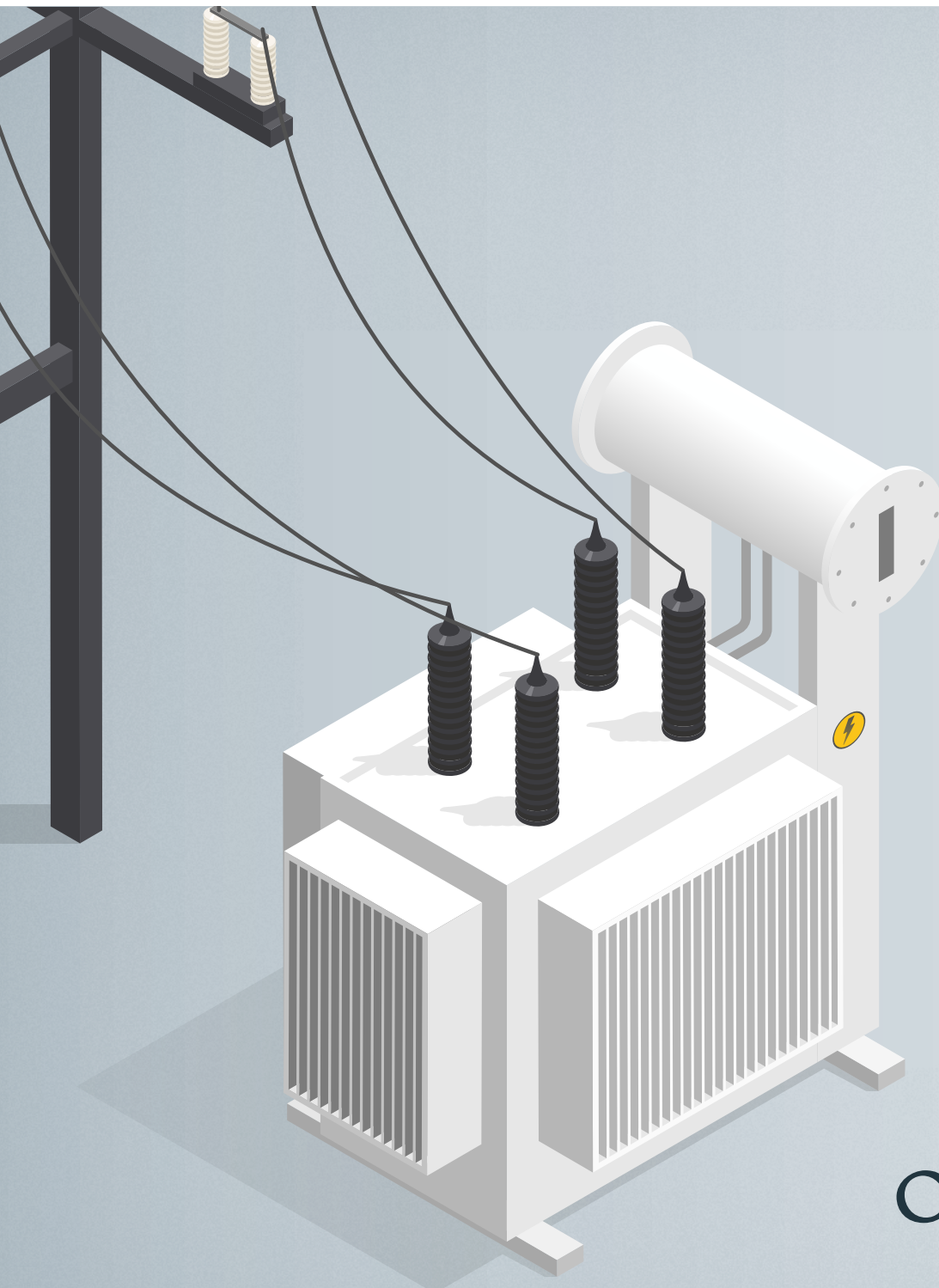


# Consolidated Accounts 2024

## BGAAP ORES Assets



ORES 

## **NAME AND FORM**

ORES Assets. Cooperative company.  
CBE Number 0543.696.579

## **HEAD OFFICE**

Avenue Jean Mermoz 14, 6041 Gosselies

## **INCORPORATION**

Incorporated 31<sup>st</sup> December 2013.  
Deed of incorporation published in the Appendices to the Moniteur belge  
(Belgian Official Gazette) of 10<sup>th</sup> January 2014 under number 14012014.

## **ARTICLES OF ASSOCIATION**

The articles of association have been amended on a number of occasions,  
most recently under the terms of a deed received by Mr. Thibaut van DOORSLAER de ten RYEN,  
Notary residing in Jodoigne, on 28<sup>th</sup> November 2024, published in the appendices  
to the Belgian Official Journal dated 30<sup>th</sup> December 2024 under number 24456809.

# Consolidated accounts

## BGAAP ORES Assets

# 2024

This document is a translation of the original French version.  
In case of doubt, interpretation ambiguity or inconsistency in the  
translated text, the French version shall prevail.

ORES

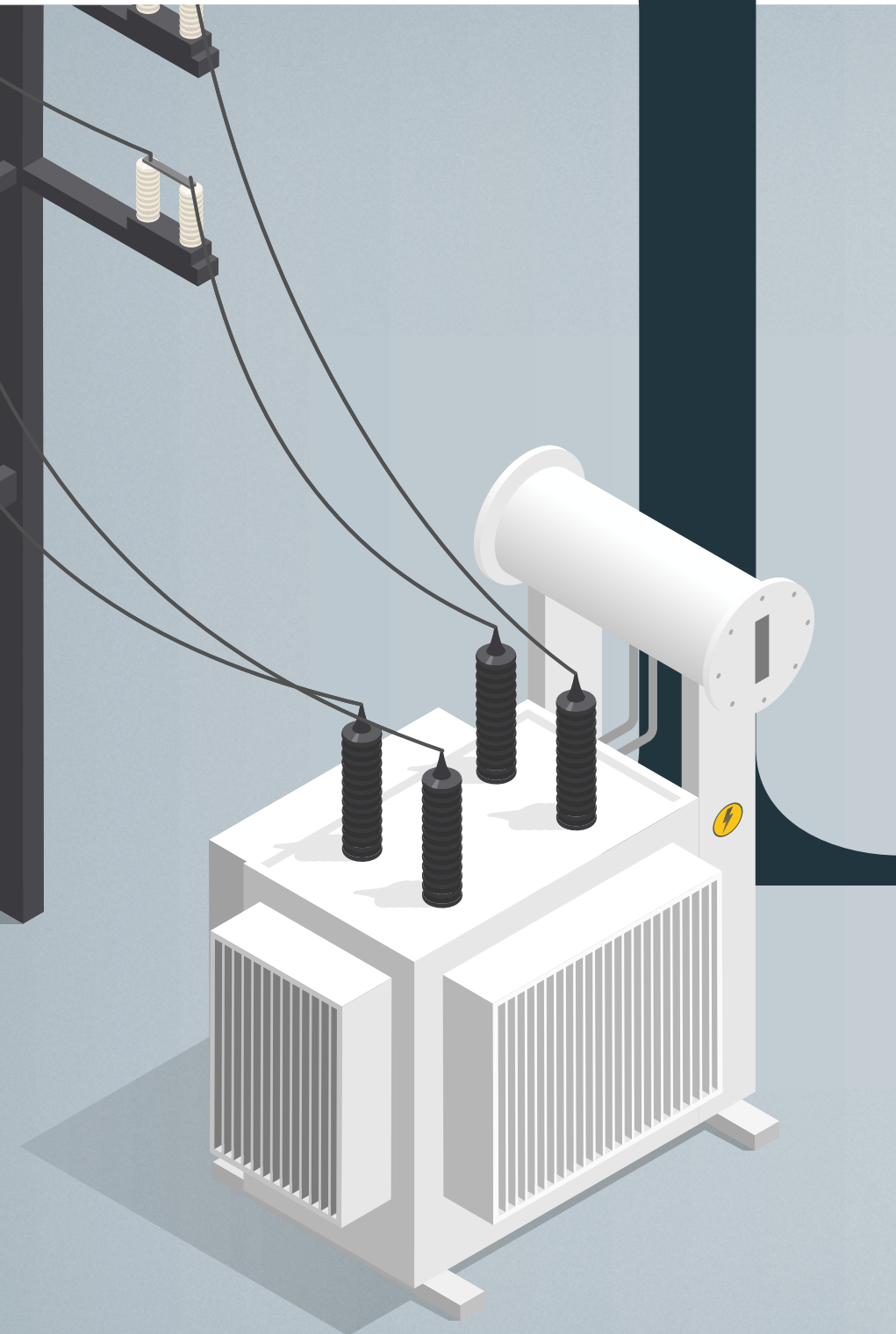
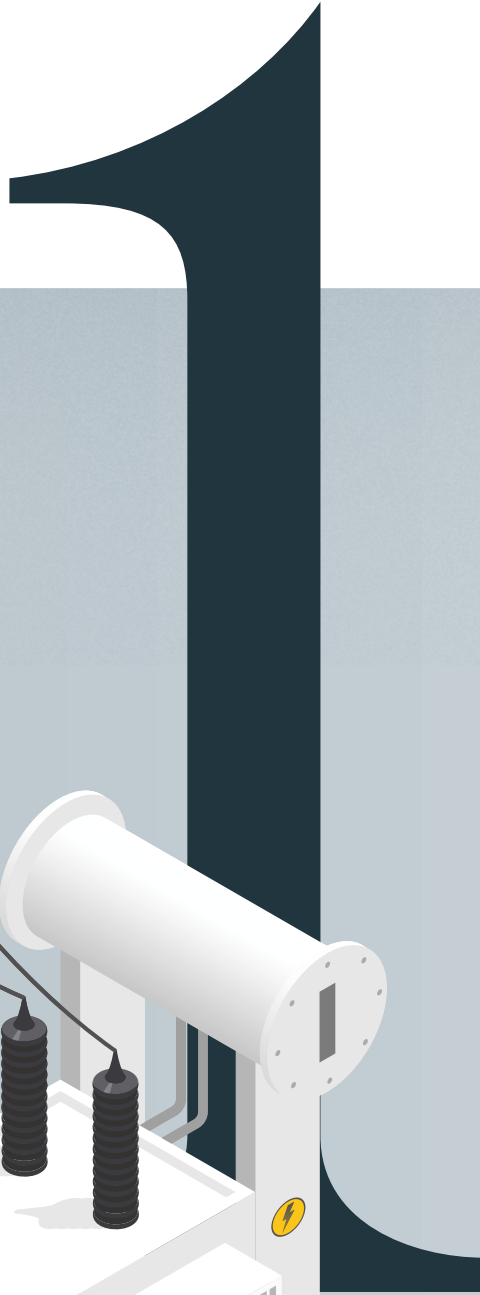




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Chapter





# Introduction

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“Investing together in energy  
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# 1 Message from the Chairman of the Executive Committee

2024 was a year that was both special and positive for ORES. It was a special year, because 2024 marked the beginning of the implementation of our new strategic plan, along with our aim to 'invest together in energy transition for all'. And it was a positive year, because the regional regulator approved our authorized revenue for the period 2025-2029, which is a guarantee of stability for the future, and because we also achieved the first results set with regard to the modernization and upgrading of our networks.

2024 also saw the beginning of the rollout of our strategic plan, published at the end of 2023, which was a year marked in particular by an explosion in the amount of photovoltaic energy being inserted into our low-voltage networks (a 60% year-on-year increase in installations). And ORES has already begun to reap tangible results from the plan. Significant targeted investments have been made to modernize and upgrade the electricity network, based on specific needs that have been mapped out precisely. In addition, more than 1,250 circuits were upgraded or renovated during the year. Throughout the year, our technical and administrative teams have been hard at work and will continue to do so, ensuring that customers can be offered solutions that are sustainable, resilient and of high quality.

These solutions include smart meters, which are essential tools for energy transition. In June 2024, the Walloon Parliament voted to amend the Electricity Decree that requires the broad-based rollout of these meters for all customers by 2030. It is now up to us to take on this important challenge in a responsible and efficient way, so that we can make smart meters genuine tools for optimizing our investments, as well as for managing our networks dynamically and for supporting our customers in their initiatives to promote energy transition in the Walloon Region.

In addition, a range of other milestones were also reached in 2024. These include progress in our ISO 14001 and ISO 27001 certification procedures, the updating of our carbon footprint, the obtaining of subsidies at a Walloon and European level to strengthen the financing of our in-

vestments in energy transition, our new corporate values and the updating of our code of ethics and professional conduct.

2024 also saw a new Government take office in Wallonia following the regional elections that were held on 9<sup>th</sup> June. Energy occupies an important place in the Regional Policy Declaration that ensued, with high expectations set in terms modernizing the network and with regard to flexibility and efficiency, in particular through the establishment of a single distribution system operator. Contacts have already been made with the Minister for Energy and in 2025 we will analyze the impact that this government agreement will have on our company.

This annual report looks back at the various achievements and progress made during the past financial year. It also discusses the outlook for our company and our three main objectives: the modernization of our networks, in keeping with the work already begun; the involvement of customers in energy transition through all the assistance, information and tools that we can provide them with; and, finally, our desire to be even more efficient by avoiding the complexities and obstacles that slow down the action we want to take. To sum up, by making sure that we do things more simply with the aim of achieving greater efficiency.

So, I invite you to peruse this 2024 edition of our annual report. I hope you enjoy reading it.

**Fernand Grifnée**

**Chairman of the Executive Committee**



A portrait of a middle-aged man with short, graying hair, wearing black-rimmed glasses and a brown herringbone jacket over a black zip-up shirt. He is smiling and looking directly at the camera. The background is a soft, out-of-focus light blue.

“Invest together  
in energy  
transition for all”



# 2 Presentation of the company

## 'Investing together in energy transition for all'

For ORES as a Group, our top priority is now energy transition. This viewpoint was clearly affirmed once again by our stakeholders, who were consulted for the preparation of our strategic plan. With this in mind, our aim is to fully assume our role in society and to facilitate this transition, on behalf of Wallonia, along with its objectives and all of the customers who are served by our electricity and gas distribution networks.



To enable it to fulfil its public service missions as a distribution system operator, the ORES group relies above all on the skills and expertise of its staff. Faced with the challenges of energy transition and constant developments in the market, our headcount was expanded once again in 2024. At the end of the year, 2,864 women and men made up the company's active workforce. This was an increase of 7.5% compared with 2023. No fewer than 356 new members of staff were recruited during the year to strengthen the existing teams, replacing colleagues who were either leaving or who had already left the company.

Today, the distribution infrastructures managed by ORES cover more than 53,300 kilometers for our electricity networks – this includes municipal public lighting – and in excess of 10,200 kilometers for our gas networks. This enables us to supply energy to a little under 1.5 million customers in Wallonia: households, professionals, businesses, manufacturers and public authorities. It is vital that these customers are able to participate actively in energy transition, while also benefiting from it. Many of them are involved in new methods of consumption and production. At the same time, electricity needs are intensifying and ORES must be in a position to offer an appropriate level of service and support in this rapidly changing context.

To guarantee the quality of this service, our company aims to rely on stronger, more resilient and higher-quality electrical distribution networks. A far-reaching policy has been defined to make this happen, accompanied by huge investments that focus on both strengthening our physical infrastructures, as well as developing data collection and management systems. These are essential for managing networks effectively and implementing new market mechanisms: incentive pricing, offers of flexibility and energy-sharing. With regard to gas, the investments we make are aimed primarily at maintaining the network and making it easier for renewable forms of energy, such as biomethane, to be injected into the network.

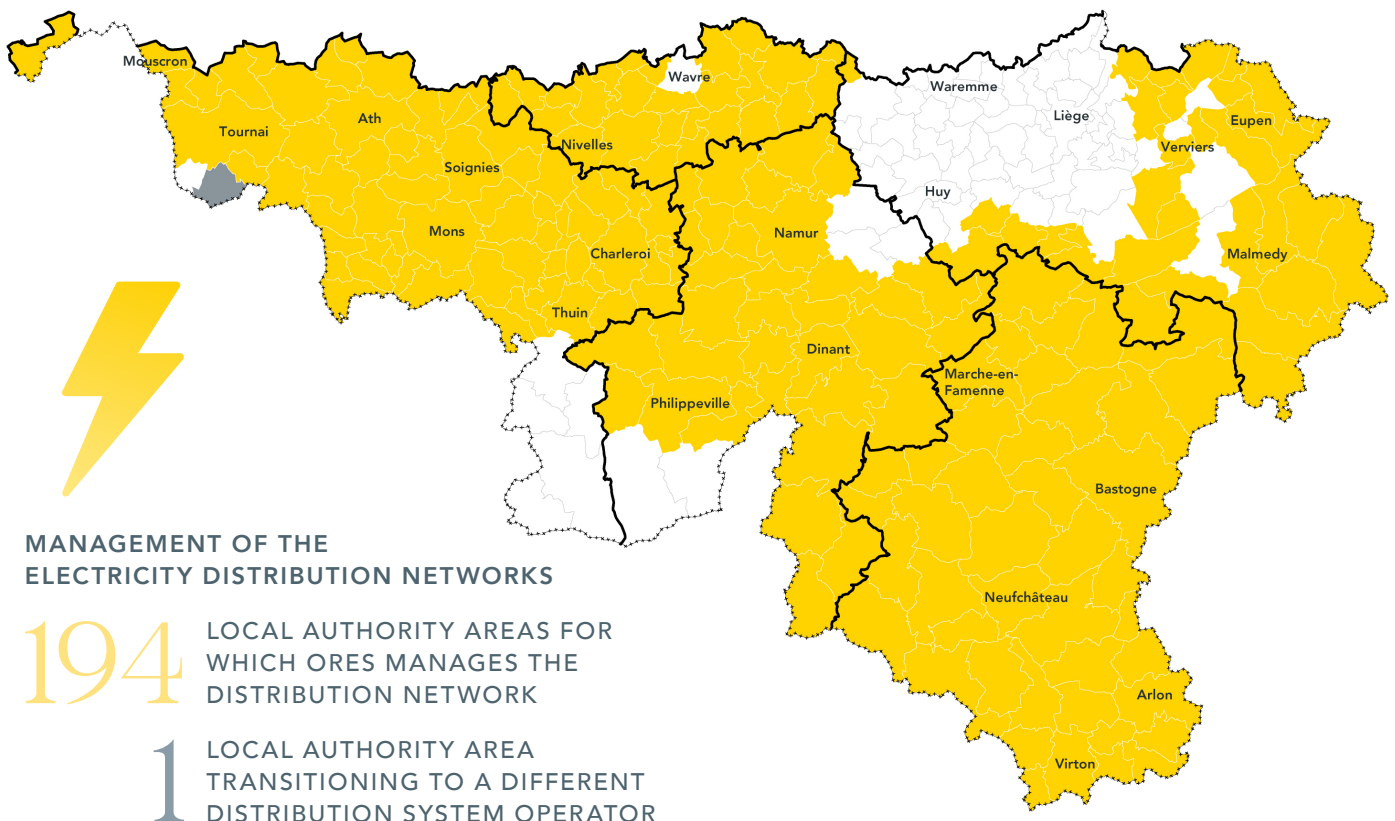
As part of its medium-term and long-term vision, ORES drew up an ambitious investment plan in 2024 to support energy transition. Over the next five years, the company plans to install 8,400 kilometers of new cables across its network, 5,000 kilometers of which will be low-voltage in order to reinforce the electricity infrastructure. In parallel, 430 kilometers of additional cables will be put in place to facilitate the integration of new wind power farms and photovoltaic production facilities. In addition, by 2029, 3,850 new electrical substations and transformer stations will be installed to support this dynamic.

## Areas of activity

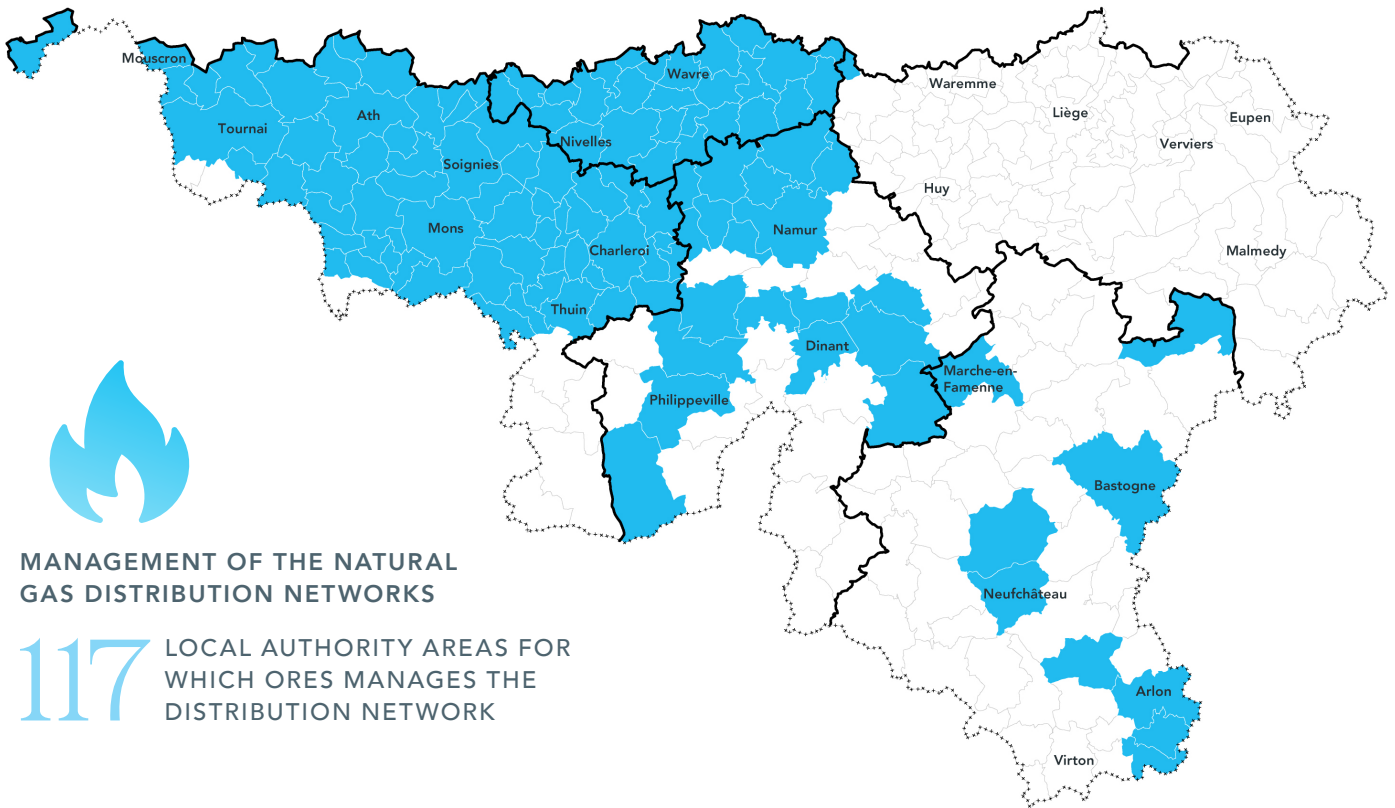
Our teams manage and operate the distribution networks for almost 75% of Wallonia's local authorities (194 for electricity and 117 for gas). Following the official procedure for renewing the management mandates for these networks for the period 2023-2043, ORES has been confirmed to continue providing services in virtually all of the towns and local authority areas where it carried out these tasks previously.

The transfer to AIESH of those entities in the north of the Couvin local authority area for which ORES previously managed the distribution of electricity took place on 1<sup>st</sup> January 2024. Completion of the transfer of the municipality of Brunehaut to AIEG, which was scheduled for 2024, was not finalized and must now take account of the work currently being carried out by the authorities into the establishment of a single distribution network manager in Wallonia, as announced in the regional policy statement issued by the new Walloon Government formed after the elections of June 2024.

The following maps show the situation for ORES at the beginning of 2025.

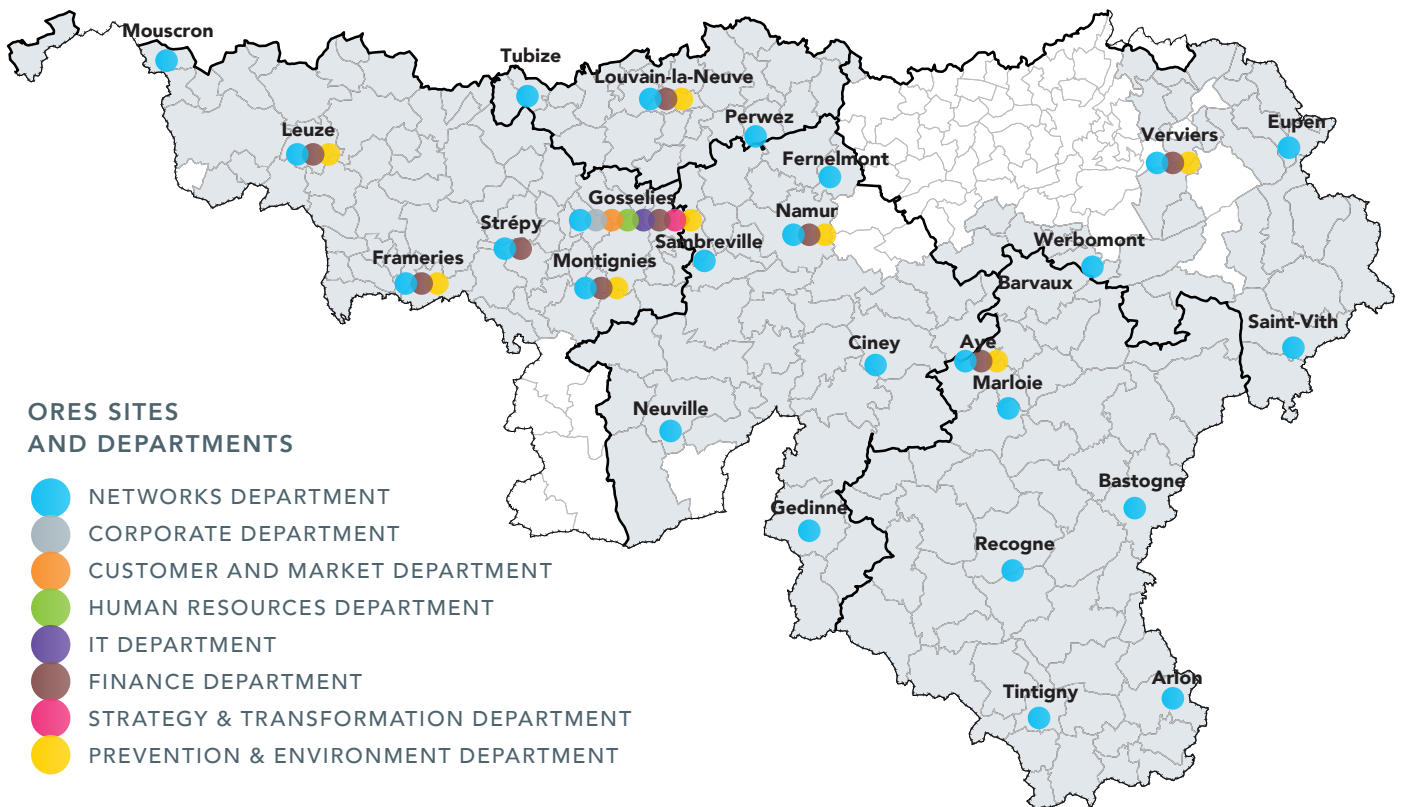






The map below shows all of our company's locations and sites in Wallonia at the end of 2024, with an indication of the different departments and activities present in each of these locations. For the towns and local authorities,

customers and partners of ORES, this decentralized geographical organization guarantees an efficient local service right across the territory covered by our company.



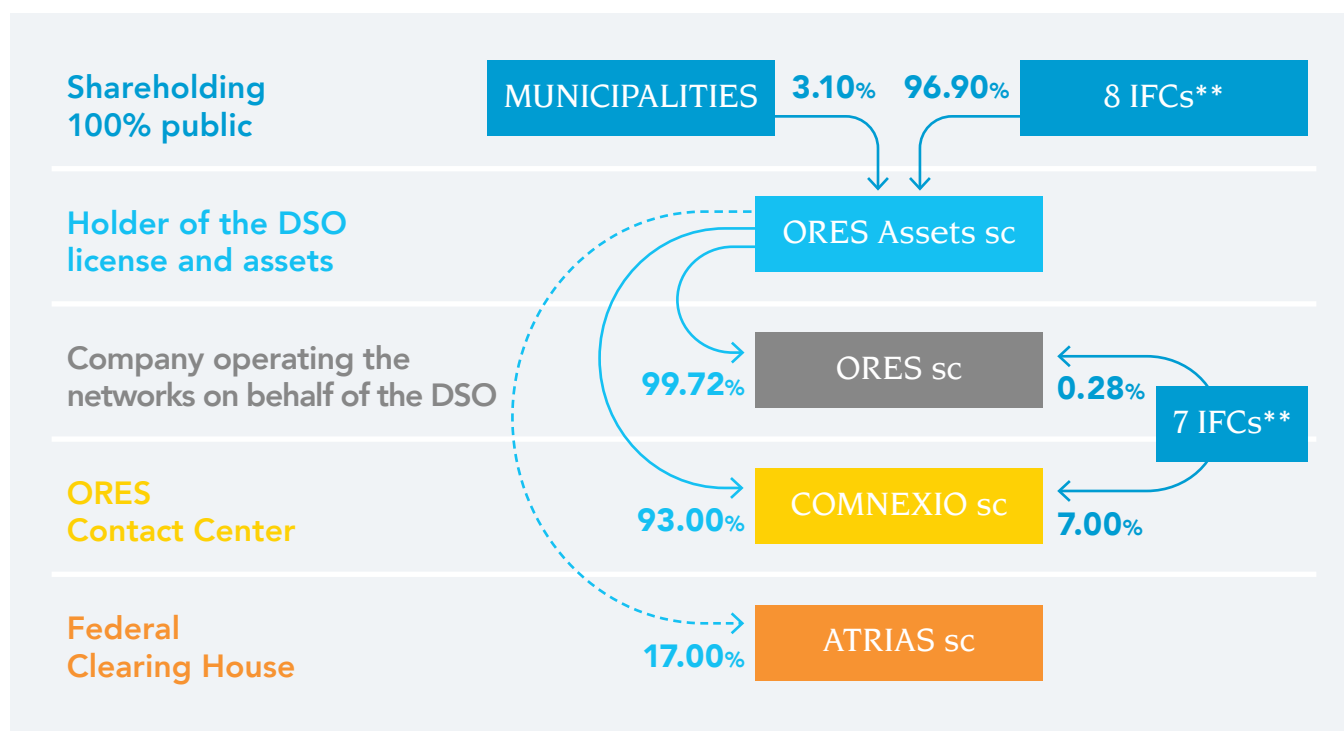


## Shareholding structure

ORES as a group is in fact owned by the intermunicipal cooperative company ORES Assets, which manages distribution networks. It is made up of the shareholdings of 8 pure intermunicipal financing companies (IFCs) and those of 199 associated towns and municipalities. The mission of the IFCs is to assist and support local authorities in acquiring financial holdings, particularly in distribution networks.

In addition to ORES sc, which is its operating subsidiary, the intermunicipal company ORES Assets sc has shareholdings in two companies: Connexio sc, its subsidiary specializing in contact center activities, specifically telephone helpdesk services for front-line customers; and Atrias sc – owned 17% – which hosts the unified federal platform for the exchange of market data (see below part 2 – section 3. Customer relations as a lever for energy transition).

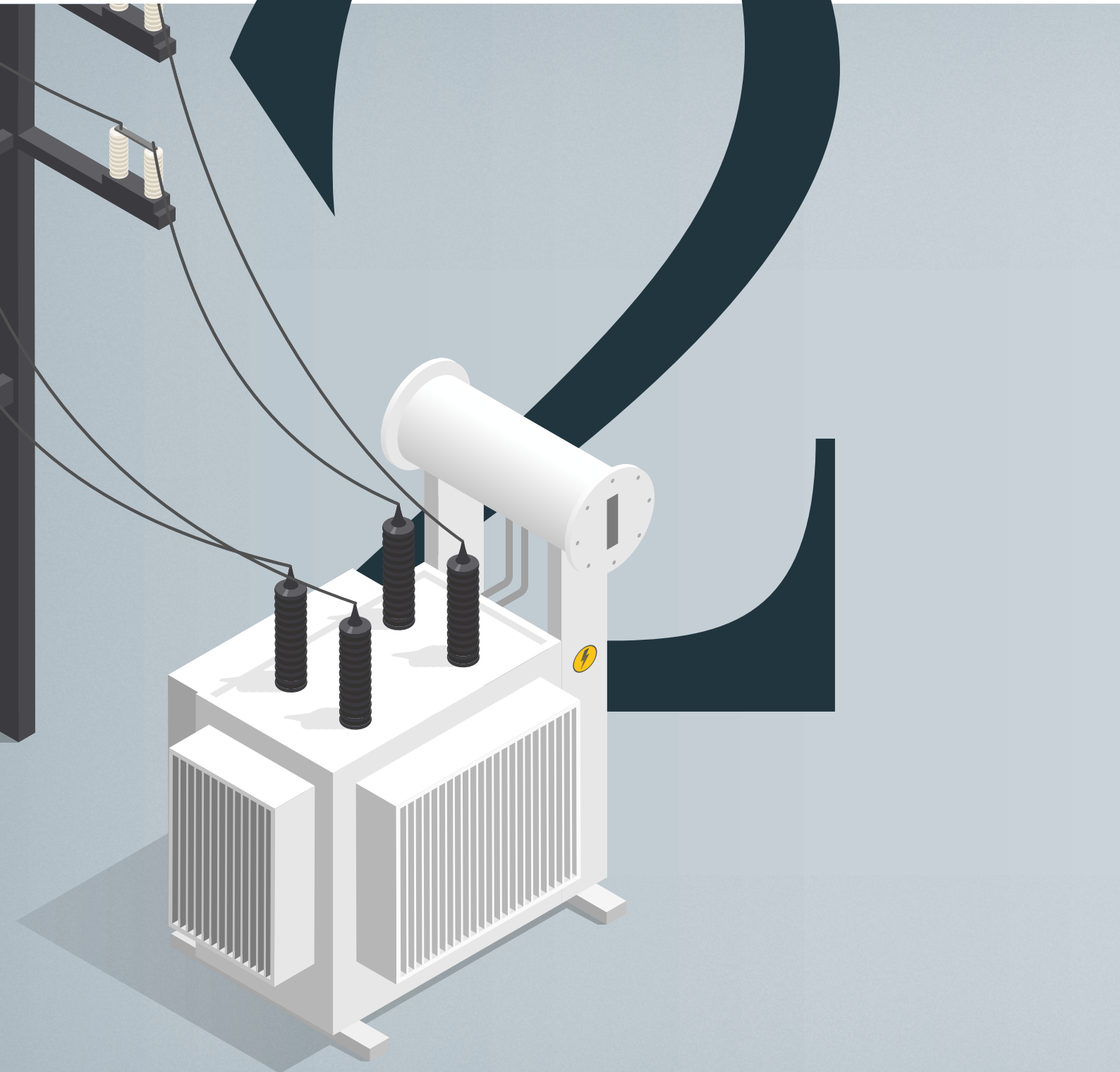
### Shareholding structure of the ORES Group at 31<sup>st</sup> December 2024



\* DSO: distribution system operator \*\* IFC: pure intermunicipal financing company. Partners in ORES Assets: Finest, Finimo, Idefin, IEG, IFIGA, IPFBW, CENEO and Sofilux. Partners in ORES sc and in Connexio: Finest, Finimo, Idefin, IEG, IPFBW, CENEO and Sofilux



# Chapter







# Activity and sustainable development report

## Non-financial information

### 2024: key figures and events p.14

#### 1 Social responsibility and sustainability p.18

#### 2 Energy networks, the driving force of energy transition p.22

#### 3 The customer relationship as a lever for energy transition for all p.34

#### 4 Human resources, prevention and environment p.40

##### Warning

During 2024 and at the start of 2025, ORES continued its preparations to bring its sustainability reporting into line with the obligations arising from the transposition of Directive (EU) 2022/2464, known as the CSRD (Corporate Sustainability Reporting Directive), into Belgian law. These obligations were initially intended to apply to the company from 2026 on reporting for the 2025 financial year. However, the simplification measures proposed on 26th February 2025 by the European Commission as part of the proposed 'Omnibus' directive are likely to lead to amendments during the course of the year. ORES is keeping a close eye on developments.

In any event, an initial 'double materiality' exercise, an essential prerequisite for a complete and balanced analysis of the company's impacts, as provided for by the CSRD, was carried out in the spring of 2024 with the company's external and internal stakeholders and validated by the Board of Directors in September. A summary of this exercise is presented in section 1. Social responsibility and sustainability. It is also dealt with in more detail in part 3. GRI Index – in a number of the points that make up GRI 102.

Note: ORES has chosen since 2018 to structure and report on its approach to sustainability based on the guidelines of the Global Reporting Initiative (GRI – 2016), one of the major internationally recognized standards. In this report, and while awaiting the provisions following the proposal for an 'Omnibus' directive mentioned above, our initiatives and performance in economic, social, environmental and governance terms are discussed with reference to the GRI methodology.

# 2024 Key figures and events

**2,864**  
active members  
of staff

34.15% female  
65.85% male

GROWING TEAMS



**29.4**  
hours  
of training

per person per year

LEADING WALLOON DISTRIBUTION SYSTEM OPERATOR

Almost  
**2 million**  
points of supply

1,415,427 536,440

**330,000**  
smart meters



**23.4 million MWh**  
distributed in 2024

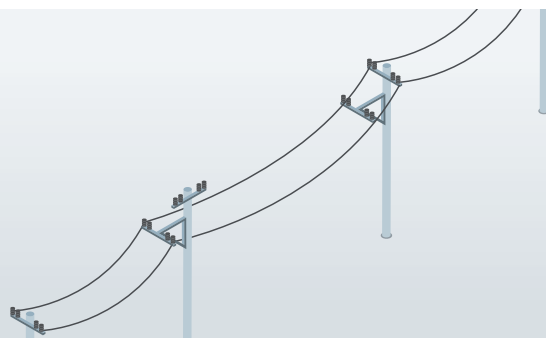
10,814,301 MWh 12,593,995 MWh

**>61,000**  
active prepaid meters

44,218 17,204

>63,500 km  
of distribution networks

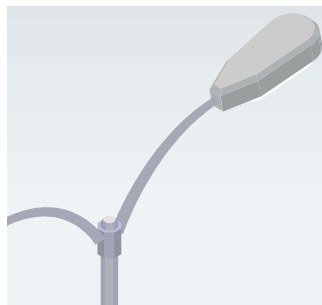
⚡ 53,328 km 🔥 10,213 km



470,410

municipal public lighting fittings

with 22,237 repairs per year



>51,600  
protected customers

⚡ 34,005 customers 🔥 17,622 customers



A KEY PROVIDER

€1.07 billion  
of consolidated turnover



INVESTMENTS ON THE RISE

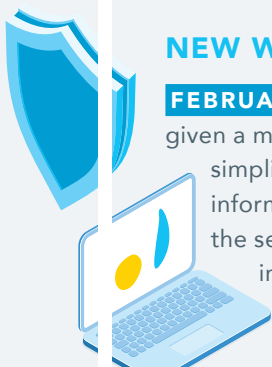
€434 million  
of gross investments



# A look back at the highlights of 2024

## INFORMATION SECURITY

**JANUARY** To strengthen its resilience to the threat of cyberattacks, ORES launches a campaign to raise awareness of and train its staff in cybersecurity. At the same time, the company is engaged in a process to obtain ISO 27001 certification for corporate information security.



## NEW WEBSITE

**FEBRUARY** The www.ores.be website is given a makeover with three main objectives: to simplify the search for and understanding of information by customers; to better present the services provided and their development in the context of energy transition; and to facilitate online transactions.

## EMPLOYMENT AND TRAINING

**MARCH** Against a background of labor market shortages, ORES launches a 'strike while the iron's hot' recruitment drive with FOREM to recruit electricians. After 10 months of training, qualified candidates are hired directly.



## ENERGY TRANSITION

**MARCH** At the end of March, through two decrees following on from another already adopted in December 2023, the Walloon Government approves the granting of subsidies aimed at speeding up energy transition in Wallonia. In all, almost €147 million is granted to the ORES group, partly from the Walloon Recovery Plan budget and partly from the European Commission's REPowerEU plan.



## AUTHORIZED REVENUE

**APRIL** In an important step towards the defining of distribution tariffs, the CWaPE approves the authorized revenue proposals formulated by ORES for the distribution of electricity and gas for the period 2025-2029.



## SMART ELECTRICITY METERS

**MAY** The Walloon Parliament approves a proposal to revise the Electricity Decree with a view to charting a new course for the rollout of smart electricity meters. The aim is to achieve the complete rollout to all customers throughout Wallonia by 2030.



## NON-FINANCIAL REPORTING

**MAY** As part of its compliance with the CSRD (Corporate Sustainability Reporting Directive), which sets new standards and obligations for non-financial reporting by large companies, ORES consults its stakeholders as part of a dual materiality exercise.



## CONVERSION OF THE GAS NETWORK

**JUNE** ORES finalizes the operation to convert the gas distribution network that began five years earlier after the announcement that the Netherlands would be halting gas exports. The distribution networks of the final nine local authority areas still supplied with low calorific ('lean') gas are adapted to accommodate 'rich' gas.





## UPGRADE OF THE NETWORK

**JUNE** ORES posts the list of investments planned to be made in the short term in the high-voltage networks to promote energy transition on its website. These are incorporated into the grid failure risk mapping tool placed online two months earlier: nearly 1,800 network upgrade projects are identified, including 1,250 to be carried out in 2024. All of the works scheduled for the next three years are also gradually being integrated into this tool.



## LOCALLY PRODUCED GREEN ELECTRICITY

**JULY** The first renewable energy community (REC) approved by the Walloon regulator is set up in the area managed by ORES. Based in Aubange, the CERSA (Communauté d'énergie renouvelable Soleil d'Aubange) is part of the energy transition program led by the Gaume Natural Park, in partnership with the Town of Aubange and the non-profit organization Énergie Commune. As a result of energy-sharing, participants in the community will have access to locally produced, green electricity at a stable and competitive price, including residents who do not have a production unit.



## ENVIRONMENTAL AND ENERGY MANAGEMENT

**AUGUST** Publication of the new ORES environmental policy, which aims to formalize and objectify all of the actions intended to limit the impact that our activities have on the environment, in particular through the better environmental and energy management of our sites and network infrastructures, including waste management.



## REAL-TIME MONITORING

**OCTOBER** Launch of the Solormax pilot project by the ORES Innovation unit. Volunteer prosumers living in Flobecq and Marche-en-Famenne are equipped with connected devices to monitor their production and the status of the network in real-time. Now, by analyzing the local risks of voltage surges and inverter dropouts, photovoltaic production can be adjusted to prevent problems.



## PERIODIC TARIFFS

**NOVEMBER** Between 29<sup>th</sup> November and 2<sup>nd</sup> December 2024, the CWaPE approves the proposals for the periodic tariffs for electricity distribution for the year 2025 and gas distribution for the period 2025-2029 of the various DSOs in the Walloon Region.



## ENVIRONMENT

**DECEMBER** On 3<sup>rd</sup> December, the certifiers examining the company's environmental management system officially award ORES ISO 14001 certification. The ISO 27001 certification process for information security result in minor non-conformities, which were resolved at the end of January 2025 and certification was obtained in early spring.



## INVERTER DROPOUTS

**DECEMBER** At the beginning of the year, the company set itself the goal of renovating or upgrading at least 1,250 low-voltage circuits by 2024, intended to modernize its network and respond to the issue of inverter dropouts among prosumers. The goal was achieved thanks to the unwavering commitment of the technical and administrative teams.



# 1 Social responsibility and sustainability

ORES is fully committed to energy transition. It exercises its social responsibility first and foremost through this commitment and the projects carried out to support and promote this transition. In addition, during 2024, the company continued its preparations to comply with the new sustainability reporting obligations related to the CSRD directive.



## Six main lines of action linked to sustainable development targets

In terms of social responsibility and sustainability, the policy applied by ORES is based on the United Nations' 17 sustainable development goals. This policy, which is published on the company's website, is structured around broad lines of action that bring together the main sustainability issues for the company, as defined with its stakeholders. The lines of action are broken down into commitments, which in turn are accompanied by monitoring indicators.

The company's CSR policy and its commitments are monitored using a scoreboard consisting of around thirty indicators. Twelve of these indicators are included in the 'CD

dashboard', which is monitored monthly by the company's Executive Committee. The CSR dashboard presented below – which is not set in stone and which will evolve in line with current thinking and developments – is monitored by CSR Coordination, a discussion and consultation body that is an integral part of corporate governance. Coordination and its members represent the various ORES Divisions. Together, they support the development of the CSR policy and identify potentially promising initiatives in the field of sustainability. The various activities, commitments and initiatives related to these indicators are discussed throughout this report.



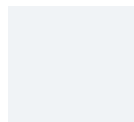
→ **TO ACCELERATE  
ENERGY TRANSITION**



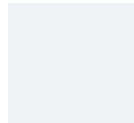
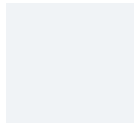
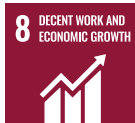
→ **TO WORK TOWARDS  
INCLUSIVE ENERGY**



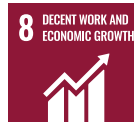
→ **TO REDUCE THE DIRECT ENVIRONMENTAL  
FOOTPRINT OF OUR ACTIVITIES**



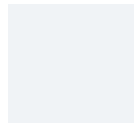
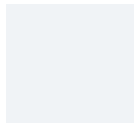
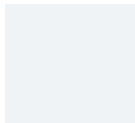
→ **TO BE A HIGH-PERFORMANCE COMPANY IN TERMS  
OF COSTS AND QUALITY OF PUBLIC SERVICE**



→ **TO BE A BENCHMARK  
EMPLOYER IN WALLONIA**



→ **TO CONTINUE LISTENING TO AND  
WORKING WITH STAKEHOLDERS**



INDICATORS OF THE SUSTAINABILITY DASHBOARD		Figures end 2024
<b>TO ACCELERATE ENERGY TRANSITION</b>	Number of customers with decentralized production facilities*	287,603
	Installed capacity of renewable production on the ORES grid*	3,518 MVA
	Total number of smart meters (E) installed*	103,791
	Percentage of biomethane in the network versus the target of 3,200 GWh	5.25%
	Percentage of hybrid/electric vehicles versus the fleet of light vehicles	15.25%
	CO <sub>2</sub> emissions avoided by using LEDs in public lighting	25,525 tons
<b>TO WORK TOWARDS INCLUSIVE ENERGY</b>	Total number of protected customers*	51,627
	Number of customers (E) with 1 payment plan over the year	6,445
	Number of customers (G) with 1 payment plan over the year	3,928
	Number of dossiers examined by CLE concerning the granting of winter aid	1,376
<b>TO BE A HIGH-PERFORMANCE COMPANY IN TERMS OF COSTS AND QUALITY OF PUBLIC SERVICE</b>	Number of work operations on the network (E)	12,498
	Number of work operations on the network (G)	4,938
	Average duration of work operations (E)*	1h11m
	Average duration of work operations (G)*	1h17m
	Rate of 'smartization' of electricity cabinets	13.70%
	Number of substantiated complaints	6,748
	Cumulative average customer satisfaction score *	8.1/10
	Customer satisfaction rating (Connexio)	8.25/10
<b>TO BE A BENCHMARK EMPLOYER IN WALLONIA</b>	Rate of absenteeism	7.61%
	Frequency rate (accident at work)*	8.9
	Severity rate (accident at work)*	0.22
	Number of "Site Quality Contractor" visits	54
	Ratio of women to men in roles	34.15%
	Average number of days of training per employee*	6.7
	Nominal active workforce	2,864
<b>TO CONTINUE LISTENING TO AND WORKING WITH STAKEHOLDERS</b>	Number of "ORES Proximity" meetings*	9
	Rate of participation in meetings with other stakeholders*	79.24%

\* CSR indicators included in the ORES Executive Committee's dashboard

**Warning:** These indicators correspond to data duly validated at the end of 2024. They do not take account of any subsequent adjustments due to specific situations.

## ORES preparing for the CSRD

The ORES group – i.e. the network management company ORES Assets, its operating subsidiary ORES and its contact center Connexio – is preparing to meet the obligations arising from the CSRD (**EU 2022/2464**) directive relative to sustainability reporting and the law of 2<sup>nd</sup> December 2024 transposing this directive into national law. In this context, companies will be required to disclose detailed and accurate information about their environmental, social and governance (ESG) impacts, risks and opportunities. For ORES, the first deadline set in the texts for the publication of a CSRD report is 2026 and will relate to the activities of the 2025 financial year.

An initial contextual analysis carried out by the group in 2023 had made it possible to identify the ins and outs of the directive, its implications and the path to be followed in order to get in fighting order for this deadline. In March 2024, the work necessary for a so-called dual-material analysis (DMA) with the company's external and internal stakeholders was launched (for more details see part 3. GRI Index – information elements 102-21, 102-40 and 102-47). Following this analysis, the following six themes emerged as 'material' for ORES, across the three ESG pillars of sustainability.

<b>ENVIRONMENT</b>	Climate change
	Waste management
<b>SOCIAL</b>	Affordability in terms of costs
	Service quality
<b>GOVERNANCE</b>	Governance and ethics
	Evolution of corporate culture

At the end of September 2024, these results were approved by the Boards of Directors of ORES and ORES Assets and, as a result, the ORES group will have to report on the specific criteria and indicators established in the corresponding 'ESRS' reporting standards, namely ESRS E1 (Environment – Climate change), ESRS E5 (Environment – Use of resources and circular economy), ESRS S4 (Social – Consumers and use) and ESRS G1 (Governance – Business conduct).

It should be added that certain specific measures and disclosure requirements – parts of the information contained in the reporting standards – are also mandatory, regardless of the identification of material issues. The ORES group will therefore also have to report on these requirements. This relates to:

- ESRS 2, a cross-disciplinary standard that establishes general publication requirements;
- the 'impacts, risks and opportunities' (IRO) sections of ESRS standards E2, E3, E4, i.e. information about environmental aspects and more specifically about the identification of impacts, assessments of risks and opportunities relating to pollution, water and marine resources, as well as biodiversity and ecosystems;
- specific publication requirements related to the ESRS 2 standard in the environmental, social and governance sections.

In addition, the Group is also likely to have to report on the ESRS S1 standard relating to policies on staffing levels, social interaction processes, staff working conditions and multiple aspects related to prevention and staff safety.

At the end of February 2025, the European Commission presented a proposal for an 'Omnibus' directive. Among other things, this aims to clarify, simplify and rationalize the requirements of the CSRD and sustainability reports in terms of reducing the administrative and financial burden on companies. A whole series of relief measures have been announced, but the legislative process leading to their implementation is expected to take several months. ORES has chosen to adopt a cautious attitude and to remain attentive to future developments in this area.

In this report, the sustainability issues addressed in the various chapters will therefore relate, as in the previous reporting year, to energy transition, the major role played by distribution networks in its implementation, the quality of customer relations in this context, human resources issues, wellbeing at work, health and safety and, finally, the company's environmental policy, including its carbon footprint, the measures taken to reduce it and its waste management policy. Aspects relating to governance are dealt with in the introduction to the section dealing with Remuneration Reports.



# 2 Energy networks: the driving forces of energy transition

Photovoltaic panels, electric vehicles, heat pumps and more... Energy transition brings with it a host of new demands on electricity distribution networks. The teams at ORES are focused on putting all their energy and expertise into meeting the challenge and guaranteeing supply reliability and flexibility for customers. Their work makes a tangible contribution to achieving the European and Walloon targets set in terms of sustainability and the development of renewable energies.



## Developments on the electricity network

To meet the challenges of energy transition, ORES has opted to invest even more heavily in its network infrastructure and data management. The sheer quantities of electricity to be transmitted and distributed will increase in the coming years. And these volumes will be more variable than in the past because they will be from renewable sources and

therefore less easy to predict. ORES needs more efficient, more intelligent and more integrated infrastructures.

In 2024, more than €320 million was invested in the electricity networks. In addition to the necessary reinforcement of these networks, the 'smartization' of electricity distribu-



## Smart meters: a rollout that is gaining speed

Smart meters play a vital role in energy transition. By keeping track of the consumption data these meters produce, which they measure constantly and precisely, ORES is able to manage the network with greater accuracy and efficiency. Not only in terms of managing power loads and the injection of energy, but also in terms of detecting anomalies or breakdowns. Overall, the information collected by smart meters forms the basis for the tools used to optimize our investments in the network and as a result, it helps to keep distribution costs bearable in the context of energy transition.

Smart meters are also essential for integrating renewable energy sources, such as solar and wind power, into the electricity grid. They give the network manager a more accurate view of energy production and consumption, which in turn promotes self-consumption. Smart metering is essential for any customer who wants to become an ac-

tive participant in energy transition: it offers them the opportunity to better monitor their consumption and to take action if necessary to make better use of their own photovoltaic production, as well as to opt for more dynamic pricing models, to participate in forms of energy-sharing or to subscribe to commercial flexibility products.

The pace of the rollout of smart electricity meters is accelerating across the ORES network: on average, our teams installed more than 9,000 of the units per month last year. It should be emphasized that the Walloon Parliament amended the Electricity Decree in 2024, providing for the replacement of all traditional electricity meters with smart meters by the end of 2029. There is also a smart meter for gas. These meters are installed with customers who prepay their energy (also see in point 4, the paragraph headed 'The development of prepayment meters').

tion infrastructures, for example via the implementation of remote control and telecontrol systems in electricity cabinets, is a fundamental element in this development. At the end of the financial year, 13.7% of our 23,261 distribution cabinets were equipped with this type of system.

In addition, the rollout of smart electronic meters to customers is continuing and gathering pace: more than 100,000 'smart' meters were installed in 2024, bringing the number of meters of this type operating on our electricity network to nearly 310,000.





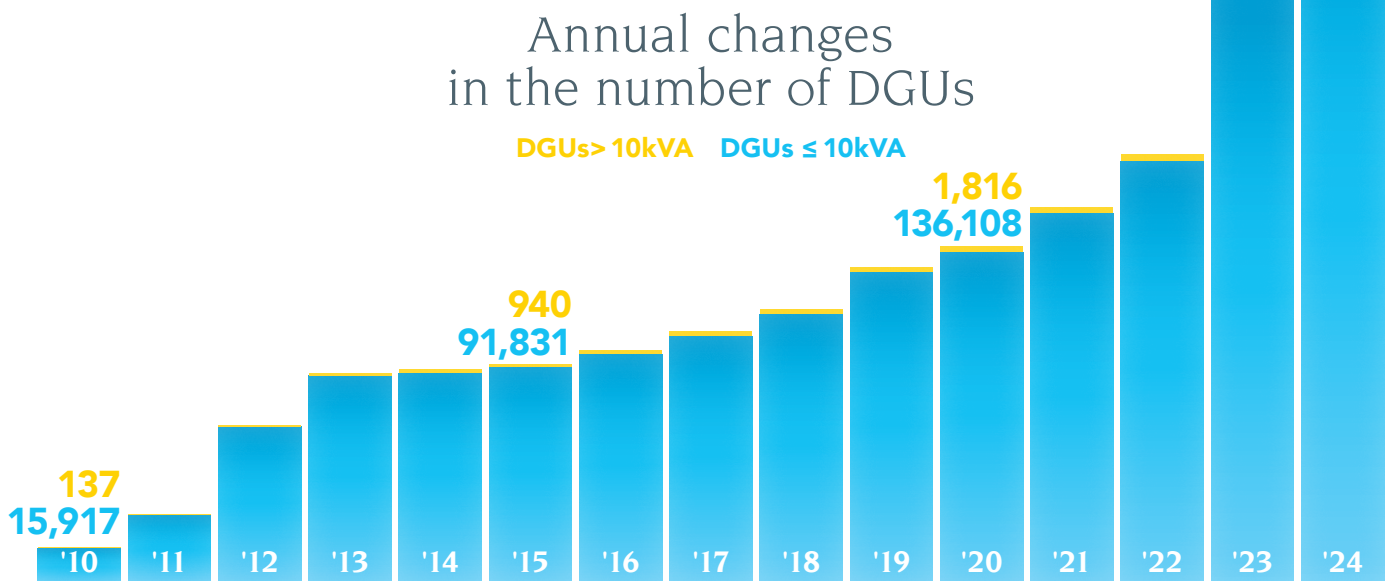
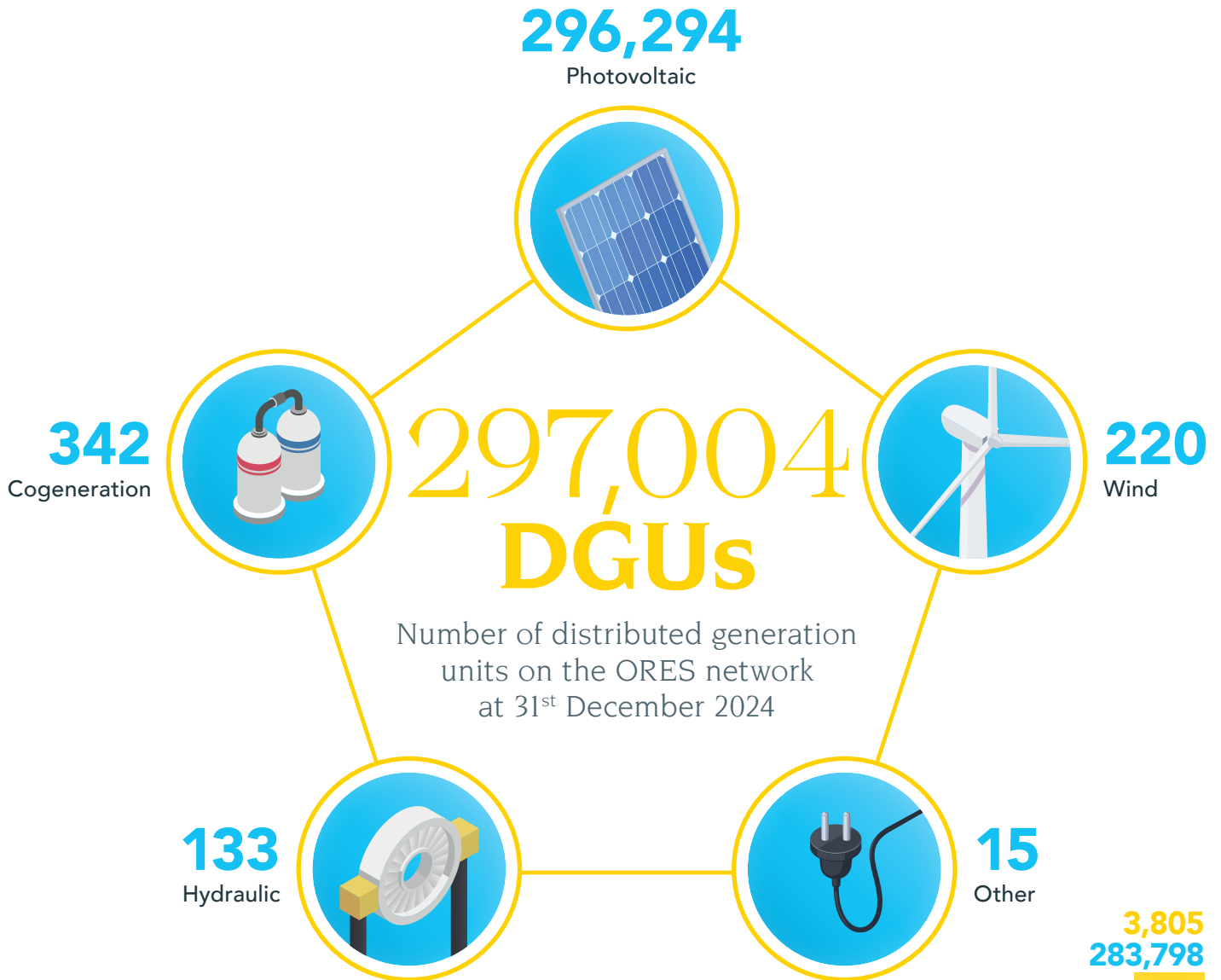
## Renewable energy: photovoltaic leads the way in numbers and wind power in capacity

To contribute to the targets in the fight against climate change set by Wallonia as part of the National Energy-Climate Plan, ORES must have the capability to accommodate a total capacity of more than 6 gigawatts of electricity production from renewable sources by 2030. Throughout 2024, hundreds of projects were carried out to upgrade and reinforce our electrical infrastructure. In this context, more than 1,100km of new cables were laid, 107 new power distribution cabinets were installed and our teams installed 12,000 new meters.

When it comes to the number of production facilities, photovoltaic energy represents the lion's share of the ORES network. After 2023, during which the pending end of the compensation system scheduled for 1<sup>st</sup> January 2024 led to a genuine explosion in the number of photovoltaic installations – there were nearly 100,000 new units connected in one year (+60%) – the pace slowed considerably in 2024. Fewer than 8,000 new installations of this type were connected and registered by ORES.

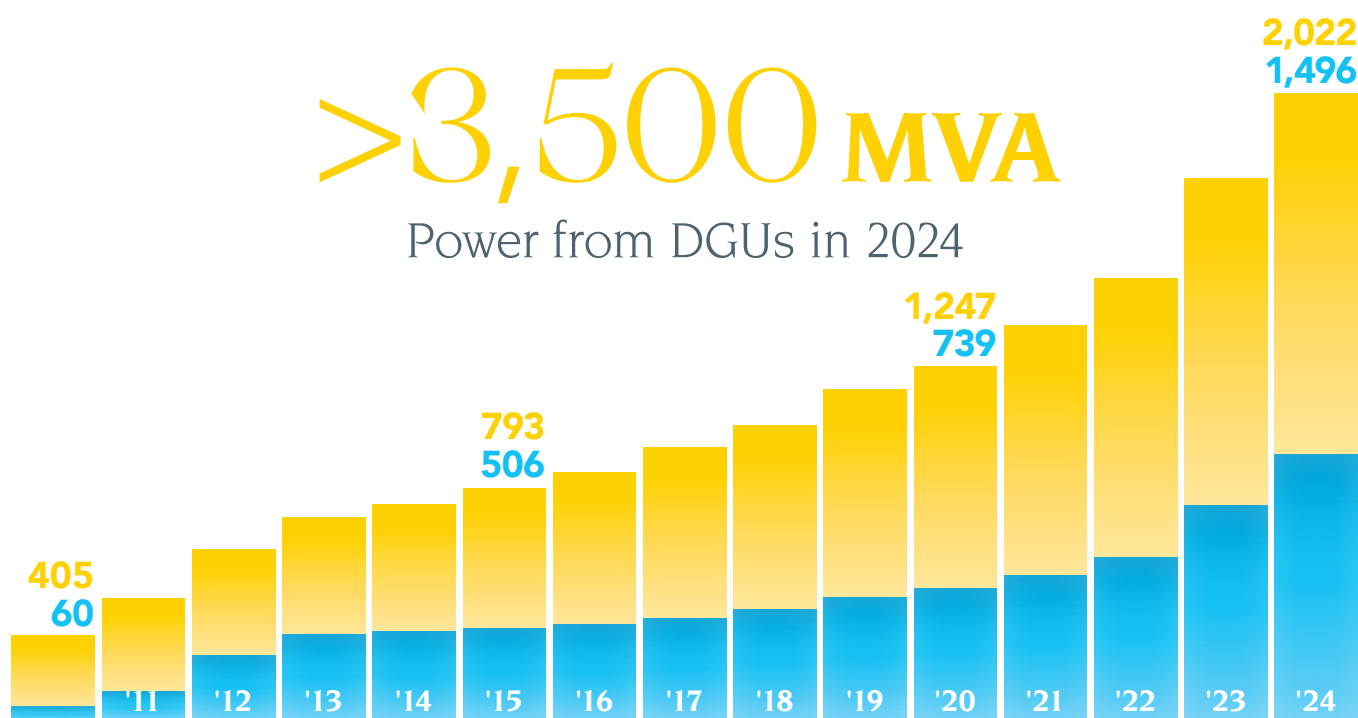
All types combined – photovoltaic, wind, hydro, biomass, etc. – there were just over 297,000 decentralized renewable production units (DRPU) across our territory at 31<sup>st</sup> December 2024. All installed DRPUs represent a total cumulative capacity of more than 3.5GW (or 3,500 MVA – see diagram below). The majority of this power and production capacity is covered by wind farms, which generate more than 52% of the green energy injected into the ORES network.

The electricity generated from renewable sources that passed through our distribution network during the year represented consumption of approximately 3,875 GWh, which was a year-on-year increase of 6.4%. While renewable energy sources still only account for a minority of the total amount of electricity transiting through the power grid, the figures are growing year by year, and in 2024 more than 35% of the electricity consumed on the ORES network came from distributed generation units (DGU). The tables and graphs that follow reflect this ongoing development.



# >3,500 MVA

## Power from DGUs in 2024



Changes in total installed capacity of distributed generation units (DGUs) expressed in megavolt-amperes (MVA) **DGUs > 10kVA** **DGUs ≤ 10kVA**

### Share and origin of the renewable energy injected into the ORES network



## The first REC on ORES territory

At the beginning of summer 2024, an important milestone was reached in the field of energy-sharing with the creation of the non-profit organization Communauté d'énergie renouvelable Soleil d'Aubange or 'CERSA'. This is the first renewable energy community (REC) approved by the Walloon market regulator, CWaPE, within the territory where ORES operates.

The initiative is part of an energy transition approach led by the Local Action Group (LAG) 'Parc naturel de Gaume', in partnership with the Town of Aubange and the non-profit organisation 'Énergie Commune'. CERSA is a group of citizens from Aubange seeking to promote a social and sustainable economy in rural and urban areas in line with the principles of sustainable development. The main activity of this non-profit organization is to share electricity among its members. CERSA began its activities with the production of a 45kWp (30 kVA) photovoltaic installation





commissioned on the roof of the Aubange Works Department. The aim is to share any surplus electricity that is not consumed on-site between the members of the non-profit organization, on the understanding that the balance between injection and consumption of the shared volume must be maintained. As a result of this sharing, participants in the initiative have access to locally produced renewable energy at a stable and competitive price, even if they do not have their own production unit. The ultimate aim is for the community to grow gradually as new facilities and new members join.

For ORES, the program is also a success insofar as a number of colleagues, including in particular the 'Energy Transition Management' team, have worked to set up energy-sharing in Wallonia – most notably through the 'LogisCER' project in Verviers, which was completed in the spring of 2024. A 'Support and Advice' team is available to inform and advise customers who are interested in the principle of energy-sharing.



## ACRus: a pilot project aimed at promoting energy-sharing

ORES is involved in a project run by the development agency IDETA at the Polaris business park in Péruwelz, working with the CWaPE, and the companies Engie and Haulog. Called ACRus, which stands for *Auto-consumption in real estate for us*, the project is designed to test new electricity distribution tariffs as part of an energy-sharing scheme set up in a building occupied by SMEs. ACRus involves

exploring how these tariffs are able to incentivize participating companies to better consume power produced locally. To some degree, ORES acts as the data 'notary' for energy-sharing, providing its support in assessing the impact made by the tariff on the energy load profiles of the participants. The project was launched in 2022 and is scheduled to end on 31<sup>st</sup> March 2025.



## Power supply security and guarantee

As the distribution network operator, ORES is required to guarantee the security and quality of the electricity supply, 24 hours a day, for the benefit of all the consumers it serves. The company's operating and repair departments are organized and sized accordingly. Our electricity networks have benefited from the investment strategy applied by the company since it was created over fifteen years ago.

In 2024, the quality indicators deteriorated slightly, although they remain within the average of the results recorded in recent years. Our teams were called on to carry out repairs to the electricity network on almost 12,450 occasions in 2024. This figure was up 3.75% on the previous year. The average outage and service restoration times for the high-voltage network are shown below (in hours). They were longer than in 2023, except for the service restoration times for unplanned outages.

INTERVENTIONS ON HIGH VOLTAGE	2023	2024
Response time in the event of planned downtime	00:39:42	<b>00:42:20</b>
Average downtime	02:25:40	<b>02:30:06</b>
Response time in the event of unplanned downtime	00:30:00	<b>00:33:00</b>
Average downtime	00:34:29	<b>00:34:17</b>

On the low-voltage network that supplies customers directly from the distribution cabinets, power cuts are caused mainly by damage or technical faults, but also by bad weather or even "external aggression" – most often cables ripped out by companies carrying out roadworks in the public domain near our infrastructure. With regard to keeping the network secure against the vagaries of the weather, it should be noted that overhead lines have been buried on various sections of our network, representing a total of 52km across the ORES network in 2024. Overall, almost 58% of the electricity network is now underground.

The indicator relating to the average time needed to complete a repair job fell significantly compared with the previous year, as there were fewer extreme weather events than in 2023. Consequently, the number of faults and interventions resulting in outages lasting more than 6 hours for customers also fell slightly: 163 in 2024 compared with 167 in 2023.

INTERVENTIONS ON LOW VOLTAGE	2023	2024
Average time taken to arrive on site	00:55:32	<b>00:55:34</b>
Average time to complete the work (excluding bad weather)	02:08:24	<b>02:02:47</b>





## Public lighting: continuation of the e-LUMin program

Maintaining municipal street lighting is a public service obligation (PSO) that is devolved to the distribution system operators. The street lighting equipment managed by our teams belongs to the towns and municipalities that are our partners. They entrust the design, construction, operation and maintenance of their infrastructure to our company.

A far-reaching modernization plan – called e-LUMin and extending over a 10-year period from 2019 to 2029 – is underway to improve the energy efficiency of the light fixtures themselves. Systematically replacing old equipment with LED technology, coupled with a dimming system that reduces light intensity between 10pm and 6am, will cut consumption by an average of 60 to 65%. This is far from negligible when one considers that night-time lighting generally accounts for more than 50% of the average local authority's electricity bill. When the entire plan is completed for the 450,000 lighting points concerned at the start of the program, more than 100,000 MWh will be saved each year. This will also correspond to an annual reduction in emissions in Wallonia of some 29,000 tons of CO<sub>2</sub> equivalent. By the end of 2024, our teams had replaced almost 60% of municipal public lighting fixtures, which means that more than 277,000 light points are now equipped with LEDs, 96% of which are dimmable.

## Changes to the numbers of municipal public lighting managed by ORES

NUMBER OF WORKS CARRIED OUT BY TYPE OF LAMP	2023	2024
NaLP – low-pressure sodium	17,857	<b>7,248</b>
NaHP – high-pressure sodium	157,725	<b>129,846</b>
MHHP – metal halides/iodides	60,759	<b>55,491</b>
LED – light-emitting diodes	233,707	<b>277,104</b>
Other	701	<b>721</b>
<b>Total</b>	<b>470,749</b>	<b>470,410</b>

The number of lighting fixtures managed by the company decreased very slightly, as some local authorities have chosen to remove lighting points, particularly as part of the Walloon Public Service's 'dark weave' project (designed to reduce light pollution and protect biodiversity – see also section 4. Human resources, health & safety and environment). However, the total installed power of the overall lighting under the responsibility of ORES, i.e. 29,261 kW, decreased more sharply (-7.1%) compared with 2023. This was due to the introduction of new lighting.

When electricity prices exploded in 2022, rationalizing consumption became a real challenge for most local authorities. After a period during which 80% of local authorities chose to switch off their street lighting between midnight and five in the morning in 2023, a number of questions arose regarding the relevance of maintaining this system of switching lights off. Local ORES offices then contacted the municipal authorities in question to propose three operating options for street lighting. These are illustrated below.

Taken across the whole of ORES territory, the total financial savings made by local authorities as a result of the choices made was estimated at around €6 million in 2023. In 2024, changes were made to the options chosen and, after the municipal elections in October, other modifications are gradually being requested following the establishment of the new municipal Councils and Colleges. Overall, across the territory managed by ORES, it is estimated that the switch-off programs adopted by local authorities and the program to transition gradually to LEDs resulted in a reduction in emissions of some 25,000 tons of CO<sub>2</sub> equivalent compared with the previous year.

### 3 options for public lighting switching







## An evolving gas network

The gas distribution network is an important part of the ORES business. In 2024, it distributed 12,594 GWh of energy to more than 536,000 customers in 117 local authority areas in Wallonia. During the year, more than €94.6 million was invested in works intended to ensure the proper functioning of the network, as well as the service to supplied customers: refurbishing and upgrading infrastructures, network looping, cover for local capacity increases and various connections.

As in recent years, the work carried out by our technical teams focused on maintenance and upgrades. There are no major network extensions in progress at the moment and barely 67 kilometers of new pipes were laid this year. The refurbishment of the oldest infrastructures continued: by the end of 2024, the distribution network – which covers a total of 10,213 km – had only 34 kilometers of old ductile iron or fiber cement pipes remaining. In addition, upgrade work on steel pipes, which were replaced by polyethylene, was carried out over 19 km. Our teams also installed 5,145 new connections, corresponding to 6,482 additional meters. Finally, just over 3,450 connections were upgraded during the year, more particularly as part of the L gas/H gas conversion mentioned below.

As we make our way towards energy transition and carbon neutrality, expected in 2050, managing a gas distribution network presents risks – in particular risks related to a potential reduction in activity in the long term. But it also presents opportunities. ORES is confident that its network has a valuable role to play in the energy transition. In the future, the company will be able to distribute other types of energy to companies and urban centers that are greener than natural gas: biomethane, synthetic gas generated by capturing CO<sub>2</sub> at industrial sites, or green hydrogen.

Biomethane is one of the most practical avenues to explore. It has been established that Wallonia has a high potential for biomethanization and that this will be able to serve the regional targets of renewable energy production and reduction of greenhouse gas emissions. If this sector continues to fulfil its promises in the coming years, 25 to 30% of the gas circulating in ORES pipelines, i.e. some 3.2 TWh, may be of renewable origin at some stage between 2035 and 2040. The result of this is that the gas market could become more local, with initiatives from individuals or cooperatives, businesses and public organizations. With this in mind, the technical role played by our company will consist not only of connecting biomethanization units to the distribution network, but also of carrying out any system reinforcement work necessary, performing calculations, conducting analyses and preliminary tests for project leaders, installing injection booths and, finally, monitoring and guaranteeing the quality of the biomethane that is injected into the network and then distributed to customers. Our teams are out there supporting these project leaders by providing them with expertise not only in technical matters, but also in facilitating their administrative procedures.

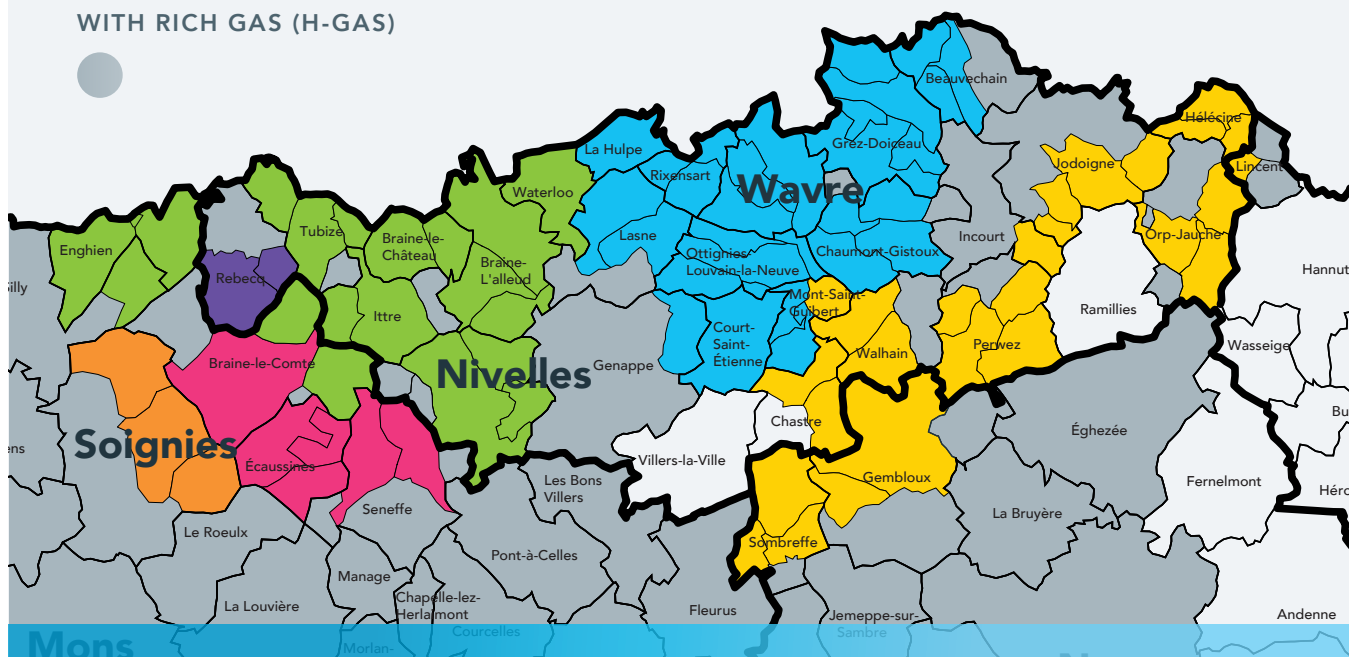
At the end of 2024, three biomethane injection units had been connected to the ORES distribution network. Each of them injects on average the equivalent of 50 GWh per year, or approximately 150 GWh. In 2025, one of these units is scheduled to increase its capacity and reach an injection level of 100 to 120 GWh/year. Two other practical projects are underway in Hainaut and Walloon Brabant and these should be able to inject their production into the distribution network by the end of 2026 or the beginning of 2027.

## Conversion of the distribution networks supplied with lean gas

MUNICIPALITIES SUPPLIED WITH LEAN GAS (L-GAS)  
REQUIRING A CONVERSION OF THE NETWORK  
FOR A SUPPLY WITH RICH GAS (H-GAS)



MUNICIPALITIES SUPPLIED  
WITH RICH GAS (H-GAS)



## Completion of the gas L / gas H conversion program

After eleven local authority areas were converted in 2023, the final nine towns and municipalities still supplied with low-calorific gas (i.e. gas with low calorific value from the Netherlands, known as 'L gas' or 'lean' gas) on ORES territory were converted to high-calorific gas ('H gas' or 'rich' gas) in 2024. In Walloon Brabant, these areas are Tubize, Braine-l'Alleud, Braine-le-Château, Ittre, Nivelles and Waterloo. While in Hainaut, they are Braine-le-Comte (entities of Hennuyères and Ronquières), Enghien and Silly (zone colored green on the map below).

This conversion operation required the renewal of several thousand connections, as well as the possible

replacement of the pressure regulator located near the meter for some customers. These customers were made aware of the issue in the months leading up to the switch through a communication campaign designed to enable them to adapt or replace any household appliances that were too old and incompatible with rich gas. Finally, for industrial customers concerned in the conversion area, work to replace the cabin or install peak shavers was also necessary. In total, some 30,000 additional customers are now consuming high-calorific gas. This sixth phase of the conversion process concluded the program that began in 2019.

## Checks and safety

As part of a preventative approach, around 20% of the total length of gas distribution networks is inspected each year. As part of this systematic search for leaks, 2,067 kilometers of medium-pressure and low-pressure pipes were inspected in 2024 and 248 leaks were detected and repaired.

PIPES INSPECTED (IN KM)	2023	2024
Medium-pressure	808	731
Low-pressure	1,022	1,336
<b>Total</b>	<b>1,830</b>	<b>2,067</b>

REPAIRS OF LEAKS ON THE GAS NETWORK	2023	2024
Work following a systematic inspection on the network	207	248
Work following a third-party call	1,015	1,125

Safety remains a priority for ORES, and any report of a potential gas smell or leak on the network or at a customer's premises is systematically dealt with as a matter of urgency. With regard to incidents and leaks caused by external causes or parties, the number of repairs was down: 565 in total compared with 721 in 2023. The number of leaks repaired on connections due to faulty equipment was down (-18%). The average response times for this type of incident are given below. There was a very slight increase in response times.

URGENT RESPONSE TIMES ON GAS NETWORKS (AFTER DAMAGE) (IN HOURS)	2023	2024
Average time to arrive on-site (call – arrival)	00:46:13	00:45:27
Average duration of works (arrival – end)	01:22:28	01:28:51
Average time for closing a job (call – end)	02:08:41	02:14:18





# 3 The customer relationship as a lever for energy transition for all

While energy transition is at the heart of the ORES strategy, our principal concern is for our customers. The world of energy is becoming more complex and ORES wants to help its customers to understand the changes underway by maintaining a high-quality basic service at the best possible price, as well as by offering new services.



ORES relies primarily on high-quality online services and the development of digital communication methods to guide and support customers, enabling them to interact with our services whenever they wish. The company's website was given a makeover at the beginning of 2024, with the aim of simplifying the process of searching for and understanding information and also of providing a user-friendly way of presenting the services offered and the way these services are changing in the context of energy transition.

One of the concrete results of this development is the provision of a personal online space called 'myORES' for customers with a smart meter. This space is fed directly by the data collected by the customer's meter and allows the customer online access to various types of information and standard requests. The website also offers simulation and personalization tools, which enable users to find the answers to their questions and the solutions best suited to their needs in just a few clicks.

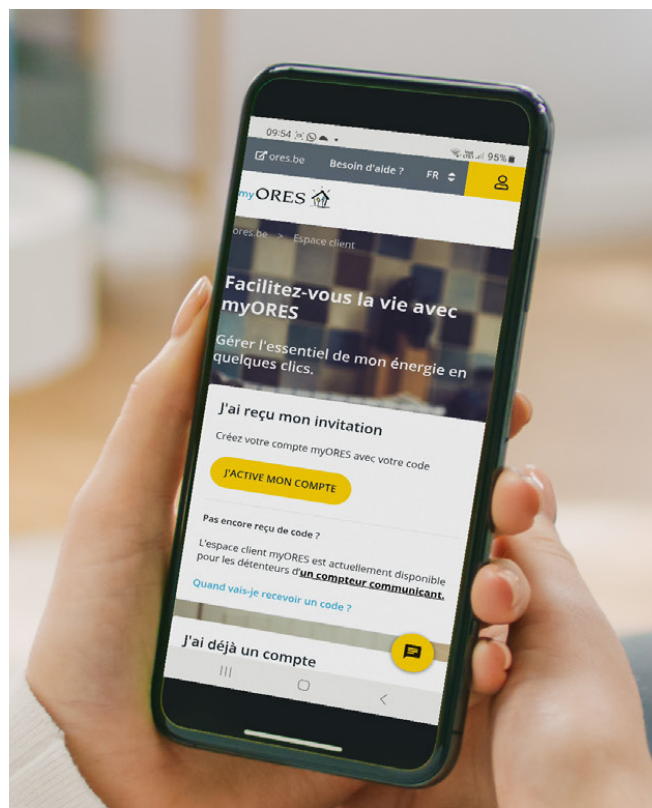
Customer choices and behavior have an impact on the network, on how it operates, on the level of investment required locally or on a wider scale, and therefore potentially also on distribution costs. The tools available on the ores.be website – tutorials, chatbots, frequently asked questions, etc. – are designed to present the different options available to customers, as well as to inform them of the consequences of their choices. For example, the installation of a private electric charging point that is oversized in relation to actual needs could have an effect on the quality of the general power supply to the home, necessitating an increase in power – at a potentially significant cost to the customer – or even, in the long term, a reinforcement and upgrading of the local network. With the current proliferation of requests from consumers and prosumers, the digitalization of services is essential to guaranteeing an efficient relationship.

## Active guidance

During 2024, a number of projects and initiatives were rolled out by ORES departments to inform and support customers who are actively investing in the energy transition.

In April, in the interests of providing transparency, an interactive map of the low-voltage electricity network was posted on the new company website. The aim is to identify those geographical areas most at risk of inverter dropouts on sunny days. The areas colored in red represent neighborhoods in which more than 20% of customers experience two hours of outage during the day. The orange areas are those where 10 to 20% of customers experience this type of problem and, finally, the green areas, where this rate falls below 10%.

The parts of the map that appear in grey are areas where the number of smart meters installed is still too



low to carry out a full diagnosis of the issue. The map also includes details of work carried out and the investments planned to modernize and upgrade the network. No fewer than 1,800 modernization and upgrade projects are listed, 1,250 of which were completed in 2024. The map also shows the location of works planned for 2025 to 2027.







In another initiative, our services have put thousands of items of data online with free access on the open data platform of Wallonia and the Wallonia-Brussels Federation. This platform centralizes and disseminates a great deal of data generated by public services, the environment, education, mobility and energy sectors: it tracks changes in consumption, the number of photovoltaic installations and progress in the rollout of smart meters. All of this anonymized data is now accessible to the general public, businesses and local authorities. It is a valuable source of information for anyone wishing to make informed decisions or develop new services, particularly digital ones.

On the ground, the ORES 'Innovation' unit is currently conducting tests with volunteer prosumers from the municipalities of Marche-en-Famenne and Flobecq. These prosumers are equipped at home with connected devices that enable them to monitor their solar production and the status of the grid in real-time. An algorithm analyzes the risk of power surges and inverter dropouts, then automatically adjusts the photovoltaic production of certain prosumers to prevent these problems from occurring and in doing so to allow all customers within the circuit to take full advantage of their installation. This approach is based on technology already used on the high-voltage grid, particularly for the management of wind farms. Called 'Solormax', this pilot project aims to optimize the photovoltaic production of all owners of solar installations in the local district and in particular those of homes located at the 'end of the line', which are often the most affected in the event of a power surge issue.

## We're listening

These days, customers clearly favor digital methods of communication: 77% of their interactions with ORES in 2024 were digital. However, it is essential to maintain other means of contacting the company, too. The quality of the service we provide also depends on the consideration shown to users who prefer other types of interaction. Through Connexio, with two customer contact centers located in Gosselies and Eupen, we offer customers telephone-based solutions via specific call numbers linked to the nature of their request. This conscious choice makes it possible to provide a partial response to the phenomenon of the digital divide – or even digital exclusion.

The advisers at Connexio are there to listen to customers. They provide information and solutions by telephone, email, online chat or any other appropriate means of communication. In 2024, telephone traffic decreased significantly, with just over one million calls received (down 15% compared with 2023). In the main, it is calls relating to works and meter readings that are decreasing, particularly in view of the digital solutions on offer. Steps are constantly being taken to personalize the customer experience, as well as anticipate needs, recommend proactive actions, maintain a satisfactory length of waiting time and control operating costs. The Connexio contact center handled 23% of all interactions that ORES had with its customers in 2024.

We should also mention the 'face-to-face' contacts that are still made in the reception offices located at our main operating sites and which meet the needs of customers who favor this means of communication.





## Data exchange problems and market bottlenecks

The teething problems encountered in launching the new federal data exchange platform for the gas and electricity sector (Atrias) took a positive turn in 2024 and we are gradually moving closer to a return to normal.

Several thousand consumers in Belgium were still without power bills or were still unable to change supplier at the end of the previous financial year. To address this situation, a specific task force was set up within ORES to resolve these blockages as a matter of priority, and in particular also to limit the influx of new cases.

In mid-2024, with the problems still not resolved, the market regulators in the country's three Regions officially requested an analysis of the situation from the various stakeholders. As far as Wallonia is concerned, in October, some 7,500 access points were listed as having been blocked for more than six months and another 2,500 between three and six months. Despite a demonstrated reduction in difficulties, the CWaPE again urged network operators and providers to continue working intensively to find solutions to relieve the situation. Resolving the difficulties remains a priority for our company.

## Fewer socially protected customers

In carrying out its public service missions of a social nature, ORES is committed to helping disadvantaged or vulnerable customers. Under certain conditions, the status of socially protected customer allows consumers who find themselves struggling or in difficult situations to benefit from the social tariff for energy, which is the cheapest on the market.

The number of protected customers supplied by our company, which had risen sharply following the protective measures taken by the authorities during the energy crisis, fell significantly in 2023 following the discontinuation of these measures. The same trend continued, albeit to a lesser degree, in 2024 and at the end of the year, ORES was the social supplier of 34,005 protected customers for electricity (down 4%) and 17,622 customers for gas (down 2.7%).

At the same time, our company also takes on the role of temporary supplier for customers known as 'under Provider X' (i.e. customers temporarily without a contract

with a commercial supplier). Given the problematic situations encountered on the market over the past two years, the number of these customers increased significantly in 2024: 3,949 for electricity (up 120%) and 1,994 for gas (up 125%).

## Smart meters working on behalf of the prepayment of energy

One of the company's public service missions is to install or activate prepayment meters at the request of their commercial provider, usually for customers who have defaulted on their payments. Traditionally, energy was prepaid by the customer by topping up an individual smart card, which was then inserted into a module connected to the meter, known as a 'budget meter'. Sometimes criticized for the socially stigmatizing aspect of reloading the card in public places, the prepayment system by card was also a tool to help the households concerned to manage their energy budget.

The arrival and development of smart meter technology has made it possible to implement a prepayment solution that is both more accessible and less punitive. After a pilot project that concluded with positive results involving 3,600 households and conducted in collaboration with the Department of Family Sciences at UMonS, ORES launched the operational rollout of smart meters in 2022. These meters enable remote prepayment management for new customers and for the replacement of budget meters whose technology has become obsolete.

By the end of 2024, smart meters with a prepayment function activated accounted for the vast majority of meters (90%) compared with budget meters. More than 55,400 meters of this type had been installed for customers for electricity and/or gas. The total number of active prepayment meters – the cumulative figure for smart meters and budget meters used by customers to prepay their energy – was 44,218 units for electricity and 17,204 for gas.

#### BREAKDOWN OF ACTIVE PREPAYMENT METERS BY TYPE

SITUATION END 2024	Electricity	Gas	Total
Active smart meters	40,638	14,824	<b>55,462</b>
Active budget meters	3,580	2,380	<b>5,960</b>

### Service quality

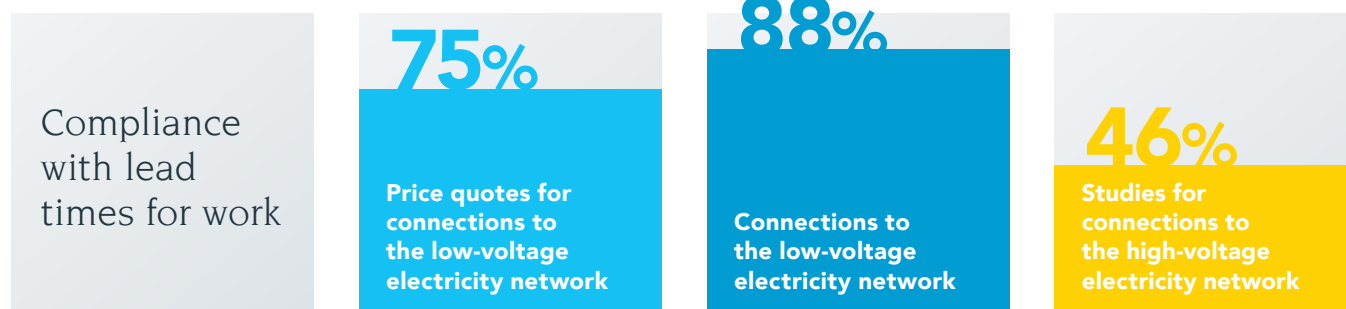
Another aspect of the ORES customer relationship is the work carried out by our technicians and subcontractors. The quality of these services is clearly essential and is rigorously monitored. In addition to home meter readings once every two years for conventional meter-holders, the face-to-face interactions that consumers have with ORES services generally occur at important moments in their lives, for example when their home is being built and they need to be connected to the energy

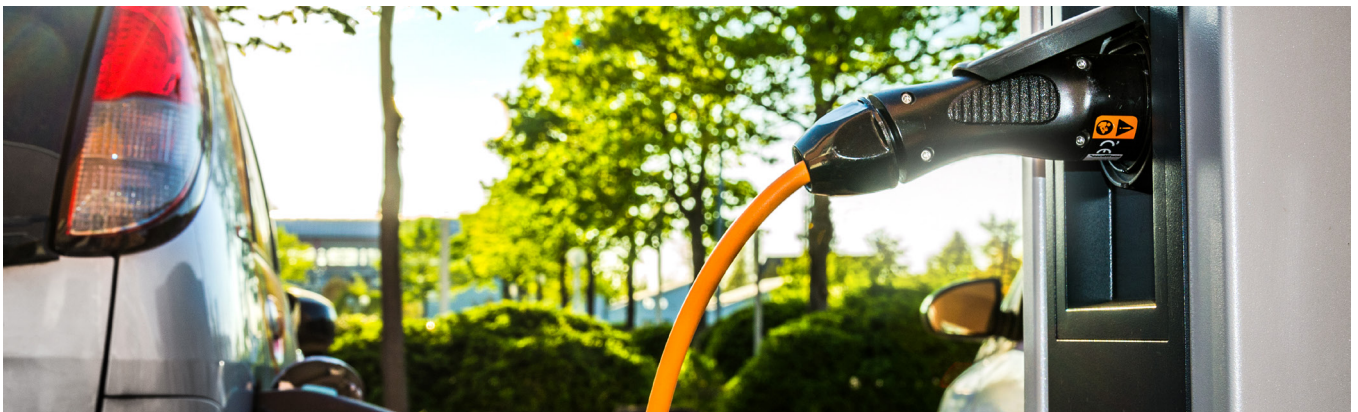
networks. It is essential for ORES to take into account the specifics of each request and to carry out the work not only within the deadlines set by the market regulator. The quality of compliance with regulatory deadlines (figures below) for submitting price quotes for connections and carrying out low-voltage connections was stable compared with 2023, but worse when compared with studies into connection to the high-voltage grid. This situation stems from the sharp increase in the number of connection applications received in 2024, in the context of speeding up energy transition. Clearly, there is room for improvement in this area.

### Complaints and dissatisfaction

To improve its performance, our company is always on the lookout for reasons for customer dissatisfaction. The aim is to capture complaints, target recurring points of complexity and, where necessary, adjust our processes. In addition to the lessons learned for internal use and for improving our service, customer feedback also helps to raise awareness among our subcontractors, particularly the contractors responsible for carrying out earthworks at customer sites. Numerous complaints relate to work being carried out “on the pavement”, in front of homes, during connections or changes to connections.

To report their grievances to ORES – whether they are about dissatisfaction, a claim for compensation or a request for mediation – customers can submit their complaints via online forms available from the ORES website. Today’s customers also prefer using the digital channel for this type of request. In view of the difficulties encountered during the year – in particular inverter drop-outs and the consequences of the blockages linked to the implementation of the federal data exchange platform – the number of complaints and compensation claims received remained high in 2024, although tending to trend downwards compared with 2023 – i.e. down 28% and 5% respectively.





## Changes in the tariffs for customers

The CWaPE, the Walloon market regulator, determines the authorized revenues of distribution network operators on the basis of a tariff methodology that applies to all Walloon operators. These revenues are then transposed into distribution tariffs, which are passed on to customers via their energy supplier's bill.

2024 saw the advent of significant changes for network users. Since 1<sup>st</sup> January, a single tariff grid has been in force throughout the ORES territory, for both electricity and gas. This means that there are no longer any differences in tariff by geographical sector, as was the case in the past. Another important change is that the same work (such as connection, increase in power, servicing, etc.) is now charged at the same rate throughout Wallonia, by all network operators. The harmonization of these so-called non-periodic tariffs requires the Walloon network operators to use the same wording for the same service – at least for the most common ones – along with standardized prices. 2024 was a year of transition and, depending on the location of the users and their specific needs, the harmonization and standardization of non-periodic rates may have had the effect of increasing or decreasing bills compared with the past.

The authorized revenue of ORES Assets for the 2025-2029 tariff period was approved by the CWaPE during the first half of 2024. This was a first milestone towards setting our distribution tariffs for this period and defining the budget envelope to be made available for these five years. On this basis, ORES drew up and submitted tariff proposals to the regulator. After analysis, the CWaPE approved our proposals for periodic electricity distribution tariffs and electricity transmission cost recharge tariffs for the year 2025 only, as well as our proposals for periodic gas distribution tariffs for the years 2025 to 2029.

ORES actively participated during the year in the discussions led by the CWaPE on electricity distribution tariffs

for the years 2026-2029. At the beginning of July 2024, the regulator published a new tariff structure which provides that from 2026, consumers in Wallonia will have the choice of three different tariff configurations. These are two standard tariff configurations – either single-rate or dual-rate – and what called an incentive tariff configuration.

This incentive-based system of pricing is part of the desire to raise awareness of how electricity is now produced and consumed. It is essential to take into account the major developments relating to energy transition that the distribution network, mainly in low voltage, is facing. On the one hand, electricity production from renewable, locally based and intermittent sources is constantly increasing. While, on the other, we are seeing the increased electrification of uses, which is leading to an ever-increasing demand for power on the distribution network.

From 2026, customers will have the choice of whether or not to opt for this incentive distribution tariff, which will have five time slots, charged at three different rates. These time slots will better reflect the reality of the loads observed on the network. Consumers who do not opt for the incentive tariff will remain on their current tariff configuration, single-rate or dual-rate. The dual-rate tariff will be modified: there will no longer be off-peak hours throughout the weekend and the timetable will be identical every day of the week, with an additional off-peak period between 11.00 am and 5.00 pm. This time slot, during which there is abundant electricity on the grid, will also be one of the two cheapest time slots under the incentive-based pricing system. Through this and the adjusted timetable for the two-hour time slots, the CWaPE aims to offer pricing incentives that encourage consumption patterns that are favorable to the grid and to the development of renewable production.

Finally, to complete the picture on tariffs, it should be noted that in mid-December 2024, the CWaPE approved non-periodic tariffs for electricity and gas for the years 2025 to 2029.



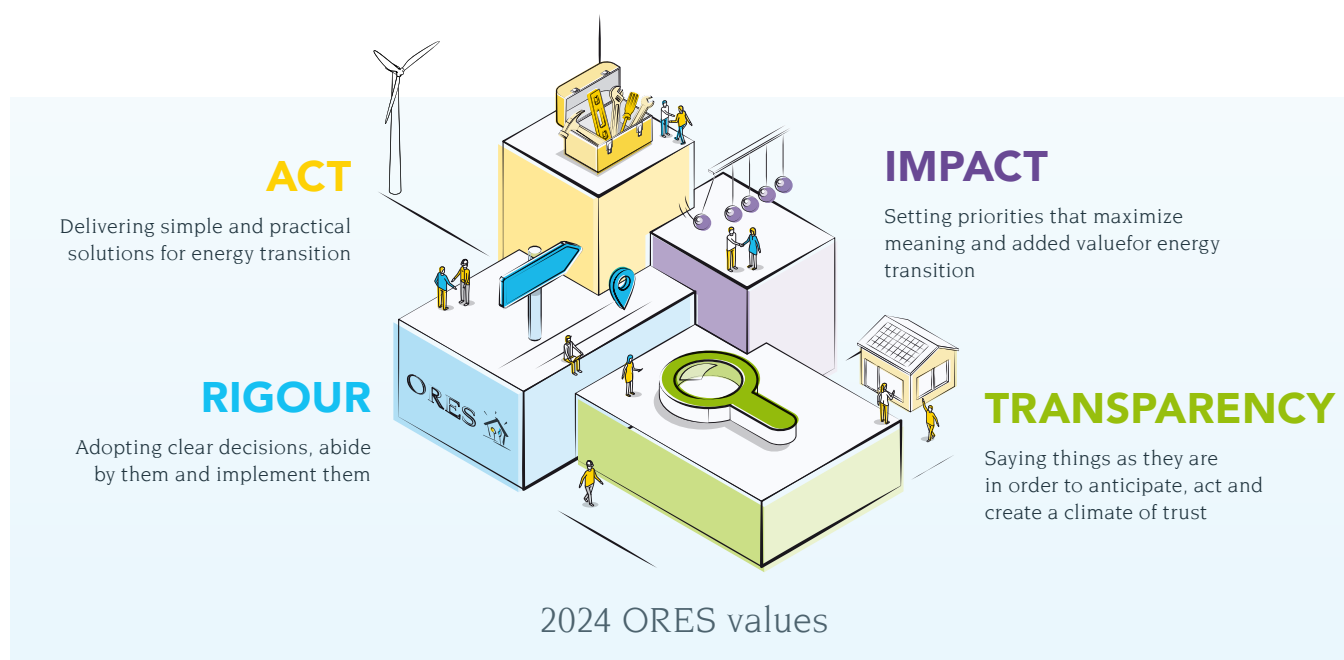
# 4 Human resources, prevention and environment

ORES's social responsibility also extends to human resources, risk and accident prevention and protection of the environment. 2024 was a particularly eventful year in this respect: our corporate values were redefined, an agreement was reached with FOREM regarding training, special emphasis was placed on rest and the right to disconnect, a new code of ethics and professional conduct was put in place and ISO 14001 certification rewarded the company's efforts in terms of the environment.



2024, which marked the 15<sup>th</sup> anniversary of the establishment of ORES, began with the publication of the company's new values. In an environment where changes are becoming more frequent and more significant, in which the expectations of the public and the political world with

regard to the company have never been so pressing, the time had come to align the company's values with these developments. As a result, ORES is firmly focused on taking action, as well as making an impact, ensuring rigor and providing transparency.



## Recruitment and training at the heart of the challenges

With the acceleration of energy transition, our company is also transforming itself on a structural and organizational level and is investing heavily in networks that meet the needs and expectations of the outside world. Consequently, it needs to continue to have qualified human resources in the various sectors of its trades and hence it needs to recruit staff. After recruiting almost 400 new employees in 2023, there were still many needs to be met in 2024: administrative or technical-administrative roles, managers, technicians, network electricians, connection engineers, etc.

Against a background of widespread shortages of qualified technical staff, ORES and FOREM once again joined forces to launch a 'shortage drive' operation aimed at training jobseekers as pipe fitters. This 10-month training course is held initially at FOREM and then continues at one of our training centers. An initial training course was completed in the Namur region in 2024, resulting in the recruitment of four engineers. Two other programs have begun in Picardy Wallonia and in the province of Luxembourg, which should lead to more new recruits in 2025.

Elsewhere, the company's 'ORES TechniDays', which are days dedicated to the recruitment of technical staff held at our training centers, were successful in 2024. The special feature of this year was the relaunch of TechniDays organized directly at some of our operating sites with the assistance of specialists from the training centers. The emphasis is on doing things locally, with technical tests organized for job applicants from the regions concerned. This makes it possible to reduce the time between receiving applications, the selection tests and actual recruitment. For example, the days organized at the Montignies-sur-Sambre and Eupen sites enabled locally based applicants to be recruited. Over the year, a record number of twelve TechniDays saw 141 applicants received by ORES, with 71 of them recruited at the end of the tests.

At the end of 2024, after 356 new arrivals and 168 departures, ORES had a total workforce of 2,864 active employees, 34.1% of whom were women. The breakdown of staff by gender and age group is shown below.

BY GENDER	Employees	Supervisory staff	Management staff	Senior management	TOTAL
Male	47.28%	9.50%	8.83%	0.24%	<b>65.85%</b>
Female	27.06%	3.32%	3.70%	0.07%	<b>34.15%</b>
<b>Total</b>	<b>74.34%</b>	<b>12.82%</b>	<b>12.53%</b>	<b>0.31%</b>	<b>100%</b>

BY AGE	Employees	Supervisory staff	Management staff	Senior management	TOTAL
< 30 year	9.85%	0.00%	1.11%	0.00%	<b>10.96%</b>
≥ 30 < 50 year	49.90%	7.09%	8.00%	0.10%	<b>65.08%</b>
≥ 50 year	14.59%	5.73%	3.42%	0.21%	<b>23.95%</b>
<b>Total</b>	<b>74.34%</b>	<b>12.81%</b>	<b>12.53%</b>	<b>0.31%</b>	<b>100%</b>

ORES attaches great importance to training, both for its own staff and for its subcontractors. Technical training in gas and electricity takes place at the company's two dedicated sites in Strépy-Bracquenies (La Louvière) and Aye (Marche-en-Famenne). In 2024, the main emphasis was on low-voltage training, particularly in the context of the roll-out of smart metering and work linked to the transition. In addition, the Talentsoft online platform enables all employees to manage their training more actively via a wider catalogue and learning methods adapted to new needs: e-learning modules, distance learning, videos, etc. On average, all categories combined, ORES staff members received nearly 29.4 hours of training over the year.

## Training by professional category and by gender



AVERAGE NUMBER OF HOURS OF TRAINING IN 2024	Male	Female	TOTAL
Senior management	6.25	3.54	<b>5.64</b>
Management staff	23.61	26.08	<b>24.38</b>
Supervisory staff	15.37	14.43	<b>15.16</b>
Employees	40.46	19.95	<b>32.77</b>
<b>Average</b>	<b>34.29</b>	<b>20.15</b>	<b>29.37</b>



Finally, it is worth mentioning that ORES was awarded 'Top Employer' certification for the third consecutive year. After the renewal of its certification in 2023, ORES

took the trouble to extend and reinforce its efforts in terms of HR policy and employee wellbeing. Certification for 2024 was obtained with emphasis on the company's progress in areas such as the induction of new recruits, employer branding and talent management.





## Social elections and consultation

As is the case every four years, social elections were organized to appoint the workers' and managers' representatives within the company's consultation bodies, namely the Works Council and the Committee for Prevention and Protection at Work. Held on 16<sup>th</sup> May 2024, these elections were conducted smoothly and the new company consultation bodies were able to be installed in June.

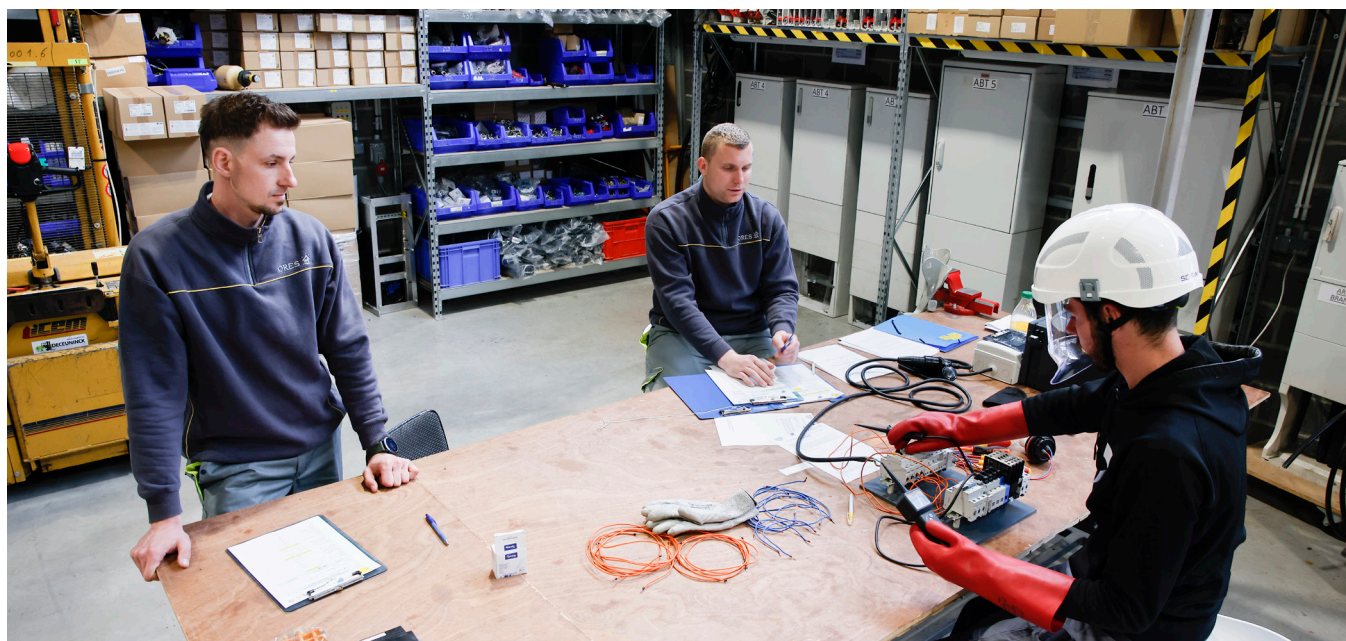
In addition, an agreement was signed in November by management representatives and delegates of the three trade union organizations, acting as a common front regarding the upgrading of the technical trades in three specific sectors (electricians, gas fitters and electro-gas fitters). This agreement stemmed from a commitment made the previous year by management to launch a process of reflection and consultation on the issue of upgrading all technical trades.

## Prevention and awareness

In recent years, the company's managers have initiated a process of improving safety, prevention and promoting wellbeing. The aim is to achieve general wellbeing, in particular by taking into account the situations experienced by workers as a whole, both at work and in their private

lives. To increase the scope covered by prevention, with particular attention on to mental wellbeing, the internal prevention department is based on being organized and operating with a focus on greater proximity and availability.

In line with this dynamic, a number of programs were implemented during the year. In March, for example, the focus was on the theme of disconnecting from work. To enable them to recover from work better, staff members were encouraged to distance themselves from their screens, optimize the way their meetings were organized and generally delegate more effectively. At the same time, the internal charter on work-life balance was updated and supplemented with recommendations designed to help everyone set their limits and promote their wellbeing. A wide-ranging internal communications campaign was also dedicated to the need for relaxation and recovery after work, in particular by staging some interesting scenarios, which were also relayed through the company intranet. Finally, at the end of June and the beginning of July, the company's wellbeing weeks focused on the need for recovery through sport and physical activity: staff members had the opportunity to download an application offering a range of different activities and exercises, as well as walking and running routes. The aim was to improve physical and mental fitness, avoid sources of tension and relax for better personal balance.

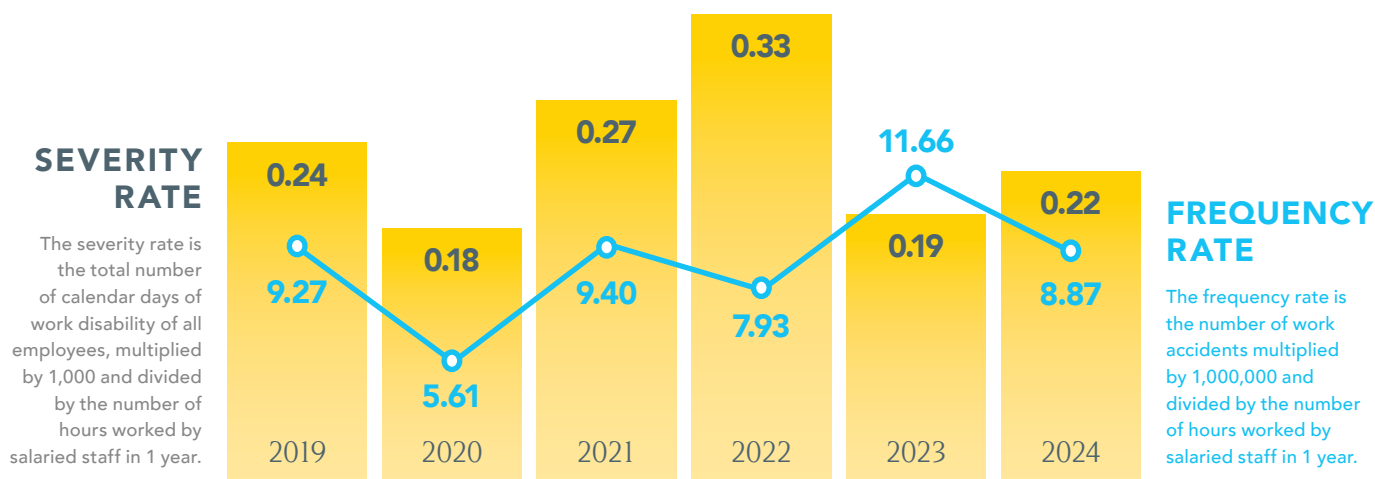


## Safety: a slight improvement in results

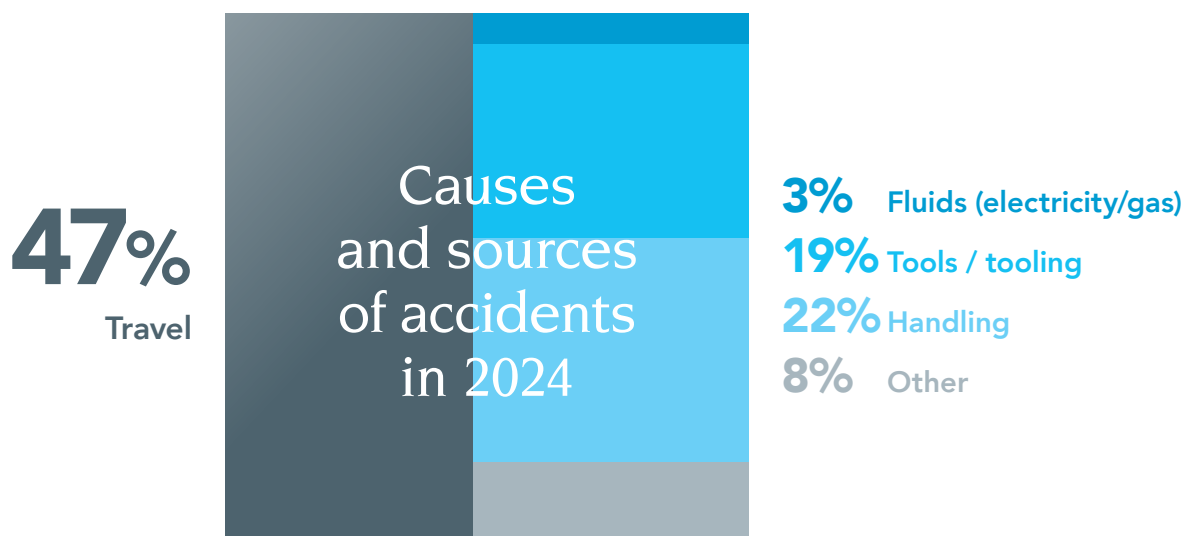
For 2024, the Prevention and Environment department and the Executive Committee had set voluntary safety targets, in line with those of previous years. These were not to exceed 26 accidents over the year, with a maximum of 712 days of temporary incapacity for work (TIW), which corresponded to a frequency rate of 7.50 and a severity rate of 0.20 for the company.

After a disappointing year in terms of accidents in 2023 (45 accidents during the course of the year), the statistics improved in 2024, with the number of accidents falling to 36, with only one 'fluid' accident. However, the severity rate was slightly higher than in 2023, with 908 days of temporary work interruption recorded. This means that the re-

sults remained below target. The most significant problem was still that of travel-related accidents, which accounted for 47% of all accidents over the year and were responsible for 72% of days lost. Work to raise awareness is continuing in this area. Following on from the findings of previous years, two 'prevention culture' workshops were created, designed and tested around the themes of falls when moving and good handling techniques. Dedicated areas were set up for this purpose at the ORES site in Sambreville. The concept, developed with field technicians, continued to be rolled out during 2024.



Changes to safety statistics 2019-2024







## A new policy on the environment

The new ORES environmental management policy, along with the company's environmental charter, were drawn up and then published in August 2024. Incorporated into the dynamic of the company's social responsibility, this policy is based on five major principles:

- The optimization and structuring of environmentally friendly processes in accordance with legal standards
- The management of the distribution network and ORES sites in terms of their environmental impact, in particular in terms of waste management
- The management and handling of malfunctions (pollution, etc.)
- The preservation and development of biodiversity
- Communication with and awareness of employees.

The aim pursued is to objectify all of the actions taken in a responsible manner so that they can be monitored and hence we can limit the impact of our activities on the environment. The company's policy on the environment provides for actions relating to the improvement of ORES's

legal compliance, the environmental management of the company's various sites (including buildings and vehicles), including substations and distribution cabins, sustainable purchasing, the management of environmental data, the clarification of internal responsibilities in terms of waste management, the management of polluted soil and the preservation of biodiversity.

## ... and ISO 14001 certification

In parallel with formalizing of the ORES environmental policy and charter, the company's Environment Department embarked on a process of preparing for ISO 14001 certification in 2023. A whole range of internal audits have been carried out since, in particular to compile the required legal inventory, analyze the company's environmental impact in detail and update various procedures. Preparations for the certification audits were carried out throughout 2024 and the audits themselves were carried out in November at the company's headquarters and at a number of operating sites. On 3<sup>rd</sup> December, the ISO certifiers officially awarded ISO 14001 certification to ORES. Among the many strengths identified were the effectiveness of the environmental management system and the exemplary involvement of staff in the process.



## Carbon footprint recalculated

The first Bilans carbone® (Carbon Footprints) for ORES were published in 2023 and 2024, relating respectively to emissions for the years 2019 to 2021 and those for 2022 and 2023. Built on an operational scope in line with the GHG (Greenhouse Gas) Protocol and its internationally standardized framework, these overall assessments took into account the entire value chain of the electricity and gas distributed by the company and account for emissions from the year they are generated.

Not only do they reflect the emissions associated with ORES's own activities – for example, the consumption of fossil fuels in company buildings and vehicles, gas leaks in the distribution network, electricity purchases

for our own needs and for our social customers and the coverage of electricity losses in the electricity distribution network – but also indirect emissions upstream and downstream of our activities, for example, emissions related to the extraction, production and consumption of the energy we distribute, emissions related to the goods, services and materials we purchase, fixed assets and investments, and transport.

**AS PART OF A BILAN CARBONE® (CARBON FOOTPRINT), THE CO<sub>2</sub> EMISSIONS OF COMPANIES ARE BROKEN DOWN INTO THREE CATEGORIES OR 'SCOPES'.**

### SCOPE 1

Includes all **direct emissions linked to the activities of the organization**. In this scope, ORES's emissions include methane losses from our network, leaks of sulfur hexafluoride (SF<sub>6</sub>, an insulating gas used in certain transformers), gas consumption in our buildings, and fossil fuel consumption by service and leased vehicles. Emissions linked to gas leaks and losses make up the bulk of our Scope 1 emissions.

### SCOPE 2

Includes all **indirect emissions resulting from the generation of electricity or electricity acquired for the company's activities**. In our case, these emissions are mainly linked to electrical losses on our network (lines and cables), to the electricity consumed by our sites and infrastructures and to the public lighting network that we manage.

### SCOPE 3

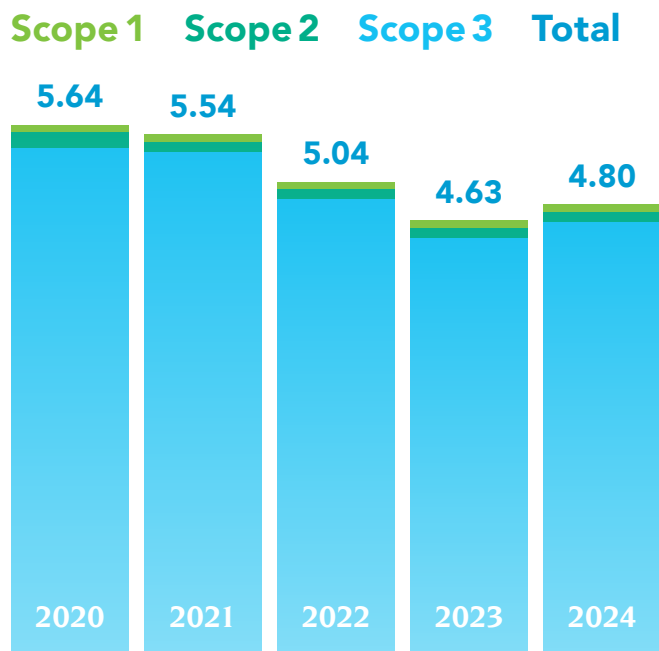
Includes all **other emissions generated indirectly by the company's activities**. These are emissions linked to the extraction, production and transport of the fuels used to produce the electricity that passes through our networks. Scope 3 also includes emissions linked to the extraction of natural gas that passes through our networks, and emissions linked to its combustion by customers. It also includes the calculation of emissions linked to our purchases of goods and services, investments, travel, waste, transport and other associated activities not included in Scopes 1 and 2.

As part of a process of continuous improvement and with a view to preparing our 2024 review in parallel with the work carried out to bring ORES into compliance with the CSRD directive and its transposition into Belgian law, a series of checks were carried out on the data used and the source of that data. While conducting these checks, we identified certain inconsistencies, particularly with regard to emissions relating to purchases, which had been incorrectly

assessed in the initial reports due to a misinterpretation of the way in which these quantities were expressed. The carbon footprints reported in the annual reports of the ORES group for the financial years 2022 and 2023 should therefore no longer be taken as a reference, as they were mistakenly overestimated. The graph below shows the emissions values for scopes 1, 2 and 3 of our activities, adjusted and updated for the years 2020 to 2024.

## ANNUAL CHANGES IN ORES'S TOTAL CARBON FOOTPRINT

in megatons of CO<sub>2</sub> equivalent - Mt CO<sub>2</sub>e



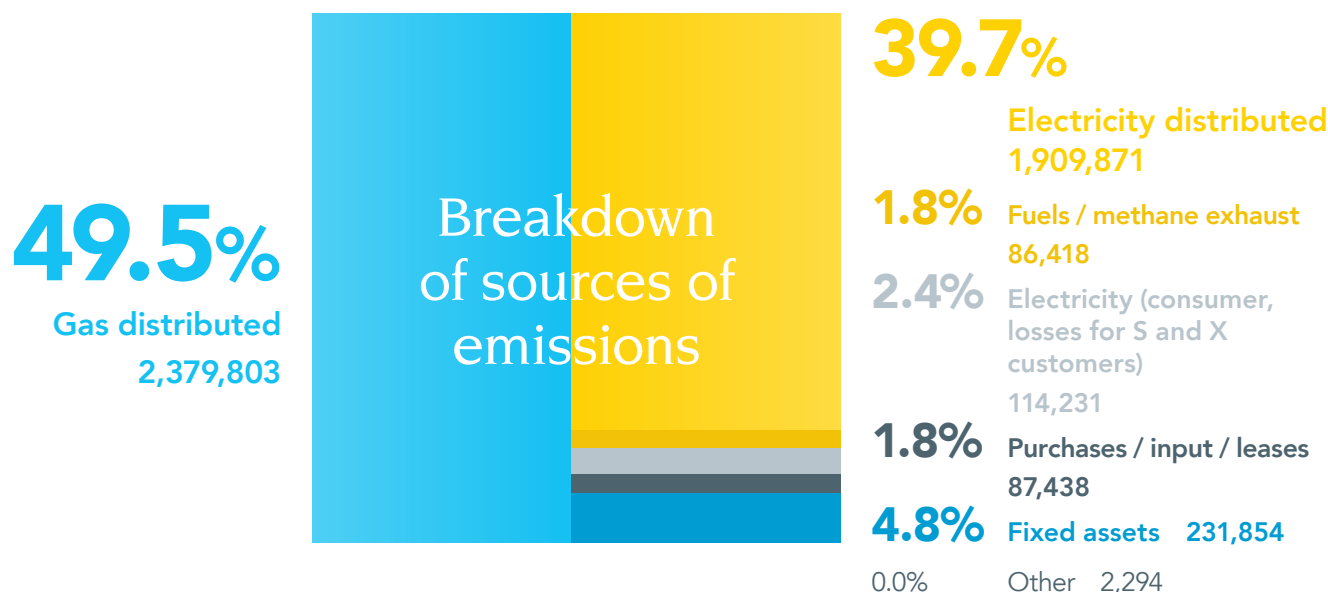
**Source:** CLIMACTand the ORES Data Management department

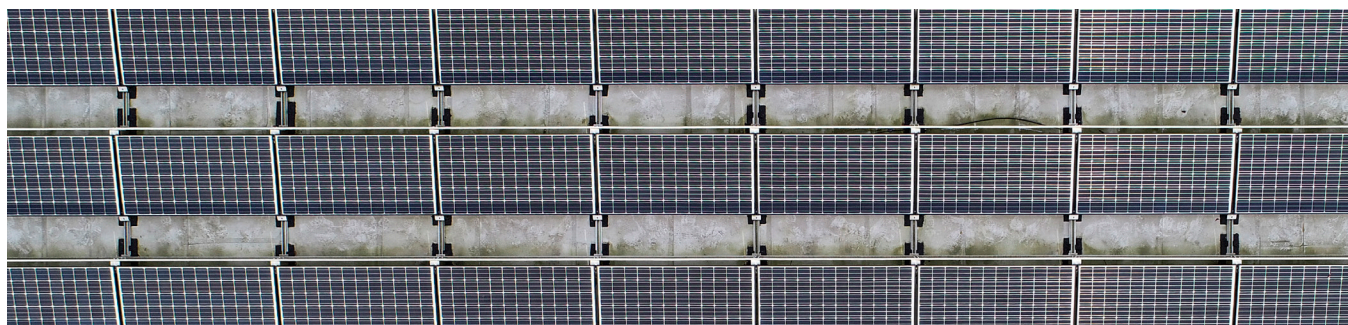
**Note:** Emissions are reported using the "market-based" approach.

In 2024, the total carbon footprint for ORES amounted to 4.8 million tons of CO<sub>2</sub> equivalent. Indirect emissions (Scope 3) account for the vast majority of this footprint (96%). While ORES can only have an indirect impact on these emissions, all of our projects that promote energy transition are favorable levers that will help move the market towards less polluting forms of production and consumption. Over time, therefore, the implementation of ORES's industrial plan will have a beneficial effect on Scope 3 emissions through the gradual replacement of fossil fuels as part of a general context of decarbonization.

In any event, total ORES emissions have fallen significantly over the past five years, by almost 15%. From 5.64 million tons of CO<sub>2</sub> equivalent in 2020, the company's carbon footprint fell to under 5 million tons in 2024. This significant drop, particularly since 2022, is due mainly to the reduction in the volumes of gas and electricity distributed on our network, particularly following the energy crisis and the surge in prices it caused. On the other hand, emissions relating to Scopes 1 and 2 remained very constant over the period. Developments in energy and fuel consumption specific to ORES are discussed below.

Presented in a different form, the sources of our CO<sub>2</sub> equivalent emissions in 2024 are broken down as follows:





## Fall in consumption

Monitoring and controlling the energy consumption of buildings, as well as the company's fleet of vehicles are among the levers that can be activated to reduce our scope 1 emissions. Centralized management systems – automation of the operation of technical equipment for heating, air conditioning, lighting, etc. – are installed at ORES sites. The most effective techniques and technologies in terms of insulation, ventilation and the use of natural light are already being implemented in the design of new buildings. But there is still potential for savings in certain old and energy-consuming sites. These savings are and will continue to be exploited in the coming years as part of the property strategy that was approved in 2024.

Measures are being taken to reduce energy and water consumption, based on the specific characteristics of the buildings. At the end of 2024, there was a significant decrease in fuel oil and propane consumption (down by 13%), while gas consumption remained constant compared with 2023. Electricity consumption continued to fall overall (down 4%).

Photovoltaic electricity production is another avenue being explored in this drive to control our energy consumption. In 2024, the photovoltaic panels installed on the company's buildings produced the equivalent of 517 MWh of electricity. This corresponds to a decrease of 13% compared with 2023, which was generally sunnier. This production covered part of the electrical energy consumed in the buildings concerned and also made it possible, where applicable, to supply the electric charging stations installed on our sites. Overall, 92% of the electricity produced locally was self-consumed.

In addition to energy, water consumption is also subject to rigorous monitoring. The water meters at 25 sites are now equipped with telemetry modules and the others will be equipped during the course of 2025. These systems have made it possible to detect anomalies, including several major leaks in sanitary facilities. In total, in 2024, 106 leaks were identified and repaired – on average within three days – and the estimated savings for the company were around €300,000. Water consumption volumes were down 16% over the year.

DETAILS OF CONSUMPTION BY BUILDINGS – ENERGY AND WATER	2022	2023	2023/2022	2024	2024/2023
Total gross gas consumption (MWh)	8,534	7,454	-13%	7,480	0%
Total standardized gas consumption following the heating season (MWh)	10,489	8,743	-17%	8,787	1%
Total billed for standardized fuel oil and propane (MWh)	163	158	-3%	137	-13%
Total consumption of electricity (MWh)	5,459	5,332	-2%	5,356	0%
Total electricity consumed for the buildings, including PV self-consumption (MWh)	6,002	5,745	-4%	5,488	-4%
Photovoltaic generation (MWh)	661	596	-10%	517	-13%
Injection of electricity from photovoltaic generation (MWh)	-98	-76	-22%	-44	-43%
Theoretical self-consumption (MWh); based on information found on Emores, incomplete)	85%	87%	2%	92%	5%
Use of electricity to recharge electric vehicles (MWh)	33	107	325%	316	296%
Total consumption of water (m³)	13,180	10,735	-19%	9,011	-16%



## Mobility on the move

Efforts are also being made to improve the environmental performance of the company's fleet of service vehicles and vehicles leased for management. At the end of 2024, the ORES service fleet consisted of 1,263 vehicles, of which just over 9% were equipped with an alternative form of drive system to conventional fossil fuels, which is less polluting. At the present time, taking account of the models and configurations available on the market for the different types of vehicles in our fleet, there are still few opportunities to make extensive use of electric solutions. Nevertheless, discussions on the electrification of the fleet, with its own specific characteristics, are gathering pace. A project was carried out with the employees responsible for physically reading the meters, and six small utility vehicles were made available to them to test them in their daily work.

In addition to this service fleet, there are also the lease vehicles for management and supervisory staff. Orders for this type of vehicle now relate exclusively to electric vehicles. In 2024, 242 company executives were driving hybrid or fully electric vehicles. Electrification is taking place gradually as vehicle contracts are renewed, and full replacement should be complete by early 2028. At this stage, electric or hybrid vehicles represent nearly 67% of the leased vehicle fleet. To support this development, ORES has increased the number of recharging points at its main sites. At the end of 2024, 62 dual-socket charging points were available to employees in the company's car parks. So it comes as no surprise that the volume of consumption associated with recharging points more than tripled in 2023 (see table above).

## Policy on waste management

Energy transition is leading to an increase in the amount of activity ORES is involved in on electricity networks – and these additional activities generate waste. The challenge now is to manage the increase in volumes of waste – which will inevitably rise in the coming years – as effectively as possible.

The environmental policy adopted in 2024 obviously includes a section dedicated to this aspect. ORES aims to limit the proportion of waste disposed of – i.e. incinerated or going to landfill – to the strict minimum and by doing so maximize the recycling and recovery of the waste produced. To this end, the internal waste management process is being upgraded, particularly in terms of more thorough statistical monitoring (quantities, number of de-classifications, etc.). A staff awareness campaign was also organized to promote correct and efficient sorting, with a particular focus on organic waste in 2024.

The two tables below show the trends in statistics relating to waste production and the quantities disposed of and processed. 2022 saw a downward trend in this regard (-11.5%), although this followed a year marked by the resumption of activities after the pandemic and by the disastrous floods in July 2021, which had a major impact on the volumes of waste produced and collected. This waste increased again in 2023, and 2024 saw a significant increase in the total amount of waste produced (+26% compared with 2023). This was due mainly to the increased disposal of transformers, oils and SF6 cells, as part of the ongoing replacement and renovation program.

## Changes in the volumes of waste generated

WASTE BY TYPE AND DISPOSAL METHOD UNIT (KG)	2021	2022	2023	2024
Non-hazardous industrial waste (Class II; LLW)	484,993	472,690	481,629	<b>562,489</b>
Paper/cardboard (mixed)	106,302	103,800	116,761	<b>134,218</b>
PMC (Plastic, Metal packaging, Cardboard)	6,583	8,721	10,709	<b>8,412</b>
Miscellaneous oils	15,402	3,006	2,182	<b>16,344</b>
Transformers	500,494	337,847	331,145	<b>526,996</b>
SF6 cells	12,608	9,020	25,832	<b>35,148</b>
Other hazardous waste		18,875		
Wood	45,280	45,440	47,160	<b>49,280</b>
Discarded equipment	9,147			
Asbestos	14,482	21,960	29,860	<b>29,774</b>
Copper, bronze, brass	6,020	6,930	1,687	<b>4,391</b>
Miscellaneous metals	450,343	413,335	427,259	<b>489,255</b>
Small hazardous waste	2,170	18,875	10,660	<b>44,837</b>
Waste electrical equipment			28,442	<b>13,197</b>
Organic waste				<b>1,678</b>
<b>Total</b>	<b>1,653,823</b>	<b>1,460,499</b>	<b>1,513,326</b>	<b>1,916,020</b>

## Changes in quantities of waste disposed of, by treatment method

DISPOSED WASTE UNIT (KG)	2021		2022		2023		2024	
	Hazardous waste	Non-hazardous waste	Hazardous waste	Non-hazardous waste	Hazardous waste	Non-hazardous waste	Hazardous waste	Non-hazardous waste
Energy recovery		9,540		11,496		10,103		<b>4,880</b>
Organic recycling								<b>1,563</b>
Inorganic recycling		1,470		280				
Exchange for recovery	504,106	1,097,763	356,382	1,058,015	334,699	1,103,544	<b>549,309</b>	<b>1,256,478</b>
Use as backfill or foundations	2,200			3,240		4,800		<b>3,030</b>
Landfill (CET)	1,180			8,700		2,180		
Physico-chemical treatment before disposal	10,660		2,560		3,000		<b>4,500</b>	
Grouping before disposal	1,298		480		1,518		<b>10,950</b>	
Refurbishment before disposal							<b>616</b>	
Storage off-site before disposal	25,606		9,326	10,020	30,442	22,880	<b>47,970</b>	<b>26,744</b>



## Initiatives to promote biodiversity

ORES has engaged in regular and open dialogue with various stakeholders involved in the protection and preservation of the environment and biodiversity in Wallonia. A number of ORES departments have worked with the Walloon Public Service responsible for Natural Resources and the Environment, in particular on the disruptive effects of lighting on flora and fauna. Various mapping databases belonging to partners have been cross-referenced and sections of illuminated and “sensitive” roads identified, along with potentially superfluous lighting points, in collaboration with the Natagora association. Numerous factors were taken into account in this analysis: proximity to the Natura 2000 network and sites of great biological interest, the presence of protected species, allocation to the sector plan, the proximity of surface water, proximity to residential areas, etc.

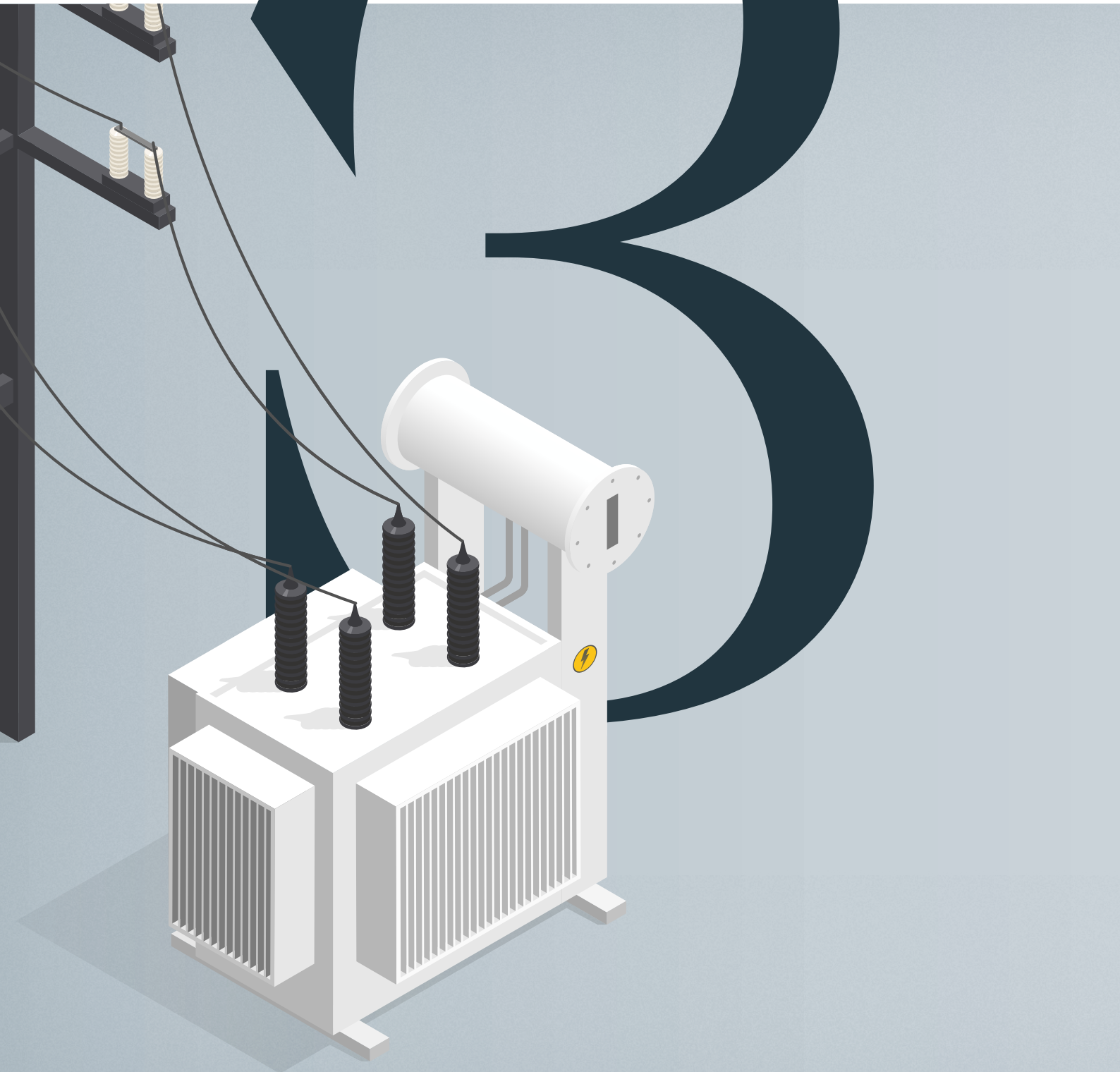
This preparatory work enabled the Wallonia Public Service to launch a project at the end of 2023, aimed at promoting the “black grid” in Wallonia. The black grid is defined as a connected set of biodiversity reservoirs and ecological corridors, the identification of which takes into account a sufficient level of darkness for nocturnal biodiversity. At the beginning of 2024, a choice was made among the local authorities applying to develop this black grid. Our

company is working with the municipalities located on its territory with a view to mitigating light pollution and the possible removal of lighting fixtures, where applicable. In addition, contacts are in progress with Laborelec, a center for research and expertise in electrical technologies, with a view to conducting an impact study of municipal public lighting and examining the effect of the various night lighting and switching-off regimes on certain animal species.

Beyond street lighting, ORES also works with public and private partners on possible changes to distribution networks to preserve or promote biodiversity. In March 2022, a structure to house a stork nest was installed on one of our electricity poles in Lessines, not far from the Pairi Daiza animal park, at the request of a local resident who is a member of a bird protection association. The ‘nest’, which was designed and installed by our teams, in compliance with safety constraints for the birds and our network, attracted a pair of storks who settled there. The first stork chicks hatched on-site in 2023. In 2024, following a request from the local council, another nest of this type was installed in the municipality of Celles in the Tournai region. And at the beginning of 2025, two other comparable structures were set up by ORES services in the local authority area of Beauvechain.



# Chapter





# GRI Index

## Organization profile

### GRI 102 GENERAL DISCLOSURES

**102-1 Name of the organization** — ORES and ORES Assets

### GRI 102 GENERAL DISCLOSURES

**102-2 Activities, brands, products and services** — See heading 1. Introduction – section “Presentation of the company”

### GRI 102 GENERAL DISCLOSURES

**102-3 Location of head office** — 14 Avenue Jean Mer-moz, 6041 Gosselies – Belgium

### GRI 102 GENERAL DISCLOSURES

**102-4 Location of operational sites** — The company’s business territory and its main operating sites are presented in heading 1. Introduction – section “Presentation of the company”

### GRI 102 GENERAL DISCLOSURES

**102-5 Capital and legal form** — See the inside back cover, as well as heading 4. Management Report

### GRI 102 GENERAL DISCLOSURES

**102-6 Markets served** — See heading 1. Introduction – section “Presentation of the company”.

### GRI 102 GENERAL DISCLOSURES

**102-7 Size of the organization** — See heading 1. Introduction – section “Presentation of the company”.

### GRI 102 GENERAL DISCLOSURES

**102-8 Information about employees and other workers** — See heading 2. Activity and sustainable development report – section 4. ‘Human resources, prevention and environment’

### GRI 102 GENERAL DISCLOSURES

**102-9 Supply chain** — The framework of the ORES supply chain as a Group and that of its purchases is defined by Belgian legislation on public procurement contracts, since ORES Assets is an intermunicipal company subject to this legislation. Invitations to tender take place in several phases, from the official publication of the contract notice, to the pre-qualification of bidders, through the detailed evaluation of proposals, to the final awarding of the contract. The comparison criteria are based on a wide range of indicators, such as total cost, technical quality, suitability for the specific market, certain environmental criteria and others. Throughout this process, a demanding code of ethics is respected: transparency of actions, equal treatment of candidates and absence of discrimination, compliance with miscellaneous areas of legislation – social, fiscal, employment law, respect for human rights, etc. – by the candidates. This framework ensures that each bidder receives a fair evaluation based on pre-established, objective criteria.

### GRI 102 GENERAL DISCLOSURES

**102-10 Significant changes to the organization and its supply chain** — See heading 1. Introduction – section Company presentation and information element GRI 102-9 above. The List of successful bidders, which includes details of contracts for the purchase of goods and services entered into in 2024, is available in section 4. Management report – point 2.8. ‘List of successful tenderers’ in this report.

### GRI 102 GENERAL DISCLOSURES

**102-11 Principle of precaution or preventative approach** — See heading 4. Management report – section 2. Note to the annual accounts, paragraph “Description of the main risks and uncertainties facing the company”.

### GRI 102 GENERAL DISCLOSURES

**102-12 External initiatives** — ORES is a signatory of the E.DSO (European Distribution System Operators Association) Sustainable Grid Charter.

### GRI 102 GENERAL DISCLOSURES

**102-13 Membership of associations** — in particular, ORES is a member of the following associations and bodies: Ciriec – E.DSO - Gas.be - Synergrid – Union des Villes et Communes de Wallonie – AKT (Union Wallonne des Entreprises) – The Shift.



## Strategy

### GRI 102 GENERAL DISCLOSURES

**102-14 Statement from senior decision-maker** — See Message from the Chairman of the Executive Committee in heading 1. Introduction of this annual report.

## Ethics and integrity

### GRI 102 GENERAL DISCLOSURES

**102-16 Mechanism for advice and management of concerns about ethics** — ORES applies a code of ethics and good conduct that was renewed in 2024. People who work with the company – such as subcontractors – undertake to abide by the rules of this code. These rules cover the use of the company's property and resources, the steps to follow in the event of attempted bribery or a conflict of interest, the protection of information – with particular focus on inside information and the protection of customers' personal data under GDPR regulations – and the procedure put in place in the context of whistleblower protection. In addition, internal control processes have been put in place for all financial procedures and orders for goods and services: double approval of requests by line management, calls for tenders from different suppliers, definition of signing powers and monitoring of orders.

### GRI 102 GENERAL DISCLOSURES

**102-17 Mechanism for advice and management of concerns about ethics** — Code of ethics and good conduct – Purchasing code of ethics – Conflicts of interest in purchasing processes - Procedure for the management of reports – Protection of personal data personnel – Policy relating to the GDPR – Charter for use of the information system.

## Governance

### GRI 102 GENERAL DISCLOSURES

**102-18 Governance structure** — The Board of Directors has the broadest powers when it comes to achieving the corporate objects as well as managing the company. Everything that is not specifically entrusted by law or the articles of association to the general meeting comes under its jurisdiction. The various committees and their respective roles are described in the section headed "Remuneration Reports". Further information is available in the company's Articles of Association, the Corporate Governance Charter and the Internal Regulations of ORES Assets.

### GRI 102 GENERAL DISCLOSURES

**102-19 Delegation of authority** — The Board of Directors may delegate – with the ability to subdelegate – the day-to-day management of the company and the representation of the company with regard to this management to the Chairman of the ORES Executive Committee. For ORES Assets, the delegation is made for the benefit of the operating company, ORES. Additional information available in the articles of association, the Corporate Governance Charter and the Internal Regulations.

### GRI 102 GENERAL DISCLOSURES

**102-20 Executive-level responsibility for economic, environmental and social topics** — By virtue of the company's articles of association, the ORES Board of Directors can delegate all or some of its management powers to an Executive Committee in accordance with the Code of Companies and Associations. This Committee is responsible for the operational management of the company, including day-to-day management and representation in dealings with third parties. The ORES Board of Directors appoints and dismisses the Chairman of the Executive Committee after consulting the Appointments and Remuneration Committee. The Chairman of the Executive Committee submits proposals to the Board of Directors on appointing and dismissing members of this Board after consulting the Appointments and Remuneration Committee. The Board of Directors establishes the Internal Regulations of the Executive Committee through an appendix to the Corporate Governance Charter.

**GRI 102 GENERAL DISCLOSURES**

**102-21 Consulting stakeholders on economic and social issues** — In the context of defining and updating its major sustainable development issues, the company has been consulting its stakeholders at regular intervals since 2018. As part of the company's preparation for the future obligations of the CSRD directive, a so-called 'double materiality' exercise was conducted in 2024. More information on this subject can be found in the GRI 102-40 information element below. The reader is also referred to last year's annual report, which included a list of stakeholders consulted in the context of the materiality exercise organized at the beginning of 2023. In addition, the company's stakeholders were consulted as part of the preparation of the company's Strategic Plan, adopted on 14<sup>th</sup> December 2023 by the Board of Directors.

**GRI 102 GENERAL DISCLOSURES**

**102-22 Composition of the highest governance body and its committees** — See heading 7. "Remuneration reports".

**GRI 102 GENERAL DISCLOSURES**

**102-23 Chairmanship of the highest governance body** — See heading 7. "Remuneration reports".

**GRI 102 GENERAL DISCLOSURES**

**102-24 Appointing and selecting members of the highest governance body** — Without prejudice to the areas that the law stipulates are the responsibility of the General Meeting, the Board of Directors is made up exclusively of non-executive directors. The Chairman of the Executive Committee is a full member. The Board of Directors makes sure that, overall, thanks to its diverse composition, it encompasses the skills and experience needed to fulfil its roles. The General Meeting appoints and dismisses the directors.

**GRI 102 GENERAL DISCLOSURES**

**102-25 Conflicts of interest** — Directors pay close attention to their legal and ethical obligations in terms of conflicts of interests, particularly in accordance with article 6:64 of the Code of Companies and Associations, the provisions of decrees, including in particular those imposed by the Local Democracy and Decentralization Code (CDLD) and by electricity and gas decrees. More information in the Corporate Governance Charter and Internal Regulations.

**GRI 102 GENERAL DISCLOSURES**

**102-26 Role of the highest governance body in setting corporate purpose, values and strategy** — More information on this topic in heading 7. "Remuneration reports".

**GRI 102 GENERAL DISCLOSURES**

**102-27 Collective knowledge of the highest governance body** — The Board of Directors meets at regular intervals, at least six times a year, under the chairmanship of its Chairman, in order to carry out, as far as ORES is concerned, the various tasks described in the Corporate Governance Charter, on the advice of the Board Committees in their respective areas of competence. See also heading 7. Remuneration reports. More information in the Corporate Governance Charter.

**GRI 102 GENERAL DISCLOSURES**

**102-28 Evaluation of the performance of the highest governance body** — The Board of Directors reviews and evaluates:

1. its own effectiveness, as well as the effectiveness of the company's governance structure, and the role and tasks of the various Committees and the Executive Committee;
2. every year, the performance of the Chairman of the Executive Committee and, at the proposal of the Chairman of the Executive Committee, other members of the Executive Committee, within the context of the procedure relating to determining the proportion of their remuneration linked to performance.

**GRI 102 GENERAL DISCLOSURES**

**102-29 Identifying and managing economic, environmental and social impacts** — See section 1. Social responsibility and sustainability and heading 4. Management report, section 'Description of the main risks and uncertainties facing the company'. In addition, as part of ORES's preparations for the future obligations of the CSRD directive, a specific analysis related to ESG sustainability issues was carried out in terms of impacts, risks and opportunities, prior to the dual materiality analysis carried out with the company's external and internal stakeholders – see information element 102-40 below.

**GRI 102 GENERAL DISCLOSURES****102-30 Effectiveness of risk management processes —**

The Board of Directors is responsible for examining and studying the company's financial objectives, particularly in terms of risk profile and allocation of resources. It is also stipulated that, once a year, a meeting of the Board of Directors addresses the company's strategy and the risks associated with it. During the year, an update is given on its progress. The Audit Committee and the Executive Committee carry out an annual evaluation.

**GRI 102 GENERAL DISCLOSURES****102-31 Review of economic, environmental and social issues —** This review is completed:

1. annually in the preparation and establishment of the company's Strategic Plan and its updates, in the Activity and Sustainable Development Report and the Management Report – section 'Description of the main risks and uncertainties facing the company'

2. quarterly (dashboard and summary report on the key performance indicators and CSR KPIs)

Also on this topic see heading 2. of this report – section 1. Social responsibility and sustainability – paragraph 'ORES preparing for CSRD'.

**GRI 102 GENERAL DISCLOSURES****102-32 Role of the highest governance body in reporting on sustainable development —**

The Board of Directors approves the policy for reporting on sustainable development, analyses all of the supporting documents for the annual report and submits them to the General Meeting for approval.

**GRI 102 GENERAL DISCLOSURES**

**102-33 Communicating critical concerns —** On this subject see heading 2. Activity report and sustainable development – section 1. 'Social responsibility and sustainability' and heading 4. Management report – section 'Description of the main risks and uncertainties facing the company', as well as information elements **102-21, 102-40** and **102-47**.

**GRI 102 GENERAL DISCLOSURES****102-34 Nature and total number of critical concerns —**

On this subject see heading 2. Activity report and sustainable development – section 1. "Responsibility and sustainable development" and heading 4. Management report - section "Description of the main risks and uncertainties facing the company" as well as information elements **102-21, 102-40** and **102-47**.

**GRI 102 GENERAL DISCLOSURES**

**102-35 Remuneration policies —** See heading 7. "Remuneration reports".

**GRI 102 GENERAL DISCLOSURES****102-36 Procedure for determining remuneration —**

In accordance with the requirements of the Local Democracy and Decentralization Code (CDLD), remuneration for the directorships fulfilled by the non-executive directors is defined overall by the General Meeting, on the proposal of the Board of Directors after the Appointment and Remuneration Committee has expressed its views. The same applies to the remuneration granted to the members of the Committees and the Executive Committee.

**GRI 102 GENERAL DISCLOSURES**

**102-37 Stakeholder involvement in remuneration —** The legal framework is defined by the Local Democracy and Decentralization Code (CDLD) to which ORES Assets is subject as an intermunicipal distribution system operator.



**GRI 102 GENERAL DISCLOSURES**

**102-38 Annual Total Compensation Ratio** — The organization is required to provide the following information:

**A.** The ratio of the total annual remuneration of the highest paid person in the organization in each country where there is significant business, compared with the total average annual remuneration of all employees (excluding the person with the highest remuneration) in the same country

**4.4** When compiling the information stated in the Element of information 102-38, the organization must, for each country where there is significant business:

**4.4.1** identify the highest paid person for the reporting period, as defined by the total remuneration:

**Chairman of the Executive Committee**

**4.4.2** calculate the total average annual remuneration for all employees, with the exception of the highest paid person:

**63,205.04**

**4.4.3** calculate the ratio of the total annual remuneration of the highest paid person compared with the average total annual remuneration of all employees.

**511%**

**4.5** when compiling the information stated in the Element of information 102-38, the organization must:

**4.5.1** for each country where there is significant business, define and provide details of the composition of the total annual remuneration of the highest paid person and all employees

**4.5.1.1** draw up an inventory of the types of remuneration included in the calculation;

**basic pay**  
**bonus**  
**CLA90**

**4.5.1.2** state whether full-time and part-time employees are included in the calculation;

**yes**

**4.5.1.3** state whether full-time equivalent pay rates are used for each part-time employee;

**yes**

**4.5.1.4** state which operations or countries are included and whether the organization elects not to consolidate this ratio for the whole of the organization;

**ORES**

**4.5.2** based on the organization's remuneration policies and the availability of data, use the following components for the calculation:

**4.5.2.1** base salary: monetary remuneration guaranteed in the short term and non-variable;

**4.5.2.2** monetary remuneration: the sum of the elements of the base salary, allowances, bonuses, commission, incentives and other forms of variable cash payments;

**4.5.2.3** direct remuneration: the sum of the total monetary remuneration and the total fair value of all long-term incentives, such as stock options, shares or limited share units, shares or share units based on performance, phantom stock, added value rights to shares and long-term cash bonuses.

## GRI 102 GENERAL DISCLOSURES

**102-39 Percentage increase in the annual total remuneration ratio** — The organization is required to provide the following information:

**A.** The ratio of the increase in percentage terms of the total annual remuneration of the highest paid person in the organization in each country where there is significant business, compared with the increase in percentage terms of the average total annual remuneration of all employees (excluding the highest paid person) in the same country

**4.6** When compiling the information stated in the Element of information 102-39, the organization must, for each country:

**4.6.1** identify the highest paid person for the reporting period, as defined by total remuneration;

**Chairman of the Executive Committee**

**4.6.2** calculate the increase in percentage terms of the remuneration of the highest paid person for the reporting period, compared with the previous reporting period;

**2.63%**

**4.6.3** calculate the average total annual remuneration for all employees, with the exception of the highest paid person;

**63,205.04**

**4.6.4** calculate the increase in percentage terms of the average total annual remuneration between the previous reporting period and the current reporting period;

**4.94%**

**4.6.5** calculate the ratio of the increase in percentage terms of the remuneration of the highest paid person, compared with the increase in percentage terms of the average total annual remuneration of all employees

**53.00%**

**4.7** When compiling the information stated in information element 102-39, the organization must:

**4.7.1** for each country where there is significant business, define and provide details of the composition of the total annual remuneration of the highest paid person and all employees

**4.7.1.1** draw up an inventory of the types of remuneration included in the calculation;

**basic pay**  
**bonus**  
**CLA90**

**4.7.1.2** state whether full-time and part-time employees are included in the calculation;

**yes**

**4.7.1.3** state whether full-time equivalent pay rates are used for each part-time employee;

**yes**

**4.7.1.4** state which operations or countries are included and whether the organization elects not to consolidate this ratio for the whole of the organization;

**ORES**

**4.7.2** based on the organization's remuneration policies and the availability of data, use the following components for the calculation:

**4.7.2.1** base salary: monetary remuneration guaranteed in the short term and non-variable;

**4.7.2.2** monetary remuneration: the sum of the elements of the base salary, allowances, bonuses, commission, incentives and other forms of variable cash payments;

**4.7.2.3** direct remuneration: the sum of the total monetary remuneration and the total fair value of all long-term incentives, such as stock options, shares or limited share units, shares or share units based on performance, phantom stock, added value rights to shares and long-term cash bonuses

## Engagement of stakeholders

### GRI 102 GENERAL DISCLOSURES

**102-40 List of stakeholder groups** — In the first six months of 2024, a full analysis of ORES's value chain, including the upstream and downstream activities of the Group, and the impacts related to these activities, made it possible to identify the most relevant external and internal stakeholders to carry out a so-called 'double materiality' exercise relating to the various impacts made by the company. In this context, the following categories of stakeholders were identified:

#### External stakeholders

- Energy providers
- Business relations
  - Customers
  - Service providers
  - Suppliers of equipment, goods and materials
  - Transmission network managers
  - Social secretariat
  - Insurance companies
  - Subcontractors
- Regulator
- Public authorities
- Trade federations
- Associations / NGOs
- Academics
- Investors & banks

#### Internal stakeholders

- Employees
- Union delegates
- Members of the Executive Committee
- Members of the Board of Directors

For each category of stakeholders, a number of representative organizations and their respective contact persons were identified, and a list of 65 contacts was drawn up. A consultation method was then chosen for each stakeholder or identified person, using one of the following three approaches: participation in a face-to-face round table meeting, individual face-to-face interview (45 minutes) or response to an online questionnaire. Representatives of 10 external stakeholders – out of 26 invited – took part in the round table meeting (representatives of a financial institution, Elia, Essencia/UWE, Febiac, Febeg, Federation of Public Social Welfare Centres, Igretec, UMons, UVCW, UCM). Four stakeholder representatives were interviewed (Office of the Minister for the Environment, SPW AREN, CWaPE and BeProsumer). Some sixty representatives of external and internal stakeholders were then invited to complete an online survey. All ORES staff members also had the opportunity to complete the online questionnaire.

The table below shows the number of participants who responded to the online survey.

STAKEHOLDERS	# of participants
Association / NGO	2
Public authority / public body / regulator	3
Customer / consumer	4
Trade federation	4
ORES staff member or director	151
Union organization	1
Commercial partner (service provider, works provider, supplier, subcontractor, etc.)	2
<b>Total</b>	<b>167</b>

The results of this consultation (external and internal stakeholders) were consolidated with the results of the internal preparatory work on impacts, risks and opportunities. The materiality thresholds of ORES's ESG (environment, social, governance) issues within the framework of the CSRD were then determined on the basis of a weighting of the results in relative and absolute values. For more details about these material issues, see heading 2. of this report – section 1. Social responsibility and sustainability – paragraph 'ORES preparing for the CSRD'.



**GRI 102 GENERAL DISCLOSURES**

**102-41 Collective bargaining agreements** — 100%

**GRI 102 GENERAL DISCLOSURES**

**102-42 Identifying and selecting stakeholders** — See heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ and information element **102-40** above.

**GRI 102 GENERAL DISCLOSURES**

**102-43 Approach to stakeholder involvement** — See heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ and information elements **102-21** and **102-40** above.

**GRI 102 GENERAL DISCLOSURES**

**102-44 Main issues and preoccupations raised** — See heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ and information elements **102-21**, **102-40** above and **102-47** below.

## Reporting method

**GRI 102 GENERAL DISCLOSURES**

**102-45 Entities included in the consolidated financial statements** — ORES Assets, ORES and Connexio (Atrias is accounted for using the equity method)

**GRI 102 GENERAL DISCLOSURES**

**102-46 Defining report content and topic boundaries** — See heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ and information elements **102-21**, **102-40** above and **102-47** below.

**GRI 102 GENERAL DISCLOSURES**

**102-47 List of pertinent issues** — See heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ and information elements **102-21** and **102-40**.

For reasons of consistency and comparability – and also in view of the expected changes in the applicability of the CSRD following the European Commission’s announcement of the proposed ‘Omnibus’ directive in February 2025 – ORES has opted to report in this document on the issues identified as major during the 2023 materiality exercise. These are energy transition, the efficiency of distribution networks and their role in the implementation of the transition, the quality of customer relations in this context, issues related to human resources, wellbeing at work, and prevention, as well as the company’s environmental policy – including its carbon footprint and the measures taken to reduce it – and the waste management policy.

**GRI 102 GENERAL DISCLOSURES**

**102-48 Restatement of information** — As stated in heading 2. – section 1. Social responsibility and sustainability – paragraph ‘Carbon footprint recalculated’, verifications were carried out during this reporting exercise in relation to the data used to establish the company’s carbon footprint. Some inconsistencies were detected, particularly in the emissions relating to purchases, which had been incorrectly evaluated in the first assessments carried out due to a misinterpretation of the way in which these quantities were expressed. The carbon footprints stated in the annual reports of the ORES group for the financial years 2022 and 2023 should therefore no longer be taken as a reference, as they were mistakenly overestimated.

**GRI 102 GENERAL DISCLOSURES**

**102-49 Changes to reporting** — Explanations given above and heading 2. – section 1. Social responsibility and sustainability – paragraph ‘ORES preparing for the CSRD’ on the preparatory actions for the implementation of the CSRD directive carried out during the 2024 reporting year.

**GRI 102 GENERAL DISCLOSURES**

**102-50 Reporting period** — Financial year 2024

**GRI 102 GENERAL DISCLOSURES**

**102-51 Date of most recent report** — NA

**GRI 102 GENERAL DISCLOSURES**

**102-52 Reporting cycle** — Annual reporting cycle

**GRI 102 GENERAL DISCLOSURES**

**102-53 Contact point for questions regarding the report** — Jean-Michel Brebant – CSR Coordinator - jean-michel.brebant@ores.be

**GRI 102 GENERAL DISCLOSURES**

**102-54 Reporting declarations in accordance with GRI standards** — This annual report has been prepared based on GRI standards 2016.

## Specific sections

**GRI 201 ECONOMIC PERFORMANCE**

**201-1 Direct economic value generated and distributed** — Please see the organization’s annual accounts in heading 4. Management report.

**GRI 201 ECONOMIC PERFORMANCE**

**201-2 Financial implications and other risks due to climate change** — See heading 4. Management report.

**GRI 201 ECONOMIC PERFORMANCE**

**201-4 Government financial aid** — At the end of 2023 and then again in March 2024, the Walloon Government approved three decrees relating to the granting of subsidies in order to accelerate energy transition. In this context, nearly €147 million, partly from the budget of the Walloon Recovery Plan (PRW) and partly from the European Commission’s REPowerEU plan, was granted to the ORES group. The Group also received subsidies from the Walloon Region for a general interest research project concerning the use of smart meters.

**GRI 205 FIGHT AGAINST CORRUPTION**

**205-2 Communication and training about anti-corruption policies and procedures** — See general information elements **102-16** and **102-17**.

**GRI 302 ENERGY**

**302-1 Energy consumption within the organization** — See heading 2. – section 4. Human resources, prevention and environment – paragraph ‘Reducing our consumption’.

**GRI 302 ENERGY**

**302-4 Reduction of energy consumption** — See heading 2. – section 4. Human resources, prevention and environment – paragraph ‘Reducing our consumption’.

**GRI 306 EFFLUENT AND WASTE**

**306-2 Waste by type and disposal method** — See heading 2. – section 4. Human resources, prevention and environment – paragraph ‘New impetus for environmental management’.

**GRI 306 EFFLUENT AND WASTE**

**306-4 Transport of hazardous waste** — See heading 2. – section 4. Human resources, prevention and environment – paragraph ‘New impetus for environmental management’.

**GRI 307 ENVIRONMENTAL COMPLIANCE**

**307-1 Non-compliance with environmental laws and regulations** — See heading 2. – section 4. Human resources, prevention and environment – paragraph ‘New impetus for environmental management’.

**GRI 401 EMPLOYMENT**

**401-1 Recruitment of new employees and staff turnover** — The organization is required to provide the following information:

**A.** The total number of employees and the rate of recruitment of new employees during the reporting period, by age group, gender and region.

NUMBER OF ARRIVALS 2024		Male	Female	TOTAL
WALLONIA	<30	71	40	111
	>=30 <50	126	96	222
	>=50	12	11	23
	<b>Total</b>	<b>209</b>	<b>147</b>	<b>356</b>

**B.** The total number of employees and staff turnover during the reporting period, by age group, gender and region.

NUMBER OF DEPARTURES 2024		Male	Female	TOTAL
WALLONIA	<30	11	9	20
	>=30 <50	38	54	92
	>=50	45	11	56
	<b>Total</b>	<b>94</b>	<b>74</b>	<b>168</b>

**GRI 401 EMPLOYMENT**

**401-2 Benefits granted to full-time employees that are not granted to temporary or part-time employees** — The standard benefits granted to the organization’s full-time employees and not to temporary or part-time employees.

These are a minimum of:

**I. life insurance**

Included in the group insurance, with employer and personal contributions

**II. healthcare**

Hospitalization and outpatient care

**III. handicap and disability care**

Included in the group insurance, with employer and personal contributions.

**IV. parental leave**

Pursuant to CLA 64 of 29/4/1997: contractual parental leave / parental leave as part of career breaks

**V. professional**

Included in the group insurance, with employer and personal contributions retirement

**VI. staff shareholding**

None

**VII. other benefits**

Rate benefits, Social Fund

**GRI 401 EMPLOYMENT**

**401-3 Parental leave** — The organization must provide information about the following:

2024	Male	Female	TOTAL
<b>A.</b> The total number of employees entitled to parental leave, by gender	782	358	<b>1,140</b>
<b>B.</b> The total number of employees taking parental leave, by gender	97	103	<b>200</b>
<b>C.</b> The total number of employees returning to work during the reporting period at the end of their parental leave	37	40	<b>77</b>
<b>D.</b> The total number of employees returning to work at the end of their parental leave and who were still employed 12 months after returning to work, by gender	118	112	<b>230</b>
<b>E.</b> Rates of returning to work and retention of employees taking parental leave, by gender	38.14%	38.83%	<b>38.50%</b>
	74.58%	67.86%	<b>71.30%</b>

**GRI 402 RELATIONS EMPLOYEES/MANAGEMENT**

**402-1 Minimum notice periods regarding operational changes** — There is no minimum number of weeks of notice. The organization undertakes to make sure it discusses significant operational changes in good time and as soon as possible and to involve its employees and their representatives in negotiating and implementing these changes, as soon as they might have positive or negative implications for workers. According to the Collective Labor Agreement of 2/03/1989, the time needed to present an agreement is 2 hours. In practical terms, when an agreement is entered into collectively (CLA), union representatives have 2 to 4 weeks to present it to staff. However, this notice period is not included in an agreement.

**GRI 403 HEALTH AND SAFETY AT WORK**

**403-1 Worker representation on official health and safety committees involving both workers and management** — Worker representation on official health and safety committees involving both workers and management – ORES has two Health & Safety Committees (HSC). The “West” HSC features an Employee Board made up of 10 effective members and 10 deputies, as well as a Young Employee Board, consisting of one effective member. The “East” HSC has an Employee Board made up of 8 effective members and 8 deputies. Employer delegations are made up of the same number of representatives. The two Health & Safety Executives were renewed following the social elections held in May 2024.

**GRI 403 HEALTH AND SAFETY AT WORK**

**403-2 Types of occupational accidents and occupation accident rates, occupational diseases, lost working days, absenteeism and number of work-related deaths** — See heading 2. - section 4. “Human resources, prevention and environment” – paragraph ‘Safety: slightly improved results’.

**GRI 403 HEALTH AND SAFETY**

**403-3 Workers with a high incidence and risk of occupational diseases** — ORES draws up an inventory of workers with a risk of exposure to asbestos, organizes their medical care and regularly reviews and adapts working methods to ensure low exposure. On this basis, the risk of occupational illness is not considered to be high.

**GRI 403 HEALTH AND SAFETY AT WORK**

**403-4 Health and safety issues covered in formal agreements with trade unions** — 100%

**GRI 404 TRAINING AND EDUCATION**

**404-1 Average number of hours of training per year per employee** — See heading 2. – section 4. “Human resources, prevention and environment”, section headed “Recruitment and training at the heart of challenges”.

**GRI 404 TRAINING AND EDUCATION**

**404-2 Programs for upgrading employee skills and transition assistance programs** — See heading 2. – section 4. “Human resources, prevention and environment”, section headed “Recruitment and training at the heart of challenges”.

**GRI 404 TRAINING AND EDUCATION**

**404-3 Percentage of employees receiving regular performance and career development reviews** — The organization is required to provide the following information:

The percentage of total employees by gender and by employee category who received a regular performance and career development review during the reporting period:

	Male	Female	TOTAL
Senior management	100%	100%	100%
Executives	100%	100%	100%
Supervisors	0%	0%	0%
Employees	0%	0%	0%

A new sliding-scale system was introduced for the “employee” and “supervisor” categories of employee on new working conditions from 1<sup>st</sup> January 2020 and the old evaluation and performance review system was discontinued for these categories of following the signing of a collective labor agreement relating to the improvement of remuneration terms. This system is matched by a development and recognition management process.



**GRI 405 DIVERSITY AND EQUAL OPPORTUNITIES****405-1 Diversity of governance bodies and employees —**

The organization is required to provide information about the following:

**A.** The percentage of staff members in the organization's governing bodies in each of the following diversity categories:

GENDER AND AGE GROUP	Male	Female
<30	0.00%	0.00%
>=30 <50	0.10%	0.00%
>=50	0.14%	0.07%
<b>Total</b>	<b>0.24%</b>	<b>0.07%</b>

**B.** The percentage of employees per employee category and per diversity category – heading 2. – section 4. "Human resources, prevention and environment"

**GRI 405 DIVERSITY AND EQUAL OPPORTUNITIES**

**405-2 Ratio of basic salary and remuneration of women to men —** The organization is required to provide information about the following:

The ratio of the basic salary and the remuneration for women and men (pay gap) for each professional category, by major operating site.

CONSOLIDATED RESULTS	Ratio	Female / Male
<b>ORES TERRITORY IN WALLONIA 2024</b>	Senior management	-3.30%
	Executives	-4.31%
	Supervisors	-9.43%
	Employees	-1.04%
	<b>Total</b>	<b>-4.27%</b>

**GRI 412 ASSESSMENT OF HUMAN RIGHTS**

**412-3 Major investment agreements and contracts featuring clauses relating to human rights or human rights compliance records —** In the context of the legislation on public procurement contracts to which it is subject, ORES

requires its suppliers, contractors and subcontractors to comply with European, national and Walloon rules on sustainability and therefore respect for human rights and ethics. Those contracts that are the most sensitive to fraud, in particular those relating to works on site, are governed by special provisions. Successful bidders must guarantee the registration of work and workers, their remuneration, the reporting of seconded personnel, sufficient knowledge of the contract language on the part of subcontracted workers, decent and suitable accommodation for workers who cannot return home every day, etc. Deterrent one-off or daily penalties are provided for in the specifications depending on the infringements observed.

**GRI 414 SOCIAL ASSESSMENT OF SUPPLIERS**

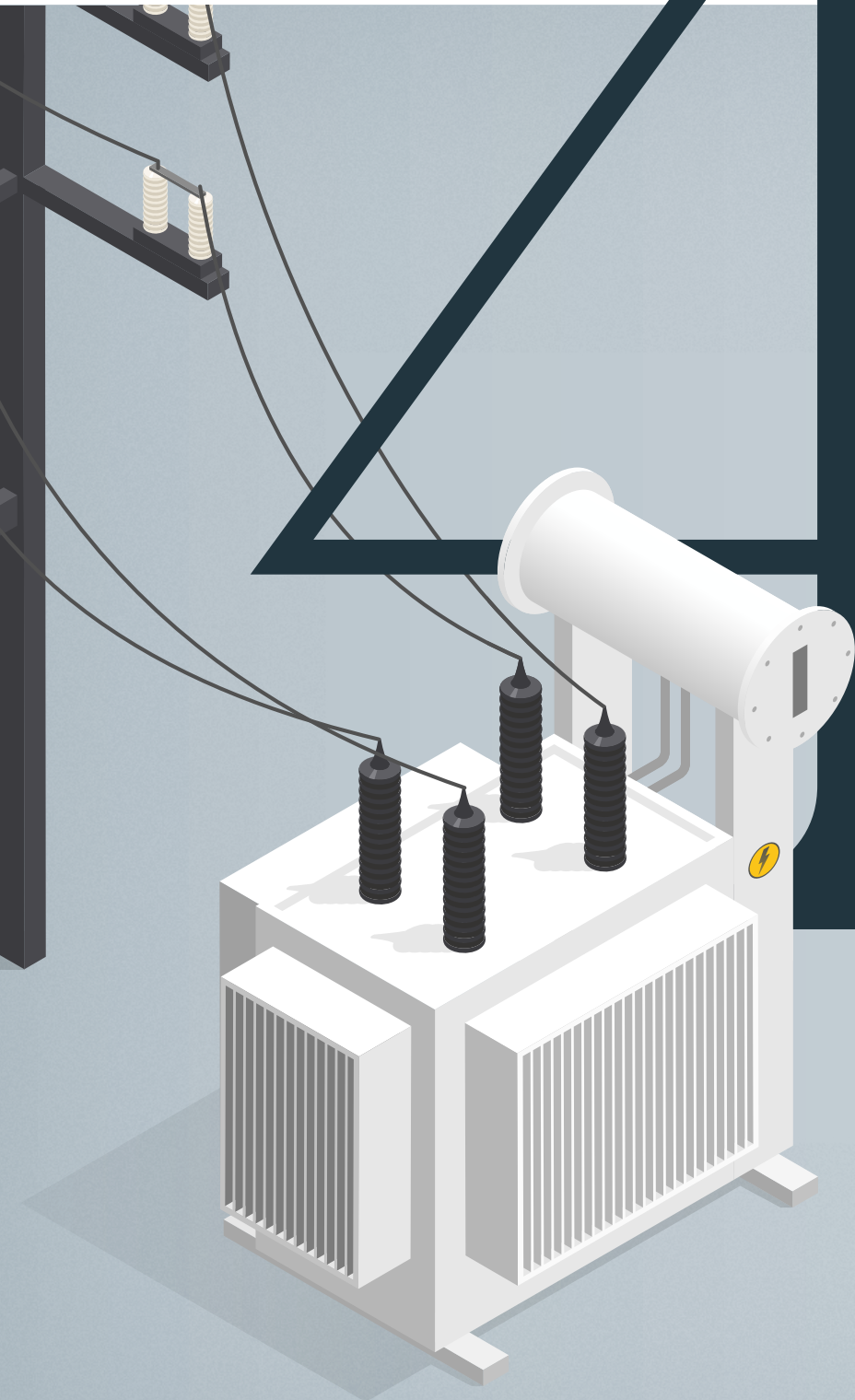
**414-1 New suppliers analyzed using social criteria —** See information element **102-3** and **102-10** above.

**GRI 416 HEALTH AND SAFETY OF CONSUMERS**

**416-1 Assessment of the health and safety impacts of product and service categories —** The potential impacts of the technical actions, products and materials used by the company are assessed in a constant and systematic manner (method documents, technical specifications, product sheets, instruction notes, etc.) by the company's 'Prevention and Environment' department. Operational and on-call teams, trained in security and prevention policies, oversee the operation and surveillance of the networks 24/7, ensuring the limitation and management of the risks associated with these acts, products and materials, for themselves and for the populations in contact with our activities.



# Chapter





# Management report

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# 1 Notes to the annual financial statements

## Article 3:32 of the Code of Companies and Associations

### 1.1 A true and accurate review of

#### The development of the company's business

The development of the business is described in more detail in heading 2 - Activity and sustainable development report, to which reference is made.-

In addition, it should be noted that at the end of the first half of 2024, the CWaPE decided to conduct an audit of the IT costs incurred by each of the Walloon DSOs, including ORES Assets, during the 2019-2023 regulatory period. Numerous exchanges took place and are continuing between ORES Assets and the CWaPE on this subject.

#### The results and situation of all the companies included in the consolidation

#### I. ELEMENTS OF THE PROFIT-AND-LOSS ACCOUNT AT 3<sup>1ST</sup> DECEMBER 2024

MOVEMENTS IN THE CONSOLIDATED RESULT (IN K€)		
	31/12/2024	31/12/2023
Sales and services	1,346,589	1,412,572
Cost of sales and services	-1,195,029	-1,251,324
<b>Operating profit</b>	<b>151,560</b>	<b>161,248</b>
Financial income	8,176	13,846
Financial expenses	-53,242	-42,916
<b>Pre-tax profit for the period</b>	<b>106,494</b>	<b>132,178</b>
Transfer to deferred taxes	28	0
Tax on the result	-34,144	-25,972
<b>Profit for the period</b>	<b>72,378</b>	<b>106,206</b>

The Group's sales turnover was 1,067,941 k€ in 2024, compared with 1,130,317 k€ in 2023. Turnover was comprised mainly of transit fees charged to energy suppliers, energy sales to protected customers and products relating to work carried out on behalf of third parties.

There was a decrease in network usage revenue of nearly 6%, despite higher billing volumes for both electricity (+1.5%) and gas (+5.8%). This was due to the decrease in periodic electricity distribution and transmission tariffs, partially offset by the increase in gas distribution tariffs.

Other operating income amounted to 80,162 k€ in 2024, compared with 101,196 k€ in 2023. This income was made up mainly of recoveries from invoicing related to agreements with third parties (such as the lease of buildings or fiber optics, for example), recoveries of overheads and staffing costs from third-party companies in connection with joint projects, invoicing of fraud detected during the year, invoicing of costs related to damage to facilities, etc. This item also includes recoveries to be received from the Walloon Region, in particular for prosumer tariff subsidies reimbursed to customers by ORES Assets, and the amount receivable from the federal government for social customers billed at a specific tariff. This latter point is the main reason for the variation over the year, with the amount to be recovered for 2024 lower than in previous years. This was due mainly to the end of the social tariff extension and a smaller gap between the market price and the social tariff.



The cost of sales and service in 2024 was 1,195,029 k€, which was a 56,295 k€ decrease in comparison with 2023. These were the main changes:

- purchases of goods were 147,795 k€, compared with 172,483 k€. The majority of these costs involved:
  - purchases of energy (electricity or gas) for ORES Assets customers as part of public service obligations (PSOs). This expenditure was down by 29,298 k€ compared with last year as a result of the reduction in the purchase price (public contract in effect for 2024 and 2025, also including purchases of network losses – see below), coupled with a small reduction in the quantities purchases;
  - purchases of goods associated with inventory, which rose by 4,818 k€. This was due to a significant increase in activity in line with the industrial plan and requiring a large inventory, but also, to a lesser extent, to an increase in raw material prices.
- miscellaneous goods and services amounted to 534,218 k€ in 2024 (down 90,901 k€).

The Elia fee was the largest item in this cost category, amounting to 190,877 k€ in 2024, compared with 220,649 k€ in 2023. As was the case last year, this reduced stemmed mainly from the decrease in the cost of surcharges and subscriptions (-41.2%) and more specifically from the item relating to support measures for renewable energy. The volumes transmitted were virtually the same as those in 2023 (+0.6%), while the price per kWh transmitted (Elia tariff) rose by a little over 5%, partly neutralizing the favorable impact of the surcharges.

Also included in this item was the cost of compensation for network losses, amounting to 83,533 k€ in 2024 (compared with 156,308 k€ in 2023). This reduction stemmed in particular from the fall in the average price in 2024, similar to the decrease recorded for PSO purchases (-48.1%), which was offset very slightly by the rise in quantities compared with 2023 (+2.2%).

- salaries and social security contributions increased by nearly 10% to 292,029 k€, compared with 26,059 k€ in 2023. Staffing requirements rose as the result of the growth in activity (+212 FTE on average). Added to this was the impact of inflation, although this was lower than in previous financial years.

- depreciation on tangible and intangible fixed assets rose by 5,949 k€ to 177,962 k€ in 2024.
- write-downs on inventories and trade receivables was 1,749 k€, compared with 290 k€ in 2023. The difference between the two years was due on the one hand to an increase in energy fraud. It is becoming increasingly difficult to recover this kind of debt. The issue of energy fraud was exacerbated further, in particular by protracted legal proceedings in the courts, as well as by it not being possible to entrust the recovery of these debts to external service providers. On the other hand, the increase in this item also stemmed from debts associated with social customers, for whom sales increased, especially for gas, generating larger write-downs than in 2023.

With regard to inventories themselves, an inventory write-down procedure has been in place since 2021. This deals, on the one hand, with stocks of electro-mechanical and budget meters that are no longer intended to be installed on the network (having been replaced by smart meters). This principle, which previously applied only to electricity meters, was extended in 2024 to gas meters for the same reasons, which largely explains the increase this year.

- in 2024, income of 9,181 k€ was recorded in relation to provisions for risks and expenses, compared with income of 56,251 k€ in 2023. To recap, the amount for 2023 was made up of large provision writebacks established previously, such as the provision for contract losses on energy purchases to cover public service obligations (PSOs) and network losses (49,778 k€).

The total for 2024 was made up of the overall writeback of the provision in the context of excavated soil (Walloon Government Decree for Excavated Soil – writeback of 3,080 k€) following a number of compensation payments made in 2024. The figure also takes account of the adjustment of a provision set aside for employment-related disputes (net income of 482 k€), as well as the outcome of the dispute relating to the termination of the contract for the provision of IT services for the implementation of a smart metering system (writeback of 3,851 k€). Finally, the initialization phase for the Walloon management platform master plan – vectorization – began in 2024, which explains the use of 1,768 k€ of the provision recorded during the year.

- other operating expenses amounted to 50,458k€ in 2024, compared with 71,365k€ in 2023. These included in particular the losses recorded following the decommissioning of tangible fixed assets, as well as losses on trade receivables, the majority of which were subject to a write-down or to premiums paid to customers as part of the promotion of connections to the gas network (Promogaz campaign – discontinued in 2024) and support for photovoltaic energy (prosumer tariff – measure ended on 31<sup>st</sup> December 2023).
- Other non-recurrent operating expenses amounted to zero, compared with 247 k€ in 2023. As is the case at the end of each financial year, the Group checks whether impairment losses should be recorded on projects capitalized as intangible fixed assets by conducting an impairment test. Following this test, disposals of intangible fixed assets were recorded, although these had no impact as they had already been fully amortized.

The financial result for the Group ended with a charge of 45,066k€ in 2024, compared with 29,070k€ in 2023. In the main, this related to interest paid on bank loans and bonds. This increase was linked to the rises in interest rate since 2023, as well as to higher borrowing intended mainly to finance requirements associated with energy transition (280,000k€ borrowed during 2024, compared with 180,000k€ in 2023).

In 2024, ORES Assets benefited from the granting of capital subsidies amounting to 146.9M€. These subsidies were used to fund investments aimed at improving the energy efficiency of the distribution network, to increase the grid's ability to accommodate production from renewable energy sources and to control the costs associated with energy transition. These subsidies are granted by the Walloon Region as part of the Walloon Recovery Plan (WRP) and, in part, by European funds (as part of RE-PowerEU). Capital subsidies are transferred to the profit-and-loss account on a staggered basis, at the same rate as the depreciation charges relating to the fixed assets for which they were obtained. Although the exact allocation of the subsidies is still to be clarified, it was decided in 2024 to allocate the funds entirely to investments made in the installation of smart meters. This transfer to the results represented financial income of +81 k€ and a deferred tax charge of 28 k€.

Tax, consisting mainly of corporation tax, amounted to 34,144k€ in 2024, compared with 2,972k€ in 2023. Although the pre-tax result was lower than in 2023, the increase between the two years is largely explained by the fact that in 2023, the Group benefited from exemption from the writeback of provisions for loss-making contracts, which had already been taxed in 2022.

Total net profit was 72,378k€ in 2024, compared with 106,206k€ in 2023, representing a fall of 33,856 k€.

## II. ELEMENTS OF THE CONSOLIDATED BALANCE SHEET AT 31<sup>ST</sup> DECEMBER 2024

CONSOLIDATED BALANCE SHEET (IN K€)		31/12/2024	31/12/2023
ASSETS	Fixed assets	4,258,407	4,118,105
	Current assets	798,636	672,238
Total assets		5,057,043	4,790,343
LIABILITIES	Equity capital	2,050,239	1,948,878
	Third party interests	3	3
	Provisions, deferred taxes and latent tax liability	49,831	22,325
	Debts	2,956,970	2,819,137
Total liabilities		5,057,043	4,790,343

### II.A ASSETS

Intangible fixed assets, up by 8,318k€ (net book value of 77,823k€, compared with 69,505k€ in 2023), were made up of expenditure relating to IT projects and development expenses. Investments made during the 2024 financial year related mainly to expenditure in the following projects: Smart Grid – “development of smart networks” and Switch – “smart meters”. This increase is explained as follows:

- investments during the financial year: +18,653k€;
- depreciation during the financial year: -10,335k€.

Tangible fixed assets immobilizations amounted to 4,172,311k€ in 2024, compared with 4,034,452k€ in 2023. This was an increase of 137,859k€. This increase is explained as follows:

- investments during the financial year: +330,592k€;
- depreciation during the financial year: -167,626k€ (including depreciation of the revaluation gain);
- the “decommissioning” of facilities: -15,980k€;
- transfer of the electricity distribution network management business for the town of Couvin to AIESH on 1<sup>st</sup> January 2024: -9,127k€.

Financial fixed assets amounted to 8,273k€, compared with 14,148k€ in 2023. These were made up mainly of an advance of 8,230k€ made by ORES Assets to Atrias, as well as shares held in Laborelec, Igretec and Atrias. This reduction is explained in part by a reimbursement of 2,756k€ of the advance granted to Atrias, as well as by the liquidation of the amount set aside in 2022 (3,036k€) in the dispute relating to the termination of the IT services agreement, which was settled this year (see below).

Receivables due in more than one year, for which the balance was 91,040k€ at 31<sup>st</sup> December 2024 (7,263k€ in 2023), included receivables held over local authorities, on the one hand for the replacement of Hg/HP lamps (for which the project was completed in 2019) and, on the other, following the Walloon Government Degree EP<sup>1</sup> providing for the replacement over a period of ten years, from 2020 to 2029 inclusive, of all municipal public lighting lamps by LEDs. This section also includes an amount of 83,984k€ corresponding to the parts of the subsidies to be received from the Walloon Region, either as part of the Walloon Recovery Plan (WRP) or as part of the REPower EU (through the European Union). Indeed, end of 2024, ORES Assets received 44,494k€ from an overall budget of 146,858k€. The balance to be received amounts to 102,364k€, 83,984k€ in the long term and 18,380k€ in the short term (see note in the section 'Other receivables' hereunder). This distribution between the long and the short term is an estimate based on a projection of the subsidized investments to be made in future years.

Inventory and orders in progress amounting to 110,252k€, compared with 87,861k€ were made up of goods (98,519k€) as well as work in progress on behalf of private individuals and local authorities (11,733k€). The upward movement in the inventory of goods is explained mainly by the rise in activity requiring higher levels of inventory to deal with it and by a large number of works in progress, as well as, to a lesser extent, the upward trend in the price of raw materials.

Trade receivables were 169,162k€, compared with 157,470k€ in 2023 and consisted mainly of receivables from energy suppliers in connection with the invoicing of transit fees, receivables from protected and "Provider X" and credit notes to be received, as well as the amount to be received from CREG for the specific tariff granted to some social customers.

Other receivables (28,664k€, compared with 69,633k€ in 2023) included, in particular, the transmission reconciliation balance to be recovered (2,321k€) and tax to be recovered for the exercise (1,727k€), as well as receivables relating to damage to the network caused by third parties (2,063k€). They also include the short-term part of the subsidies receivable for an amount of 18,380k€ (see note in the section 'Receivables due in more than one year' above).

At the end of 2024, cash investments totaling 3,173k€, compared with 9,007k€ in 2023, consisted exclusively of term investments in bank accounts.

Disposable assets (68,756k€) were made up of cash held in current accounts and social funds.

Accruals (327,590k€, compared with 232,832k€ in 2023) included mainly the balance of pension capital remaining to be paid in the amount of 5,419k€, the gas road tax of 13,358k€, regulatory assets relating to transport and distribution of 271,913k€, deferred expenses relating to the replacement of public lighting lamps of 25,669k€, and uncollected transit tax (RTNR) of 2,100k€. The increase stemmed mainly from the regulatory assets recorded in 2024 of 88,242k€.

The amount of regulatory assets recorded at the end of 2024 came mainly from:

- the purchase price of electricity for ORES Assets, which was down compared with 2023, although still far higher than the price provided for in the 2024 budget;
- lower volumes billed than estimated in the budget;
- the indexation of controllable expenses based on the actual rate – a new measure introduced into the 2024 methodology.

1 The Walloon Government Decree of 14<sup>th</sup> September 2017 amending the Walloon Government Decree of 6<sup>th</sup> November 2008 relative to the public service obligation imposed on the distribution systems operator in terms of maintenance and the enhancement of the energy efficiency of public lighting installations.

## II.B LIABILITIES

At the end of 2024, contributions amounted to 864,445 k€, which was down compared with the situation at 31<sup>st</sup> December 2023 (867,464 k€). This decrease (-3,019 k€) was caused by impact on these contributions brought about by the transfer of the management of the electricity distribution network for the town of Couvin to AIESH, which came into effect on 1<sup>st</sup> January 2024. As of 31<sup>st</sup> December 2024, contributions were represented by 66,154,791 shares, which was 167,196 fewer shares compared with 31<sup>st</sup> December 2023.

The revaluation gain on tangible fixed assets amounted to 408,148 k€. This represented the portion of the initial difference between the net realizable value and the book value of these same fixed assets not yet been depreciated. This item was down by 21,462 k€, partly as a result of the depreciation of the gain exercised at the rate of 2% per year (20,694 k€), but also as the result of the transfer of the management of the electricity distribution business for the town of Couvin to AIESH (768 k€).

Consolidated reserves rose by 15,802 k€ as the result of:

- the transfer to the unavailable reserves of the share of the revaluation gain for the depreciation amount of 20,694 k€ (from "Revaluation gain");
- the transfer of the management of the electricity distribution business for the town of Couvin to AIESH, which had a negative effect of 1,125 k€ on the consolidated reserves;
- the transfer of 269 k€ from the immunized reserves to the available reserves following receipt of the tax statement relating to part of the Tax Shelter scheme for 2021, without having an impact on the consolidated reserves;
- the allocation to the immunized reserves of 997 k€ within the scope of the Tax Shelter scheme for 2024;
- to the withdrawal from the available reserves as part of the allocation of the 2024 results: -4,764 k€.

Until 2023, the capital subsidies account (110,068 k€ in 2024, compared with 28 k€ in 2023), only included the net book value of a subsidy received from the Walloon Region for an industrial research project of general interest relating to smart meters ("smart metering"). During 2024, the Walloon Government (partly through European subsidies) approved three decrees relating to the granting of public subsidies to speed up energy transition, awarding a total of more than €146 million gross to ORES Assets. As the uncertainty regarding the tax exemption of these subsidies has not yet been entirely lifted, ORES Assets decided to tax these subsidies.

The amount recorded in this item thus corresponds to the net amount, i. e. 110,060 k€, the balance being allocated to deferred taxes for an amount of 36,687 k€.

Third-party interests represent the share of ORES and Connexio subsidiaries transferred by ORES Assets to the pure intermunicipal financing companies.

Provisions for risks and expenses fell by 9,181 k€ from 22,325 k€ to 13,144 k€ at 31<sup>st</sup> December 2024. These provisions were made up of:

- environmental provisions of 3,619 k€;
- a provision relating to employment-related disputes of 371 k€;
- a provision relating to the Walloon platform for managing master plans – vectorization of 9,154 k€.

The reader is referred to the notes provided in the item headed "Cost of sales and services" in the elements relating to the profit-and-loss account.

Debts at more than one year were 2,145,681 k€, which was up by 91,012 k€ compared with the previous financial year. In particular, these debts represented:

- bank loans and other borrowing, amounting to 1,763,303 k€;
- bond loans on the form of private investments totaling 380,000 k€.

In 2024, the Group obtained new loans totaling 280,000 k€ (compared with 180,000 k€ in 2023) from credit establishments. The Group repaid bank loans and other borrowing for a total amount of 208,385 k€.

Debts due within one year and short-term financial debts were up by 109,078 k€ (318,979 k€ at 31<sup>st</sup> December 2024) and consisted of the capital of bank loans maturing in 2025 (188,979 k€), as well as 130,000 k€ in short-term credit taken out at the end of the year.



Miscellaneous suppliers, as well as invoices to be received made up the majority of trade debts (187,134 k€, compared with 225,392 k€ in 2023). The main cause for the decrease came from a lower balance to be paid, especially in terms of energy purchases, as well as lower invoices to be received at the end of December 2023.

Advances received on orders (95,656 k€, compared with 75,235 k€ in 2023) included intermediary billing for protected and "Provider X" customers (PSOs), as well as deposits received from customers for work to be carried out. This increase was due to the growing number of work sites in progress, in particular for connecting wind power or photovoltaic producers.

Tax, payroll and social debts amounting to 79,906 k€ (71,677 k€ in 2023) included:

- tax debts (16,149 k€ compared with 12,107 k€ in 2023): mainly the balance of the withholding tax to be paid, as well as the VAT to be paid on operations for December (16,063 k€);
- payroll and social debts (63,757 k€ compared with 59,570 k€ in 2023): provisions for salaries, bonuses to be paid and various annual subscriptions (Inami, NOSS).

"Other debts" (59,936 k€, compared with 90,862 k€ in 2023) included in particular the balance of the various advances received from the Walloon Region and the Federal State as part of the various premiums paid to customers through ORES Assets (39,547 k€, compared with 62,280 k€), of which the use of part of these advances explains the variation for the year. The balance of the gross dividends associated with the 2024 financial year to be paid after approval by the Ordinary General Meeting for the first six months of 2025 (11,104 k€, compared with 11,315 k€), as well as debts to third parties and staff (social funds), complete the main part of this item.

Liability accruals (69,678 k€, compared with 92,300 k€ in 2023) consisted mainly of:

- 11,229 k€ of financial expenses relating mainly to bond loans and bank loans (10,879 k€ in 2023);
- an amount invoiced to other companies to cover the annuities to be paid to staff members who worked for those companies, totaling 1,395 k€ (1,860 k€ in 2023);
- the RTNR amounting to 53,938 k€ at the end of 2024 (66,398 k at the end of 2023).

## Description of the main risks and uncertainties facing the company

ORES and ORES Assets form a coherent economic group for which a consolidated analysis of risks and opportunities is carried out. The following paragraphs identify the main known risks and uncertainties that ORES ("the Group") may face and the measures taken to mitigate them. Risk management is a key process. This process identifies, analyses and assesses the relevant risks according to their nature, the probability that they will occur and their potential impact on the fulfilment of the strategic and operational challenges facing ORES and its projects. The methodology used in this process is described in the 2024 consolidated annual report of ORES Assets and more specifically in the section headed "Description of the main characteristics of the internal auditing and risk management systems". The main results for 2024 are explained in more detail below, focusing on the most significant risks, as highlighted by the risk analysis presented in June and updated in December 2024. These risks are categorized by family. Some unidentified risks may exist or, whereas they appear to be limited today, they could become more significant in the future. Nevertheless, the methodology put in place, by making all departments accountable and by multiplying the sources of information and regularly updating the risk picture, the likelihood of ignoring a significant risk can be greatly reduced.

### 1. RISKS ASSOCIATED WITH NETWORK CONGESTION

The integration of an increasing number of renewable production capacities into the grid or the strong growth in the electrification of uses in terms of mobility or heating are causing the electricity system to shift from a centralized model (orchestrated by production with single-direction grid integration) to a broad ecosystem with multiple, decentralized and intermittent production sources. This results in a high degree of volatility in the energy flows transiting through the networks. This tendency to switch involves several issues. One of these is the saturation of the high and low voltage networks (HV and LV). It concerns both the interface between the DSO and the TSO (bottleneck that limits access to HV power) and congestion on the LV network (in production and consumption) due to variations in power offtake (the voltage drops when the offtake is too high or can surge when local production exceeds consumption). Another issue is the difficulty of anticipating and forecasting electricity needs. The multiple forecasting scenarios change significantly every year. This complexity is increased by the potential consequences for electricity distribution networks of B2B customers' thoughts about their plans for decarbonization. In order to mitigate this

risk, a major industrial plan has been defined and is currently being implemented. This plan is accompanied by various projects and roadmaps relating in particular to aspects of the networks and customers, the aim of which is also to be able to target the investments and network optimization measures to be made as effectively as possible, as well as to encourage customers to consume their power at the right time.

To effectively manage this network congestion, it is necessary to have the appropriate personnel. In general, this includes attracting and retaining employees. Specifically, a shortage of technical staff profiles affects not only the Group but also its contractors, leading to upward pressure on costs. Furthermore, given the specific nature of the DSO's activities, this technical staff, both internal and external, needs to be trained properly. The Group's training capacity is therefore also in high demand. Various working groups and action plans have been set up to control this risk (including recruitment, the revaluation of technical professions, technical training, etc.). On the other hand, it is also crucial to have the equipment necessary for the implementation of this industrial plan, whether it be the right meters, high-voltage equipment or transformers, for example. However, there are supply difficulties for this equipment. After various analyses, based on the critical equipment and an examination of the reliability of the suppliers, safety stocks are being built up, where necessary, and discussions about the evolution of storage capacities have been initiated.

Finally, given the bottleneck limiting access to HV power mentioned above, it is important to guarantee access to power. This means, in particular, that the vision and priorities of the TSO and the DSO must be aligned on this issue. The implementation of a capacity plan that takes these various aspects into account, as well as a Commitments Committee, joint meetings with Elia, reflection on flexibility, etc., make it possible to mitigate this risk.

## 2. RISKS ASSOCIATED WITH IT TOOLS

Digitalization and the transformation plan are essential for ORES when it comes to supporting energy transition while offering new services and opportunities to customers. The availability, performance and evolution of IT tools are essential. They require a high capacity, for projects and their daily management, including ongoing maintenance. Project management and IT maintenance are therefore a risk to which particular attention is paid through a range of different action plans.

## 3. RISKS ASSOCIATED WITH BUSINESS CONTINUITY

At a time when energy transition is heading towards a more environmentally friendly energy balance (carbon neutrality by 2050), the future of the gas network is uncertain. If it is excluded from energy packages, the ORES Assets gas distribution network could be converted, for example, into a heating network and/or a biomethane vector. A lack of vision and a sufficiently precise framework for this future at a political and regulatory level puts the business itself at risk. This lack of a statutory framework is delaying the conversion of the gas distribution network into one of the two alternatives mentioned above. ORES is paying particular attention to these aspects, notably through the establishment of a task force dedicated to molecules, a cautious approach in terms of investments in networks, etc.

Cybercrime is increasing exponentially. This phenomenon is heightened by the geopolitical background and digital transformation. Various laws and regulations have been adopted with the aim of improving Belgium's resilience in this area (NIS2 directive, risk preparedness for energy sector law, network code – security section). As an operator of essential services, the Group is particularly concerned by these provisions. The most high-risk scenarios for ORES have been identified, and strong governance with regard to the security of the information system has been put in place, as have business continuity plans for critical processes associated with the disaster recovery plan on the IT side. A procedure for obtaining ISO 27001 certification was also launched in 2024 and completed in early 2025.

Having a strategy for continuity and a return to normal is a sustainable approach that enables us to deal with unforeseen events that might impact ORES's activities. These unforeseen events may not only be the result of malicious attacks, equipment failure and infrastructure breakdown, but also the frequency and severity of exceptional weather events, such as storms, temperature rises and variations, heavy rainfall and resulting floods, etc. Strengthened governance and continuous improvement enable the company to ensure the resilience of its activities against setbacks. In addition, the Group has an internal emergency plan.

Reference is also made to the interest rate risk and customer-related risks.

#### 4. RISKS ASSOCIATED WITH SERVICES TO CUSTOMERS

The quality of the services provided by the DSO is crucial for the daily lives of millions of people. It also affects the aims of the DSO, the reliability of the infrastructure, the continuity of services and energy flows, the efficient management of data, etc. Interruptions to this quality can impact market operations, as well as market players and customers and lead to complaints. ORES pays close attention to this issue, where necessary strengthening team, monitoring indicators and so on.

#### 5. RISKS ASSOCIATED WITH HUMAN RESOURCES AND CULTURE

Our employees are a key element in achieving ORES's strategy and objectives. In the face of changes linked to energy transition, digitalization and an increasingly tight labor market, having the right skills in place, both now and in the future, as well as a strong corporate culture is important. Our corporate culture must be aligned with strategy and focused on the challenges of energy transition. Any imbalance may have a negative impact on other risks (recovery, sustainability, assimilation of changes, etc.). A Horizon program was launched by the Human Resources Department in 2022 to address these challenges. A plan to support the new values has also been put in place and the change management skills implemented by managers have been strengthened.

#### 6. RISKS ASSOCIATED WITH DATA

The quality of data is essential to the energy transition, whether it be data relating to networks, customers or the market, etc. It is even more important, for example, in order to be able to implement flexibility. ORES seeks to progressively lay the foundations for evolving from a process-oriented organization to a data-driven one.

#### 7. ECONOMIC AND FINANCIAL RISKS (INCLUDING TARIFF RISKS)

##### A. TARIFF RISKS

The tariffs for the activities of ORES and ORES Assets are governed by a major legislative and regulatory framework, the main two elements of which are the tariff decree and the tariff methodology, drawn up on the basis of this decree by the CWaPE. In particular, this framework defines the means available to the DSO to fund its activities (authorized income) or a collection of rules that may have a positive or negative impact on shareholders' remuneration (incentive-driven regulation mechanism). Any changes made to these rules may therefore affect the Group's revenues, profits and/or financial position. A new pricing methodology was approved by the CWaPE at the end of May 2023 for the period 2025-2029. For electricity, the CWaPE also approved tariff guidelines in mid-2024 with a view to implementing a new form of pricing for low-voltage customers, providing greater incentives for load shifting. This would apply from 2026. The authorized income proposals for electricity and gas and the 2025 tariff proposals for electricity and 2025-2029 for gas were approved in 2024. Discussions are currently underway with the regulator to adjust the authorized revenues following the decision of the Walloon Parliament to roll out smart meters across the board, as well as on the electricity distribution tariffs for 2026-2029 (implementation of the new incentive-based pricing system based on the guidelines mentioned above).

Having authorized revenue fixed for a period of 5 years is a positive factor that gives the company visibility regarding the resources it can have at its disposal and that are necessary for its Industrial Plan.

Differences may occur between planned controllable costs (those approved in the authorized income) and actual costs. To mitigate this risk, the following actions have been put in place:

- monthly budget monitoring, fine-tuning of budgets as and when required and the production of a "best estimate";
- monitoring the indexation parameters, as well as the development of certain costs.

Finally, the company must ensure that it complies with financial covenants, which are therefore monitored regularly.

## B. CREDIT RISKS

The Group conducts a financing policy that calls on a variety of sources in the capital markets. Since 2012, the Group's financing has been carried out by ORES, with a guarantee from ORES Assets.

At 31<sup>st</sup> December 2024, the Group's sources of financing consisted mainly of:

- a program of commercial paper with an indefinite duration up to a maximum of 550 M€;
- funds raised via private investments;
- amounts raised through the issue of bank loans;
- significant finance raised from the European Investment Bank (550 M€);
- a short-term line of credit for 50 M€ for a term of 3 years;
- a temporary line of credit of 250 M€ for a term of 18 months.

The series of measures required for the development of the European Union's sustainable finance strategy (regulations on taxonomy, related draft delegated bills, directive on the publication of information about sustainability, directive on the 'duty of vigilance', etc.) and their transpositions into Belgian law could impact the Group and could make access to finance more complex.

## C. INTEREST RATE RISKS

Any change in interest rates has an impact on the level of financial expenses. In order to minimize this risk, the Group applies a financing and debt management policy designed to achieve an optimum balance between fixed and variable interest rates.

As well as this, hedging instruments are used to protect against uncertainty. With a view to managing interest rate risks, the Group uses derivatives such as swaps (short-term rates to long-term rates), interest rate caps and collars (combination of buying a cap and selling a floor). No derivatives are used for the purposes of speculation. The financing policy also takes debt maturity into account. Debt management and market data are carefully monitored.

Given the increase in investment resulting from the industrial plan, there is a risk that the necessary funding for the business will not be able to be found other than at a financing cost higher than that usually paid and higher than that authorized by the CWaPE.

## D. FISCAL RISKS

ORES Assets and ORES are subject to corporation tax. Changes to the tax regulations and their interpretation by the tax authorities may impact the group. The tariff methodology stipulates that any fiscal charges for ORES Assets are incorporated into the tariffs as a non-controllable cost. As a result, the impact of changes to the tax legislation is limited essentially to ORES.

## E. ASSETS AND LIQUIDITY RISKS

Within the context of managing these risks and billing fees to use the networks, which accounts for the bulk of the Group's turnover, ORES Assets has financial guarantees from many of its energy suppliers active on the network. These guarantees are defined by the contract granting access to the network and may be reviewed annually.

ORES has short-term financing capacity thanks to its program of commercial paper and credit lines, as outlined above; the liquidity risk can therefore be regarded as more than manageable. Cashflow management helps limit the risks associated with the market, the way assets and liabilities are structured and liquidity. The management bodies have established a prudent investment management policy, based on diversification, as well as the use of products with limited risks in terms of credit and rates.

## F. MACROECONOMIC AND FINANCIAL CLIMATE RISKS

The economic situation may have repercussions on the demand for electricity and natural gas, or on the price of certain charges linked to the price of energy or on the Group's financing conditions.

In terms of the repercussions on the demand for electricity and natural gas, this risk and its effects are not normally borne by the Group. The 2024 tariff methodology provides for a regulator's audit of the differences between the budget and reality during the financial year following the year in question (N+1), including volume risk. The tariff for regulatory balances is, in principle, adjusted to take account of these differences from 1<sup>st</sup> January of the year following the audit (N+2). In practice, the tariff is also smoothed out for regulatory sales over time to avoid significant shocks on consumers' bills.



The volatility of energy prices can have an impact on some of the DSOs' expenses and therefore create risks for the Group. This is the case, for example, if the authorized price corridor for electricity purchases is exceeded, or if an energy supplier goes bankrupt. The Group takes care to limit these risks, in particular by paying close attention to public procurement procedures for energy purchases and their implementation, and to procedures for monitoring energy suppliers (payment, guarantees, etc.).

With regard to the impact on the financing conditions for the Group, reference is made to the paragraph on interest rate risk (derivatives for hedging purposes, financing and debt management policy and monitoring of market data).

## 1.2 Details of significant post-closing events

The CWaPE has made a number of decisions affecting tariffs in the first months of 2025. Firstly, on 13<sup>th</sup> February 2025, the CWaPE approved a revision of the re-invoicing tariffs for the transport of Walloon DSOs for the 2025 tariff year. This revision, requested by the regulator itself, stems from the tariff revision for the public service obligations of the TSO Elia, approved by the CREG and applicable from 1<sup>st</sup> January 2025. But above all, on 20<sup>th</sup> February 2025, the Walloon regulator approved the application for a revision of the authorized electricity revenue for 2025-2029 for ORES Assets, submitted on 31<sup>st</sup> January of the same year. This application, which has given rise to numerous exchanges between ORES and the CWaPE, stems from the adoption by the Walloon Parliament in April 2024 of an amending decree providing for the extensive rollout of smart electricity meters by the end of 2029 and the modification by the CWaPE of the 2025-2029 tariff methodology to bring it into line with this amending decree. It provides ORES Assets with the resources necessary for the implementation of this across-the-board rollout. It should also be noted that, at the request of the Walloon Region, discussions, which have not yet been concluded, have taken place between the distribution system operators, the Administration and the CWaPE, on the allocation of some or all of the subsidies received in the context of energy transition to smart meters alone. In January and February 2025, following the numerous exchanges between ORES and NEOWAL, the pure intermunicipal financing companies associated in ORES Assets approve the dividend policy 2025-2039 of ORES Assets as well as the shareholders' agreement by taking up the principles. On 25<sup>th</sup> February 2025, the employment contract of Mr. Benoît Médaets, IT Director until 25<sup>th</sup> February 2025, was terminated. Grégory Van Koninckxloo was appointed to take over the management of this Department on a temporary basis.

On 14<sup>th</sup> March 2025, ORES finalized a €250 million bond financing operation with American institutional investors. ORES Assets has granted its guarantee to this financing.

## 1.3 Provided that it is not likely to seriously harm a company included in the consolidation, information about circumstances that may have a significant influence on the development of the consolidated entity as a whole

None

## 1.4 Information about research and development activities

Technical developments in terms of network management, smart metering and other developments (including computer applications for managing metering data) show that significant development costs were generated and that it is highly probable that they will be spread over longer periods than in the past. With this in mind, ORES took the option of activating staff expenses for researchers, technicians and other support staff, insofar as they are allocated to working on a project qualified as "development".

These projects relate in the main to IT developments, such as the "Smart" (Smart Grids – "development of smart grids") and Switch ("smart meters") projects.

## 1.5 Presentation of the use of financial instruments by the company

Until 2012, the 8 combined DSOs that merged to create ORES Assets were financed by bank loans (via public procurement contracts) from leading Belgian financial institutions.

Since 2012, the Group's funding has been carried out by ORES, guaranteed by ORES Assets, which means that the group can benefit from a range of financing sources.

Apart from bank financing (which has not been subject to a public contract since 30<sup>th</sup> June 2017), as of 31<sup>st</sup> December 2024, ORES:

- had a program of commercial papers worth 550M€ with an indefinite term;
- had a short-term line of credit, for an overall amount of 50M€ with a term of three years;
- had a temporary line of credit amounting to 250M€ for a term of 18 months;
- issued bonds in the form of private placements;
- secured a financing program from the EIB (European Investment Bank) in 2017 for a total of 550M€.

In 2024, ORES contracted new bank loans for 280M€.

ORES will continue to pursue a financing policy that calls on a variety of sources in the capital markets.

The financing policy is based on three points (interest rate, loan term and use of hedging derivatives). These principles were the subject of decisions made by the competent bodies of ORES Assets and ORES. The financing policy also takes into account different lifetimes of loans and the lifespan of the assets.

Particular attention is paid to changes in interest rates. Indeed, any variation in interest rates has an impact on the level of financial expenses.

In order to protect themselves against this risk, ORES and ORES Assets are careful when it comes to debt management, to find the optimum balance for loans at variable and fixed interest rates in its portfolio.

In addition, hedging instruments are used to protect against increases in interest rates. This risk is managed thanks to the use of derivatives such as interest rate swaps (short-term rates to long-term rates), interest rate caps and collars (combination of buying a cap and selling a floor).

No derivatives are used for the purposes of speculation.

## 1.6 Justification of independence and competence in terms of accounts and auditing of at least one member of the Audit Committee

Since June 2018, the Audit Committee has been mirrored in ORES and ORES Assets, according to the rules of common governance and in accordance with the provisions of the Belgian Local Democracy and Decentralization Code.

Ms. Anne-Caroline Burnet was appointed as Chairwoman of the Audit Committee from 11<sup>th</sup> September 2019 until 25<sup>th</sup> November 2024, the end date of her term of office. During her term of office, Ms. Burnet demonstrated the independence and competence required for this position by meeting the independence criteria prescribed by law and, on the other hand, had the required experience in accounting, auditing and financial matters within the meaning of the Act of 7<sup>th</sup> December 2016.

The Audit Committee will be required to appoint a new Chairman from among its five members, all of whom will also meet the same criteria of independence and competence.

## 1.7 Description of the main characteristics of the internal auditing and risk management systems of the associated companies with regard to the process of drawing up consolidated accounts

As the daily operational management of the business at ORES Assets, including keeping the accounts, is entrusted to ORES – as the operating company – this description sets out the main characteristics of the internal auditing and risk management systems in relation to the process of drawing up the accounts in place at ORES in 2024.

At ORES, internal auditing and risk management are part of the corporate governance put in place to enable the company to take its decisions in a responsible, efficient and transparent manner, but also to ensure the reliability of financial information and comply with laws and regulations.

### A. Audit environment

#### I. CORPORATE GOVERNANCE

In accordance with the ORES articles of association and governance charter, the Board of Directors has established various committees that assist it in exercising its responsibilities: the Audit Committee, the Executive Board, the Appointments and Remuneration Committee. In particular, the Board has entrusted the following missions to the Audit Committee: (i) to assist it in examining financial information, (ii) to monitor the effectiveness of the internal auditing and risk management systems, (iii) to supervise internal auditing and its effectiveness, and (iv) to monitor the legal checks carried out on the accounts and the recommendations made by the auditor. This Committee meets at least three times a year to discuss these various points.

The Board of Directors has delegated the day-to-day management of the company, as well as its representation regarding this management to the person who chairs the Executive Committee (delegated to day-to-day management). As the person delegated to day-to-day management, the Chairman of the Executive Committee may, as part of this management, sub-delegate special powers to members of ORES staff and in particular to the members of the Executive Committee. In this case, the Finance Department supports the Committee by making reliable and relevant financial information available to it in timely fashion.

This information is essential for taking both strategic and operating management decisions, as well as for the effective management of the company's financial missions. This information is made up of financial and tax reports (statutory and consolidated financial statements) and regulatory reports.

To meet the need to manage and audit the activities conducted at ORES, the Executive Committee has adopted governance based on the IPMS (Integrated Performance Management System) methodology. It sets the management rules which, when applied to the various processes and activities – including those relating to financial, tax and regulatory reporting – enable ORES manage its objectives, monitor its activities, control its risks, improve the efficiency of its operations through a system of evaluation and through the optimum allocation of the various roles and responsibilities.

This governance is on two levels: corporate governance (the relationship between the shareholder and management and hence essentially the way the company's management bodies operate) and operational governance.

#### II. BREAKDOWN OF OBJECTIVES

The company's strategy is set out in a strategic plan that includes, in particular, an overview of its strategic paths, as well as the resources identified to support and bring this strategy to fruition. Both the industrial plan and transformation plan are important tools in achieving these aims. The industrial plan identifies and quantifies as best it can the investments that need to be made in the network, human resources and IT solutions that will enable the company to respond fully to the challenges of energy transition, while at the same time enabling it to meet the targets set in the fight against climate disruption, both from a global and regional point of view. The transformation plan sets out a timeline along which its main aims and any constraints (including financial) are detailed, along with the contribution that the various projects make to ORES's industrial plan.

These objectives are then broken down by department. ORES management assumes its responsibility in implementing an effective internal auditing system that ensures, among other things, that the company's objectives are achieved.

#### III. ROLES AND RESPONSIBILITIES

In terms of corporate governance, the roles and responsibilities of the various bodies are set out in the articles of association and the governance charter. These texts are available on the ORES website.

In terms of operational governance, the key principle is accountability:

- The first level of control is exercised by each employee and their immediate superiors, in accordance with the responsibilities delegated to them, the applicable procedures and the instructions given by their management.
- The second level of control is exercised by functions that are dedicated and independent of the activities being controlled, such as the Enterprise Risk Management (ERM) officer, Internal Control (IC), the Chief Information Security Officer (CISO), the Data Protection Officer (DPO), and the Prevention and Environment (P&E) officer).
- The third level of control is Internal Audit, whose task is to provide reasonable assurance and independent, objective advice on the adequacy and effectiveness of governance and risk management.

Decisions are taken at the most appropriate level within a given mandate. To make this happen, the Executive Committee has defined and introduced an organization that is formalized as part of an organization chart. The Human Resources Department keeps this chart up to date, along with the job descriptions. Each job description includes the reason for the position, the qualifications required, areas of results and key responsibilities. Allocating roles and responsibilities to each member of staff enable the operational tasks within ORES to be distributed appropriately.

In the Finance Department, the "Group Accountancy" section is in charge of keeping the accounts, checking financial information and preparing financial and fiscal reports. The "Management Control" section guides the budgeting process by providing operational coordination and budget controls, as well as by drawing up the financial and management reports that are submitted to the regulator.

In terms of the qualifications required, the skills needed to fulfil ORES's mission are contained in the company's "Capability Map". A skills management policy is in place to encourage training, which in turn enables all members of staff to carry out their tasks efficiently and reliably. The tasks, responsibilities and skills of each employee in the "Group Accountancy" and "Management Control" sections are clearly identified in the policy.

Training is available to enable them to maintain and update the acquisition of the skills they need. These courses are mandatory.

An ERP package is used to keep the accounts in good order and for the reports relating to the companies consolidated in ORES Assets. The package includes all of the IT tools required to draw up these reports.

#### IV. IMPLEMENTING GOVERNANCE

In terms of corporate governance, there is common governance for ORES and ORES Assets in place, based on mirror management bodies. More information about this is to be found in the articles of association and the Governance Charter.

In line with the 'Management System – General Governance Principles' directive, at the operational level and in addition to the organization as set out formally in the organization chart, governance is also based on two types of internal operational bodies (i. the Committee and ii. the Coordination Group). (i) A Committee is put in place when a matter of interest requires a decision to be taken collectively across more than two departments and when the decision is of a recurrent nature. This Committee, which reports to the Executive Committee, enables strategic decision-making on well-defined matters with a clear and formalized mandate and specified tolerances. (ii) Coordination Groups are put in place to align functional or operational counterparts with each other or for the purpose of consulting or informing this group. They deal with recurring topics.

#### V. INTEGRITY AND ETHICS

Integrity and ethics are essential elements at ORES within the company's internal auditing environment. The ORES Code of Ethical Conduct, based on the company's values, defines the application of ethical rules through its values, as well as the way in which these values are viewed and respected. A code for applying the regulations relating to market abuses also includes the rights and obligations of the directors and staff with regard to the use of insider information or market manipulation.

Management monitors staff compliance with these internal codes, values and procedures and, where appropriate, takes the required action, as set out in the company's working regulations.

As a result of its legal status as an electricity and gas distribution system operator, ORES Assets is subject to a significant number of statutory and regulatory rules that implement a variety of fundamental principles, such as confidentiality, transparency and non-discrimination. As an operating company, ORES is also required to comply with these rules.



## b. Risk management and internal auditing

### I. RISK MANAGEMENT

Risk management is a key process for assisting ORES in achieving its strategic and operational objectives. This process identifies, analyses and assesses relevant risks based on their type, likelihood of occurrence and potential impact on the achievement of objectives, strategic and operational issues, and ORES projects. Risk governance has been optimized to ensure greater convergence between the various risk stakeholders (ERM, CI, CISO, DPO and P&E manager) and to strengthen risk management control and informed decision-making. The application of the risk management methodology leads to the establishment of an annual risk map, which is updated on an ad hoc basis in line with relevant information that impacts the risk profile and, where necessary, action plans are implemented to mitigate these risks.

Risk management is supported by every department (based on the principle of accountability) and guided by the Risk Manager.

The Risk Manager makes available the methodology and tools required in terms of managing risk, then consolidates the results from the analyses of each department to produce the map mentioned above, based on various predefined risk typologies. This map is then submitted to the Executive Committee and Audit Committee, at least twice a year (in June and December), identifying the level of severity for each typology, the nature of the most severe risks and the opportunities and existing and/or planned action plans for dealing with those risks. Changes in relation to previous periods are also highlighted, as well as each level of residual risk, taking the action plans into account. The exercise carried out in this respect within the Finance Department takes into account, among other things, the current and future risks related to financial, tax and regulatory reporting. The body of risks identified in this way is classified by importance, while the action plans are monitored.

### II. INTERNAL AUDITING

The COSO framework defines internal auditing as a process performed by management at all levels of the organization designed to provide reasonable assurance regarding the achievement of the following three objectives:

- the effectiveness and efficiency of transactions,
- the reliability of financial information,
- compliance with laws and regulations.
- Internal auditing is everyone's business: board of directors, management, staff. It is a daily management process and part of continuous improvement. It is coordinated by the "Internal Auditing" department, which operates under the authority of the Finance Department.

The overall internal auditing system at ORES is a systematic analysis process aimed at identifying and assessing the risks associated with operating processes and activities, opting to deal with risks, implementing any control measure that enables the risk to be contained at a level that is acceptable for ORES in terms of risk appetite and monitoring the auditing system in place.

For all of the processes involved, including those relating to financial, tax and regulatory reporting, internal auditing incorporates, in its analysis and control procedures, the protection of assets by separating out tasks within the processes. It avoids having the same person initiate, authorize and record a transaction. It has policies in place for accessing the information systems and it monitors the way in which powers are delegated. This latter point is to limit the risk of errors and fraud. The accounting closure process is carried out in line with a timetable that defines the roles and responsibilities of everyone involved.

It also includes control mechanisms designed to reduce the risk of errors to the minimum, as well as tests on certain transactions (for example, those performed by user profiles identified as being most at risk). The aim is to achieve sufficient assurance as to the reliability of the financial results.

### III. AUDITS

#### III.A INTERNAL AUDIT

Internal auditing is an independent and objective activity that provides the company with assurance on the degree of control of its operations, advises on how to improve them, and helps to create added value. It helps the company to achieve its objectives by assessing, through a systematic and methodical approach, its risk management, control and governance processes and by making proposals to strengthen their effectiveness.

Internal audit assignments are carried out in accordance with the annual audit plan, which is drawn up taking into account the risks to the company. Each audit report includes the findings, recommendations and action plan. These are monitored on a half-yearly basis. Internal audit activities are reported to the Management Committee and the Audit Committee.

#### III.B EXTERNAL AUDIT

ORES is also subject to external audits carried out by an independent auditor. These audits generally include an assessment of internal control, analysis and a review of the accounts, as well as compliance with laws and regulations, etc. At the end of its work, the auditor issues an opinion on the statutory and consolidated accounts (annual and half-yearly). The auditor makes recommendations for improving the internal auditing systems. These recommendations, action plans and their implementation are the subject of an annual report to the Audit Committee.

Internal and external audits are conducted in order to monitor the quality of the financial, tax and regulatory reports.

### IV. INFORMATION AND COMMUNICATION

The support methods used to ensure that the internal auditing process is efficient and that there is proper risk management include the communication of relevant information to ORES staff. This enables them to carry out their responsibilities and to achieve their targets. Financial information is required for budgeting, forecasting and checking compliance with the regulatory framework. Operational information is also essential for drawing up the various reports that are crucial for ensuring that the company functions properly. Numerous channels of communication are used: manual, memos, e-mails, intranet applications, etc.

### C. Monitoring and evaluating results

Operational governance is conducted within a framework of an ongoing performance evaluation that includes indicators, risk management, internal auditing and general audits.

Monitoring activities include KPI reporting intended for the Executive Board, on the one hand, and the Board of Directors, on the other. The main operating indicators are also tracked at a department level.

The financial results are the subject of internal reporting and are approved at various levels: the Executive Committee and, every six months, the Audit Committee whose Chairman presents an opinion to the Board of Directors.

### 1.8 Information to be inserted here pursuant to article 74, § 7, of the Public Takeover Bids Act of 1<sup>st</sup> April 2007

Does not apply.

### 1.9 Additional information

The parent company, ORES Assets, does not have its own staff.

“Mirror” bodies have been established. In addition to the (Appointments and) Remuneration Committee, a “mirror” Board of Directors and Audit Committee have been established at ORES Assets and ORES, with unpaid mandates at ORES Assets and payment of emoluments at ORES (in accordance with the requirements of the CDLD).

These annual financial statements are subject to an administrative control procedure.

This management report will be filed in its entirety with the National Bank of Belgium (notes to the accounts, annual financial statements, for the latter in the format of the full standardized template, and valuation rules), accompanied by non-financial information (introduction, activity report and sustainable development report, as well as GRI index), remuneration reports and the specific report on shareholdings.

# 2 Annual financial statements

## 2.1 Consolidated balance sheet after allocation<sup>2</sup> (in euros)

ASSETS	Ann.	Codes	Financial year	Previous financial year
<b>SET-UP COSTS</b>	5.7	20		
<b>FIXED ASSETS</b>		21/28	<b>4,258,407,039.83</b>	<b>4,118,104,885.83</b>
<b>Intangible fixed assets</b>	5.8	21	<b>77,823,374.67</b>	<b>69,505,033.49</b>
<b>Consolidation differences</b>	5.12	9920		
<b>Tangible fixed assets</b>	5.9	22/27	<b>4,172,311,121.11</b>	<b>4,034,452,226.01</b>
Land and buildings		22	131,328,287.14	133,356,018.49
Plant, machinery and equipment		23	4,002,945,323.06	3,867,370,022.76
Furniture and vehicles		24	37,451,688.42	33,109,067.40
Leasing and similar charges		25		
Other tangible fixed assets		26	585,822.49	617,117.36
Fixed assets in progress and advance payments		27		
<b>Financial fixed assets</b>	5.1 - 5.4/5.10	28	<b>8,272,544.05</b>	<b>14,147,626.33</b>
Affiliated companies	5.10	9921	8,233,367.24	10,989,617.24
• Holdings		99211	3,100.00	3,100.00
• Receivables		99212	8,230,267.24	10,986,517.24
Other companies	5.10	284/8	39,176.81	3,158,009.09
• Holdings		284	17,180.25	17,180.25
• Receivables		285/8	21,996.56	3,140,828.84

<sup>2</sup> Article 3:114 of the Royal Decree of 29<sup>th</sup> April 2019 implementing the Code of Companies and Associations



ASSETS	Ann.	Codes	Financial year	Previous financial year
<b>CURRENT ASSETS</b>	29/58		<b>798,636,018.09</b>	<b>672,238,456.23</b>
<b>Amounts receivable after one year</b>	29		<b>91,040,340.92</b>	<b>7,262,640.14</b>
Trade receivables	290		4,309,952.84	3,980,301.24
Other receivables	291		86,730,388.08	3,282,338.90
Deferred taxes	292			
<b>Stocks and orders in progress</b>	3		<b>110,251,842.88</b>	<b>87,861,267.74</b>
Stocks	30/36		98,519,370.09	77,023,613.74
• Supplies	30/31		98,519,370.09	77,023,613.74
• In manufacture	32			
• Finished products	33			
• Goods	34			
• Real estate property intended for sale	35			
• Advance payments	36			
Orders in progress	37		11,732,472.79	10,837,654.00
<b>Orders in progress</b>	40/41		<b>197,825,915.58</b>	<b>227,102,267.27</b>
Trade receivables	40		169,161,689.03	157,469,719.12
Other receivables	41		28,664,226.55	69,632,548.15
<b>Cash investments</b>	50/53		<b>3,172,634.97</b>	<b>9,006,933.23</b>
Own shares	50			
Other investments	51/53		3,172,634.97	9,006,933.23
<b>Disposable assets</b>	54/58		<b>68,755,655.17</b>	<b>108,173,232.33</b>
<b>Accruals</b>	490/1		<b>327,589,628.57</b>	<b>232,832,115.52</b>
<b>TOTAL ASSETS</b>	20/58		<b>5,057,043,057.92</b>	<b>4,790,343,342.06</b>

LIABILITIES	Ann.	Codes	Financial year	Previous financial year
<b>SHAREHOLDERS' EQUITY</b>		10/15	<b>2,050,239,344.69</b>	<b>1,948,878,490.91</b>
<b>Contribution<sup>3</sup></b>		10/11	<b>864,445,116.59</b>	<b>867,463,816.03</b>
Capital		10		
• Subscribed capital		100		
• Non-subscribed capital stock		101		
Non-capital		11		
• Issue premiums		1100/10		
• Other		1109/19		
Available		110	863,914,256.07	866,931,233.33
Unavailable		111	530,860.52	532,582.70
<b>Revaluation gains</b>		12	<b>408,147,857.57</b>	<b>429,609,826.75</b>
<b>Consolidated reserves</b>	(+)/(-)	5.11 9910	<b>667,578,288.45</b>	<b>651,776,429.72</b>
<b>Negative consolidation differences</b>		5.12 9911		
<b>Allocations of consolidation differences</b>		99201		
<b>Exchange rate differences</b>	(+)/(-)	9912		
<b>Capital grants</b>		15	<b>110,068,082.08</b>	<b>28,418.41</b>
<b>THIRD-PARTY INTEREST</b>				
<b>Third-party interest</b>		9913	<b>3,074.64</b>	<b>3,132.87</b>
<b>PROVISIONS AND DEFERRED TAX</b>		16	<b>49,830,734.54</b>	<b>22,325,291.22</b>
<b>Provisions for risks and charges</b>		160/5	<b>13,144,025.94</b>	<b>22,325,291.22</b>
Pensions and similar obligations		160		
Taxes		161		
Major repairs and maintenance		162		
Environmental obligations		163	3,619,418.01	3,619,418.01
Other risks and charges		164/5	9,524,607.93	18,705,873.21
<b>Deferred tax</b>		5.6 168	<b>36,686,708.60</b>	

3 Total of items 10 and 11 or items 110 and 111.

LIABILITIES	Ann.	Codes	Financial year	Previous financial year
<b>DEBTS</b>		17/49	<b>2,956,969,904.05</b>	<b>2,819,136,427.06</b>
<b>Amounts payable after one year</b>	5.13	17	<b>2,145,681,446.03</b>	<b>2,054,669,151.59</b>
Financial debts		170/4	2,143,302,866.03	2,052,281,571.59
• Subordinated loans		170		
• Non-subordinated bond issues		171	380,000,000.00	380,000,000.00
• Leasing and other similar debts		172		
• Credit institutions		173	1,759,176,169.67	1,667,539,348.46
• Other borrowing		174	4,126,696.36	4,742,223.13
Trade debts		175		
• Suppliers		1750		
• Notes payable		1751		
Pre-payments on orders		176		
Other debts		178/9	2,378,580.00	2,387,580.00
<b>Amounts payable within one year</b>	5.13	42/48	<b>741,610,667.25</b>	<b>672,167,091.73</b>
Long-term debts falling due within the year		42	188,978,705.56	209,000,930.02
Financial debts		43	130,000,000.00	
• Credit institutions		430/8	130,000,000.00	
• Other borrowing		439		
Trade debts		44	187,134,476.73	225,392,171.75
• Suppliers		440/4	187,134,476.73	225,392,171.75
• Notes payable		441		
Pre-payments on orders		46	95,655,701.44	75,235,237.07
Debts for taxes, payroll and social contributions		45	79,905,792.57	71,676,659.61
• Taxes		450/3	16,149,016.95	12,106,485.57
• Remuneration and social charges		454/9	63,756,775.62	59,570,174.04
Other amounts payable		47/48	59,935,990.95	90,862,093.28
<b>Accruals</b>		492/3	<b>69,677,790.77</b>	<b>92,300,183.74</b>
<b>TOTAL LIABILITIES</b>		10/49	<b>5,057,043,057.92</b>	<b>4,790,343,342.06</b>

## 2.2 Consolidated profit-and-loss account (in euros)

(breakdown of operating results according to their nature)<sup>4</sup>

CONSOLIDATED PROFIT AND LOSS ACCOUNT	Ann.	Codes	Financial year	Previous financial year
<b>Sales and services</b>		<b>70/76A</b>	<b>1,346,589,044.32</b>	<b>1,412,572,034.30</b>
Turnover	5.14	70	1,067,940,997.48	1,130,317,079.42
Manufacturing work-in-progress, finished products and orders in progress: increase (reduction)	(+)/(-)	71	894,818.79	-704,520.11
Capitalized production		72	196,991,432.23	181,763,285.15
Other operating income		74	80,161,795.82	101,196,189.84
Non-recurrent operating income	5.14	76A	600,000.00	
<b>Cost of sales and services</b>		<b>60/66A</b>	<b>1,195,028,857.67</b>	<b>1,251,324,025.62</b>
Supplies and goods		60	147,795,425.14	172,482,523.62
• Purchases		600/8	169,440,453.63	189,405,985.92
• Stocks: reduction (increase)	(+)/(-)	609	-21,645,028.49	-16,923,462.30
Miscellaneous goods and services		61	534,217,675.20	625,119,171.72
Salaries, social charges and pensions	5.14	62	292,029,279.21	266,058,598.55
Depreciation and write-downs of set-up costs on intangible and tangible fixed assets		630	177,961,545.57	172,012,422.82
Value write-downs on stock, orders in progress and trade receivables: allocations (writebacks)	(+)/(-)	631/4	1,748,612.69	290,342.69
Provisions for risks and expenses: allocations (usage and writebacks)	(+)/(-)	635/8	-9,181,265.28	-56,251,405.96
Other operating expenses		640/8	50,457,585.14	71,364,904.68
Operating expenses transferred to assets as restructuring costs	(-)	649		
Depreciation of goodwill		9960		
Non-recurrent operating expenses	5.14	66A		247,467.50
<b>Operating profits (loss)</b>	(+)/(-)	<b>9901</b>	<b>151,560,186.65</b>	<b>161,248,008.68</b>

<sup>4</sup> The operating results can also be classified according to their destination (pursuant to article 3:149, §2 of the Royal Decree of 29 April 2019 implementing the Code of Companies and Associations).



CONSOLIDATED PROFIT AND LOSS ACCOUNT	Ann.	Codes	Financial year	Previous financial year
<b>Financial income</b>		75/76B	<b>8,176,289.61</b>	<b>13,845,829.03</b>
Recurrent financial income		75	8,176,289.61	13,845,829.03
• Income from financial fixed assets		750	261.92	300.17
• Income from current assets		751	656,435.66	4,106,162.26
• Other financial products		752/9	7,519,592.03	9,739,366.60
Non-recurrent financial income	5.14	76B		
<b>Financial expenses</b>		65/66B	<b>53,242,074.47</b>	<b>42,915,446.27</b>
Recurrent financial expenses		65	53,242,074.47	42,915,446.27
• Debt charges		650	53,068,914.88	42,642,090.35
• Depreciation of goodwill		9961		
• Write-downs of current assets other than stock, orders in progress and trade receivables: allocations (writebacks)	(+)/(-)	651		
• Other financial costs		652/9	173,159.59	273,355.92
Non-recurrent financial expenses	5.14	66B		
<b>Profit (Loss) for the financial year before taxes</b>	(+)/(-)	9903	<b>106,494,401.79</b>	<b>132,178,391.44</b>
<b>Deductions on deferred taxes</b>		780	<b>27,781.32</b>	
<b>Transfer to deferred taxes</b>		680		
<b>Tax on the result</b>	(+)/(-)	67/77	<b>34,144,256.74</b>	<b>25,972,352.95</b>
Taxes	5.14	670/3	34,410,115.33	26,713,470.88
Tax adjustments and writebacks of tax provisions		77	265,858.59	741,117.93
<b>Profit (Loss) from the financial year</b>	(+)/(-)	9904	<b>72,377,926.37</b>	<b>106,206,038.49</b>
<b>Share in the result of companies accounted for using the equity method</b>	(+)/(-)	9975		
Results in profit	(+)	99751		
Results in loss	(-)	99752		
<b>Consolidated profit (Consolidated loss)</b>	(+)/(-)	9976	<b>72,377,926.37</b>	<b>106,206,038.49</b>
Share of third parties in the result	(+)/(-)	99761		
Share of the group in the result	(+)/(-)	99762	72,377,926.37	106,206,038.49

## 2.3 Appendices tot the consolidated accounts

### LIST OF CONSOLIDATED COMPANIES AND COMPANIES ACCOUNTED FOR USING THE EQUITY METHOD

NAME, full address of the REGISTERED OFFICE and, for companies incorporated under Belgian law, COMPANY NUMBER	Method used (G/P/E1/E2/E3/E4) <sup>1, 2</sup>	Fraction of capital or input held (in %) <sup>3</sup>	Variation of the % of capital held or input (compared with the previous financial year) <sup>4</sup>
<b>Opérateur de Réseaux d'Energies</b> Cooperative company Avenue Jean Mermoz 14 6041 Gosselies Belgium 0897.436.971	G	99.72	0.00
<b>ATRIAS</b> Cooperative company Boulevard Albert II 37 1030 Schaerbeek Belgium 0836.258.873	E1	16.67	0.00
<b>COMNEXIO</b> Cooperative company Avenue Georges Lemaitre 38 6041 Gosselies Belgium 0727.639.263	G	93.00	0.00

### CRITERIA FOR THE CONSOLIDATION AND MODIFICATIONS TO THE CONSOLIDATION SCOPE

If this information is of significant importance, the identification of the criteria governing the implementation of the methods of consolidation by full and proportional integration and the equity method, as well as substantiated cases where these criteria are departed from (pursuant to article 3:156, I. of the Royal Decree of 29 April 2019 implementing the Code of Companies and Associations).

- See attached valuation rules

Information that renders significant the comparison with the consolidated accounts of the previous year if the composition of the consolidated whole has undergone significant change during the financial year (pursuant to article 3:102 of the aforementioned Royal Decree).

1 G. Full consolidation

P. Proportional consolidation (stating, in the first column, the elements resulting in the joint management)

E1 Associated company accounted for using the equity method (article 3:124, paragraph 1, 3° of the Royal Decree of 29 April 2019 relative to the implementation of the Code of Companies and Associations)

E2 De facto subsidiary accounted for using the equity method if its inclusion in the consolidated accounts is the contrary to an accurate picture (article 3:98 to 3:100 of the aforementioned Royal Decree)

E3 Accounts using the equity method for a subsidiary in liquidation, a subsidiary that has ceased trading, a subsidiary without the prospect of continuing trading (article 3:99 to 3:100 of the aforementioned Royal Decree)

E4 Accounts using the equity method for a joint subsidiary whose activity is not closely involved in the activity of the company with joint control (article 3:124, paragraph 2 of the aforementioned Royal Decree)

2 If a variation in the percentage holding of the capital or input causes the method used to be changed, the new method is followed by an asterisk.

3 Fraction of the capital or input held in these companies by companies included in the consolidation and by persons acting in their own name, but on behalf of these companies.

4 If the composition of the consolidated whole has been affected significantly during the financial year by variations in this percentage, additional information is provided in the section CONSO 5.5 (article 3:102 of the aforementioned Royal Decree).

## STATEMENT OF INTANGIBLE FIXED ASSETS

DEVELOPMENT COSTS		Codes	Financial year	Previous financial year
<b>Acquisition value at the end of the financial year</b>		8051P	xxxxxxxxxxxx	<b>149,797,872.86</b>
<b>Movements during the financial year</b>	Acquisitions, including capitalized production	8021	18,586,254.28	
	Disposals and decommissioning	8031	2,036,880.61	
	Transfers from one heading to another	(+)/(-) 8041		
	Exchange rate differences	(+)/(-) 99811		
	Other variations	(+)/(-) 99821		
<b>Acquisition value at the end of the financial year</b>		8051	<b>166,347,246.53</b>	
<b>Depreciation and impairments at the end of the financial year</b>		8121P	xxxxxxxxxxxx	<b>81,629,847.01</b>
<b>Movements during the financial year</b>	Recorded	8071	10,190,508.92	
	Writebacks	8081		
	Acquired from third parties	8091		
	Cancelled	8101	2,036,880.68	
	Transfers from one heading to another	(+)/(-) 8111		
	Exchange rate differences	(+)/(-) 99831		
	Other variations	(+)/(-) 99841		
<b>Depreciation and impairments at the end of the financial year</b>		8121	<b>89,783,475.25</b>	
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		81311	<b>76,563,771.28</b>	

CONCESSIONS, PATENTS, LICENSES, EXPERTISE, BRANDS AND SIMILAR RIGHTS		Codes	Financial year	Previous financial year
Acquisition value at the end of the financial year		8052P	xxxxxxxxxxxxx	1,425,481.46
Movements during the financial year	Acquisitions, including capitalized production	8022	67,262.00	
	Disposals and decommissioning	8032		
	Transfers from one heading to another	(+)/(-) 8042		
	Exchange rate differences	(+)/(-) 99812		
	Other variations	(+)/(-) 99822		
Acquisition value at the end of the financial year		8052	1,492,743.46	
Depreciation and impairments at the end of the financial year		8122P	xxxxxxxxxxxxx	88,473.82
Movements during the financial year	Recorded	8072	144,666.25	
	Writebacks	8082		
	Acquired from third parties	8092		
	Cancelled	8102		
	Transfers from one heading to another	(+)/(-) 8112		
	Exchange rate differences	(+)/(-) 99832		
	Other variations	(+)/(-) 99842		
Depreciation and impairments at the end of the financial year		8122	233,140.07	
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		211	1,259,603.39	



## STATEMENT OF FINANCIAL FIXED ASSETS

LAND AND BUILDINGS		Codes	Financial year	Previous financial year
<b>Acquisition value at the end of the financial year</b>		8191P	xxxxxxxxxxxx	<b>182,710,195.73</b>
<b>Movements during the financial year</b>	Acquisitions, including capitalized production	8161	1,335,402.46	
	Disposals and decommissioning	8171	642,992.26	
	Transfers from one section to another	(+)/(-) 8181		
	Exchange rate differences	(+)/(-) 99851		
	Other variations	(+)/(-) 99861		
<b>Acquisition value at the end of the financial year</b>		8191	<b>183,402,605.93</b>	
<b>Capital gains at the end of the financial year</b>		8251P	xxxxxxxxxxxx	<b>5,179,201.70</b>
<b>Movements during the financial year</b>	Recorded	8211		
	Acquired from third parties	8221		
	Cancelled	8231		
	Transfers from one section to another	(+)/(-) 8241		
	Exchange rate differences	(+)/(-) 99871		
	Other variations	(+)/(-) 99881		
<b>Capital gains at the end of the financial year</b>		8251	<b>5,179,201.70</b>	
<b>Depreciations and impairments at the end of the financial year</b>		8321P	xxxxxxxxxxxx	<b>54,533,378.94</b>
<b>Movements during the financial year</b>	Recorded	8271	3,051,599.35	
	Writebacks	8281		
	Acquired from third parties	8291		
	Cancelled	8301	331,457.80	
	Transfers from one section to another	(+)/(-) 8311		
	Exchange rate differences	(+)/(-) 99891		
	Other variations	(+)/(-) 99901		
<b>Depreciations and impairments at the end of the financial year</b>		8321	<b>57,253,520.49</b>	
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		(22)	<b>131,328,287.14</b>	

TECHNICAL FACILITIES, MACHINERY AND TOOLING		Codes	Financial year	Previous financial year
Acquisition value at the end of the financial year		8192P	xxxxxxxxxxxxxx	5,815,819,996.07
Movements during the financial year	Acquisitions, including capitalized production	8162	316,449,168.78	
	Disposals and decommissioning	8172	61,489,073.03	
	Transfers from one section to another	(+)/(-) 8182		
	Exchange rate differences	(+)/(-) 99852		
	Other variations	(+)/(-) 99862		
Acquisition value at the end of the financial year		8192	6,070,780,091.82	
Capital gains at the end of the financial year		8252P	xxxxxxxxxxxxxx	1,033,106,442.95
Movements during the financial year	Recorded	8212		
	Acquired from third parties	8222		
	Cancelled	8232	3,581,660.26	
	Transferred from one section to another	(+)/(-) 8242		
	Exchange rate differences	(+)/(-) 99872		
	Other variations	(+)/(-) 99882		
Capital gains at the end of the financial year		8252	1,029,524,782.69	
Depreciations and impairments at the end of the financial year		8322P	xxxxxxxxxxxxxx	2,981,556,416.26
Movements during the financial year	Recorded	8272	156,112,966.02	
	Writebacks	8282		
	Acquired from third parties	8292		
	Cancelled	8302	40,309,830.83	
	Transferred from one section to another	(+)/(-) 8312		
	Exchange rate differences	(+)/(-) 99892		
	Other variations	(+)/(-) 99902		
Depreciations and impairments at the end of the financial year		8322	3,097,359,551.45	
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		(23)	4,002,945,323.06	

FURNITURE AND VEHICLES		Codes	Financial year	Previous financial year
<b>Acquisition value at the end of the financial year</b>		8193P	xxxxxxxxxxxxxx	<b>188,640,992.96</b>
<b>Movements during the financial year</b>	Acquisitions, including capitalized production	8163	12,807,294.80	
	Disposals and decommissioning	8173	2,062,553.15	
	Transfers from one section to another	(+)/(-) 8183		
	Exchange rate differences	(+)/(-) 99853		
	Other variations	(+)/(-) 99863		
<b>Acquisition value at the end of the financial year</b>		8193	<b>199,385,734.61</b>	
<b>Capital gains at the end of the financial year</b>		8253P	xxxxxxxxxxxxxx	<b>769,326.59</b>
<b>Movements during the financial year</b>	Recorded	8213		
	Acquired from third parties	8223		
	Cancelled	8233		
	Transferred from one section to another	(+)/(-) 8243		
	Exchange rate differences	(+)/(-) 99873		
	Other variations	(+)/(-) 99883		
<b>Capital gains at the end of the financial year</b>		8253	<b>769,326.59</b>	
<b>Depreciations and impairments at the end of the financial year</b>		8323P	xxxxxxxxxxxxxx	<b>156,301,252.15</b>
<b>Movements during the financial year</b>	Recorded	8273	8,430,510.16	
	Writebacks	8283		
	Acquired from third parties	8293		
	Cancelled	8303	2,028,389.53	
	Transferred from one section to another	(+)/(-) 8313		
	Exchange rate differences	(+)/(-) 99893		
	Other variations	(+)/(-) 99903		
<b>Depreciations and impairments at the end of the financial year</b>		8323	<b>162,703,372.78</b>	
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		(24)	<b>37,451,688.42</b>	

OTHER TANGIBLE FIXED ASSETS		Codes	Financial year	Previous financial year
<b>Acquisition value at the end of the financial year</b>		8195P	xxxxxxxxxxx	<b>1,769,923.60</b>
<b>Movements during the financial year</b>	Acquisitions, including capitalized production	8165		
	Disposals and decommissioning	8175		
	Transfers from one section to another	(+)/(-) 8185		
	Exchange rate differences	(+)/(-) 99855		
	Other variations	(+)/(-) 99865		
<b>Acquisition value at the end of the financial year</b>		8195	<b>1,769,923.60</b>	
<b>Capital gains at the end of the financial year</b>		8255P	xxxxxxxxxxx	
<b>Movements during the financial year</b>	Recorded	8215		
	Acquired from third parties	8225		
	Cancelled	8235		
	Transferred from one section to another	(+)/(-) 8245		
	Exchange rate differences	(+)/(-) 99875		
	Other variations	(+)/(-) 99885		
<b>Capital gains at the end of the financial year</b>		8255		
<b>Depreciations and impairments at the end of the financial year</b>		8325P	xxxxxxxxxxx	<b>1,152,806.24</b>
<b>Movements during the financial year</b>	Recorded	8275	31,294.87	
	Writebacks	8285		
	Acquired from third parties	8295		
	Cancelled	8305		
	Transferred from one section to another	(+)/(-) 8315		
	Exchange rate differences	(+)/(-) 99895		
	Other variations	(+)/(-) 99905		
<b>Depreciations and impairments at the end of the financial year</b>		8325	<b>1,184,101.11</b>	
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		(26)	<b>585,822.49</b>	



## STATEMENT OF FINANCIAL FIXED ASSETS

COMPANIES ACCOUNTED FOR UNDER THE EQUITY METHOD - SHAREHOLDINGS		Codes	Financial year	Previous financial year
Acquisition value at the end of the financial year		8391P	xxxxxxxxxxxx	3,100.00
Movements during the financial year	Acquisitions	8361		
	Sales and disposals	8371		
	Transfers from one section to another	(+)/(-) 8381		
	Exchange rate differences	(+)/(-) 99911		
Acquisition value at the end of the financial year		8391	3,100.00	
Capital gains at the end of the financial year		8451P	xxxxxxxxxxxx	
Movements during the financial year	Recorded	8411		
	Acquired from third parties	8421		
	Cancelled	8431		
	Exchange rate differences	(+)/(-) 99921		
	Transferred from one section to another	(+)/(-) 8441		
Capital gains at the end of the financial year		8451		
Impairments at the end of the financial year		8521P	xxxxxxxxxxxx	
Movements during the financial year	Recorded	8471		
	Writebacks	8481		
	Acquired from third parties	8491		
	Cancelled	8501		
	Exchange rate differences	(+)/(-) 99931		
	Transferred from one section to another	(+)/(-) 8511		
Impairments at the end of the financial year		8521		
Amounts uncalled at the end of the financial year		8551P	xxxxxxxxxxxx	
Movements during the financial year		(+)/(-) 8541		
Amounts uncalled at the end of the financial year		8551		
Variations in equity capital at the end of the financial year		(+)/(-) 9994P	xxxxxxxxxxxx	
Variations in equity capital of companies accounted for using the equity method		(+)/(-) 99941		
Share in the result for the financial year		999411		
Elimination of dividends relating to these shareholdings		999421		
Other types of variation of equity capital		999431		
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		(99211)	3,100.00	

COMPANIES ACCOUNTED FOR USING THE EQUITY METHOD - RECEIVABLES		Codes	Financial year	Previous financial year
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		99212P	xxxxxxxxxxxxx	10,986,517.24
Movements during the financial year	Additions	8581		
	Repayments	8591	2,756,250.00	
	Impairments recorded	8601		
	Impairments reversed	8611		
	Exchange rate differences	(+)/(-) 99951		
	Other	(+)/(-) 8631		
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		(99212)	8,230,267.24	
ACCUMULATED IMPAIRMENTS ON RECEIVABLES AT THE END OF THE FINANCIAL YEAR		8651		

OTHER COMPANIES - PARTICIPATING INTERESTS		Codes	Financial year	Previous financial year
Acquisition value at the end of the financial year		8392P	xxxxxxxxxxxx	17,180.25
Movements during the financial year	Acquisitions	8362		
	Sales and disposals	8372		
	Transfers from one section to another	(+)/(-) 8382		
	Exchange rate differences	(+)/(-) 99912		
Acquisition value at the end of the financial year		8392	17,180.25	
Capital gains at the end of the financial year		8452P	xxxxxxxxxxxx	
Movements during the financial year	Recorded	8412		
	Acquired from third parties	8422		
	Cancelled	8432		
	Exchange rate differences	(+)/(-) 99922		
	Transferred from one section to another	(+)/(-) 8442		
Capital gains at the end of the financial year		8452		
Reductions in value at the end of the financial year		8522P	xxxxxxxxxxxx	
Movements during the financial year	Recorded	8472		
	Writebacks	8482		
	Acquired from third parties	8492		
	Cancelled	8502		
	Exchange rate differences	(+)/(-) 99932		
	Transferred from one section to another	(+)/(-) 8512		
Impairments at the end of the financial year		8522		
Amounts uncalled at the end of the financial year		8552P	xxxxxxxxxxxx	
Movements during the financial year		(+)/(-) 8542		
Amounts uncalled at the end of the financial year		8552		
NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR		(284)	17,180.25	

OTHER COMPANIES - RECEIVABLES		Codes	Financial year	Previous financial year
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		285/8P	xxxxxxxxxxxxxx	<b>3,140,828.84</b>
<b>Movements during the financial year</b>	Additions	8582	244.11	
	Repayments	8592	900,774.65	
	Impairments recorded	8602		
	Impairments reversed	8612		
	Exchange rate differences	(+)/(-) 99952		
	Other	(+)/(-) 8632	-2,218,301.74	
<b>NET BOOK VALUE AT THE END OF THE FINANCIAL YEAR</b>		(285/8)	<b>21,996.56</b>	
<b>ACCUMULATED IMPAIRMENTS ON RECEIVABLES AT THE END OF THE FINANCIAL YEAR</b>		8652		

## STATEMENT OF THE CONSOLIDATED RESERVES

CONSOLIDATED RESERVES		Codes	Financial year	Previous financial year
<b>Consolidated reserves at the end of the financial year</b>		(+)/(-) 9910P	xxxxxxxxxxxxxx	<b>651,776,429.72</b>
Movements during the financial year	Group share in the consolidated result	(+)/(-) 99002	72,377,926.37	
	Other variations	(+)/(-) 99003	-56,576,067.64	
<i>Other variations (to be broken down for significant amounts not attributed to the Group's share of consolidated net income)</i>	Distribution of dividends		-76,144,570.70	
	Depreciation of revaluation gain		20,693,692.97	
	Variation of third-party interest		58.23	
	Reduction in reserves following the withdrawal of Couvin from the electricity distribution business		-1,125,248.14	
	<b>Consolidated reserves at the end of the financial year</b>	(+)/(-) (9910)	<b>667,578,288.45</b>	



## STATEMENT OF DEBT

BREAKDOWN OF LIABILITIES ORIGINALLY DUE IN MORE THAN ONE YEAR, ACCORDING TO THEIR RESIDUAL TERM		Codes	Financial year
DEBTS AT MORE THAN ONE YEAR FALLING DUE WITHIN THE YEAR	Financial debts	8801	188,978,705.56
	• Subordinated loans	8811	
	• Non-subordinated bond loans	8821	
	• Finance-leasing and similar debts	8831	
	• Credit institutions	8841	188,363,178.79
	• Other borrowing	8851	615,526.77
	Trade debts	8861	
	• Suppliers	8871	
	• Notes payable	8881	
	Prepayments on orders	8891	
	Other debts	8901	
Total debts after more than one year falling due within the year		(42)	188,978,705.56
DEBTS WITH A MAXIMUM OF 5 YEARS TO RUN	Financial debts	8802	861,850,776.77
	• Subordinated loans	8812	
	• Non-subordinated bond loans	8822	
	• Finance-leasing and similar debts	8832	
	• Credit institutions	8842	859,388,669.68
	• Other borrowing	8852	2,462,107.09
	Trade debts	8862	
	• Suppliers	8872	
	• Notes payable	8882	
	Prepayments on orders	8892	
	Other debts	8902	2,378,580.00
Total debts after more than one year, but with a maximum of 5 years to run		8912	864,229,356.77

BREAKDOWN OF LIABILITIES ORIGINALLY DUE IN MORE THAN ONE YEAR, ACCORDING TO THEIR RESIDUAL TERM		Codes	Financial year
<b>DEBTS WITH MORE THAN 5 YEARS TO RUN</b>	Financial debts	8803	1,281,452,089.26
	• Subordinated loans	8813	
	• Non-subordinated bond loans	8823	380,000,000.00
	• Finance-leasing and similar debts	8833	
	• Credit institutions	8843	899,787,499.99
	• Other borrowing	8853	1,664,589.27
	Trade debts	8863	
	• Suppliers	8873	
	• Notes payable	8883	
	Prepayments on orders	8893	
	Other debts	8903	
<b>Total debts with more than 5 years to run</b>		<b>8913</b>	<b>1,281,452,089.26</b>

DEBTS (OR PART OF DEBTS) GUARANTEED BY REAL SURETIES ESTABLISHED OR IRREVOCABLY PROMISED ON THE ASSETS OF THE COMPANIES INCLUDED IN THE CONSOLIDATION		Codes	Financial year
	Financial debts	8922	
	• Subordinated loans	8932	
	• Non-subordinated bond loans	8942	
	• Finance-leasing and similar debts	8952	
	• Credit institutions	8962	
	• Other borrowing	8972	
	Trade debts	8982	
	• Suppliers	8992	
	• Notes payable	9002	
	Prepayments on orders	9012	
	Tax, payroll and social debts	9022	
	• Taxes	9032	
	• Remuneration and social charges	9042	
	Other debts	9052	
<b>Total debts secured by real sureties given or irrevocably promised on the company's assets of the companies included in the consolidation</b>		<b>9062</b>	

## RESULTS

NET TURNOVER		Codes	Exercice	Exercice précédent
Breakdown by category of activity	Distribution system operator		1,067,940,997.48	1,130,317,079.42
Breakdown by geographical market	Belgium		1,067,940,997.48	1,130,317,079.42
	Combined group turnover in Belgium	99083	1,067,940,997.48	1,130,317,079.42

AVERAGE HEADCOUNT (IN UNITS) AND STAFFING OVERHEADS		Codes	Financial year	Previous financial year
Consolidating company and subsidiaries consolidated by full integration	Average headcount	90901	3,071	2,859
	• Workers	90911		
	• Employees	90921	2,700	2,537
	• Management staff	90931	371	322
	• Other	90941		
	Staffing overheads			
	• Remuneration and social charges	99621	291,955,363.80	265,984,286.80
	• Pensions	99622	73,915.41	74,311.75
	Average headcount in Belgium employed by the companies concerned	99081	3,071	2,859
Subsidiaries consolidated by proportional integration	Average headcount	90902		
	• Workers	90912		
	• Employees	90922		
	• Management staff	90932		
	• Other	90942		
	Staffing overheads			
	• Remuneration and social charges	99623		
	• Pensions	99624		
	Average headcount in Belgium employed by the companies concerned	99082		

	Codes	Financial year	Previous financial year
<b>NON-RECURRENT INCOME</b>	76	600,000.00	
<b>Non-recurrent operating income</b>	76A	<b>600,000.00</b>	
Reversals of depreciations and impairments on intangible and tangible fixed assets	760		
Reversals of depreciations on consolidation differences	9970		
Reversals of provisions for exceptional operating risks and charges	7620		
Capital gains on realization of intangible and tangible fixed assets	7630		
Other non-recurrent operating income	764/8	600,000.00	
• of which			
Compensation received following the early withdrawal of a partner from the electricity distribution business		600,000.00	
<b>Non-recurrent financial income</b>	76B		
Reversals of impairments on financial fixed assets	761		
Reversals of provisions for exceptional risks and financial expenses	7621		
Capital gains on the realization of financial fixed assets	7631		
Other non-recurrent financial income	769		
• of which			



	Codes	Financial year	Previous financial year
<b>NON-RECURRENT EXPENSES</b>	66		247,467.50
<b>Non-recurrent operating expenses</b>	66A		<b>247,467.50</b>
Non-recurrent depreciation and impairments on set-up costs, on intangible and tangible fixed assets	660		247,467.50
Depreciation on positive consolidation differences	9962		
Provisions for exceptional operating risks and expenses: allocations (usage)	6620		
Impairments on the realization of intangible and tangible fixed assets	6630		
Other non-recurrent operating expenses	664/7		
• of which			
Non-recurrent operating expenses carried to the assets as restructuring expenses	(-) 6690		
<b>Non-recurrent financial expenses</b>	66B		
Impairments on financial fixed assets	661		
Provisions for exceptional financial risks and expenses: allocations (usage)	6621		
Impairments on realization of financial fixed assets	6631		
Other non-recurrent financial expenses	668		
• of which			
Non-recurrent financial expenses carried to the assets as restructuring expenses	6691		
Inclusion in the results of negative consolidation differences	9963		

	Codes	Financial year	Previous financial year
<b>TAX ON THE RESULT</b>			
Difference between the tax charge allocated to the consolidated profit-and-loss account for the financial year and for previous financial years and the tax charge already paid or to be paid for these financial years, insofar as this difference is of a certain interest with regard to the future tax charge	99084		
Influence of the non-recurrent results on the amount of tax on the result for the financial year	99085		

## OFF-BALANCE SHEET RIGHTS AND COMMITMENTS

		Codes	Financial year
<b>PERSONAL GUARANTEES established or irrevocably promised by the companies included in the consolidation as surety for third-party debts or commitments</b>		9149	
<b>REAL GUARANTEES established or irrevocably promised by the companies included in the consolidation on their own assets as surety for debts or commitments respectively:</b>	of companies included in the consolidation	99086	
	of third parties	99087	
<b>GOODS AND VALUABLES HELD BY THIRD PARTIES IN THEIR NAME BUT AT THE RISK AND BENEFIT OF COMPANIES INCLUDED IN THE CONSOLIDATION IF THEY ARE NOT SHOWN IN THE BALANCE SHEET</b>		9217	
<b>SIGNIFICANT COMMITMENTS FOR THE ACQUISITION OF FIXED ASSETS</b>		9218	
<b>SIGNIFICANT COMMITMENTS FOR THE DISPOSAL OF FIXED ASSETS</b>		9219	
<b>FEES RESULTING FROM TRANSACTIONS RELATING:</b>	to interest rates	99088	
	to exchange rates	99089	
	to the prices of raw materials or goods	99090	
	to similar transactions	99091	
<b>COMMITMENTS RESULTING FROM TRANSACTIONS RELATING:</b>	to interest rates	99092	
	to exchange rates	99093	
	to the prices of raw materials or goods	99094	89,421,735.30
	to similar transactions	99095	
			Financial year
<b>COMMITMENTS RESULTING FROM TECHNICAL GUARANTEES ATTACHED TO SALES OR SERVICE ALREADY PROVIDED</b>			

Financial year	
<b>AMOUNT, NATURE AND FORM OF DISPUTES AND OTHER SIGNIFICANT AMOUNTS</b>	
Surety in favor of Customs and Excise for the collection of the energy levy	40,818.00
Guarantees received from suppliers to ensure proper execution of orders	62,626,882.05
Bank guarantee for the lease of buildings	293,273.00
Guarantee in favor of the Walloon Region under the Impétrants decree	100,000.00
Guarantee in our favor for transit charges	38,615,648.00
Guarantee in our favor for the lease of buildings	12,000.00
<b>COMMITMENTS FOR RETIREMENT AND SURVIVOR PENSIONS FOR THE BENEFIT OF STAFF OR DIRECTORS TO BE BORNE BY COMPANIES INCLUDED IN THE CONSOLIDATION</b>	
Financial year	
<b>NATURE AND FINANCIAL IMPACT OF SIGNIFICANT POST-CLOSING EVENTS not included in the balance sheet or the profit-and-loss account</b>	
Financial year	
<b>NATURE, COMMERCIAL OBJECTIVE AND FINANCIAL CONSEQUENCES OF TRANSACTIONS NOT RECORDED ON THE BALANCE SHEET</b>	
On condition that the risks or benefits arising from such transactions are significant and insofar as the disclosure of risks or benefits is necessary to assess the financial situation of the companies included in the consolidation	

## RELATIONSHIPS WITH AFFILIATED COMPANIES AND COMPANIES WITH WHICH THERE IS A SHAREHOLDING CONNECTION THAT ARE NOT INCLUDED IN THE CONSOLIDATION

AFFILIATED COMPANIES	Codes	Financial year	Previous financial year
<b>Financial fixed assets</b>			
Holdings and shares	9261		
<b>Receivables</b>	9291		
After one year	9301		
Within one year	9311		
<b>Cash investments</b>	9321		
Shares	9331		
Receivables	9341		
<b>Debts</b>	9351		
After one year	9361		
Within one year	9371		
<b>Personal and real guarantees established or irrevocably promised by the company as surety for the debts or commitments of affiliated companies</b>	9381		
<b>Other significant financial commitments</b>	9401		
<b>Financial results</b>			
Income from financial fixed assets	9421		
Income from current assets	9431		
Other financial income	9441		
Debt charges	9461		
Other financial expenses	9471		

COMPANIES WITH A SHAREHOLDING CONNECTION	Codes	Financial year	Previous financial year
<b>Financial fixed assets</b>			
Holdings and shares	9262		
<b>Receivables</b>	9292		
After one year	9302		
Within one year	9312		
<b>Debts</b>	9352	<b>9,483,847.73</b>	<b>9,667,718.43</b>
After one year	9362		
Within one year	9372	9,483,847.73	9,667,718.43

TRANSACTIONS WITH AFFILIATED COMPANIES OUTSIDE MARKET CONDITIONS	Financial year
Mention of such transactions, with the exception of transactions within the group, if they are significant, including the amount and indicating the nature of the relationship with the affiliated party, as well as any other information about the transactions that may be necessary to obtain a better understanding of the financial position of the companies included in the consolidation as a whole:	
None	

## FINANCIAL RELATIONSHIPS WITH

DIRECTORS OR SENIOR MANAGERS OF THE CONSOLIDATING COMPANY	Codes	Financial year
Overall amount of remuneration allocated on account of their function in the consolidating company, its subsidiaries and associated companies, including the amount for retirement pensions allocated as such to former directors or senior managers	99097	117,432.76
Overall amount of advances and loans granted by the consolidating company, by a subsidiary or by an associated company	99098	
THE AUDITOR(S) AND PERSONS WITH WHOM IT (THEY) ARE AFFILIATED	Codes	Financial year
<b>Emoluments of the auditor(s) for exercising the mandate of auditor for the group headed by the company that publishes information</b>	9507	<b>134,286.22</b>
<b>Emoluments of the auditor(s) for performing exceptional services or for special assignments carried out for companies in the group</b>		
Other certification assignments	95071	
Tax advice	95072	
Other assignments in addition to auditing	95073	24,335.39
<b>Emoluments of persons with whom the auditor(s) is (are) affiliated for exercising the mandate of auditor for the group headed by the company that publishes information</b>	9509	
<b>Emoluments of persons with whom the auditor(s) is (are) affiliated for performing exceptional services or for special assignments carried out for companies in the group</b>		
Other certification assignments	95091	
Tax advice	95092	
Other assignments in addition to auditing	95093	
Notices pursuant to article 3:63, §6 of the Code of Companies and Associations		



## DERIVED FINANCIAL INSTRUMENTS NOT ASSESSED AT FAIR VALUE

For each category of derived financial instruments not assessed as fair value

CATEGORY OF DERIVED FINANCIAL INSTRUMENTS	Risk covered	Speculation/ covers	Volume	FINANCIAL YEAR		PREVIOUS FINANCIAL YEAR	
				Book value	Fair value	Book value	Fair value
Swaps (volumes expressed in 000 €)	Interest rates	Cover	32,126	0.00	952,810.71	0.00	3,180,865.97
Collar (volumes expressed in 000 €)	Interest rates	Cover	19,533	0.00	429,221.95	0.00	1,033,550.00
CAP (volumes expressed in 000 €)	Interest rates	Cover	105,730	0.00	3,782,322.13	0.00	7,121,180.78

FINANCIAL FIXED ASSETS ACCOUNTED FOR AT AN AMOUNT GREATER THAN THE FAIR VALUE	Book value	Fair value
<b>Amounts of assets taken in isolation or suitably grouped together</b>		
ATRIAS SC	3,100.00	3,100.00
<b>Reasons for which the book value has not been reduced</b>		
ATRIAS sc : ATRIAS works at cost for the Belgian DSOs (ORES Assets share: 16.67%). In view of the above, ORES Assets considers that the shareholding in its subsidiary (which corresponds to an amount equivalent to the percentage holding in equity capital) is assessed at its fair value and does not require depreciation.		
<b>Elements that allow it to be supposed that the book value will be recovered.</b>		

## 2.4 Valuation rules

### CONSOLIDATION PRINCIPLES

ORES Assets is a gas and electricity distribution system operator (referred to hereinafter as DSO) in Wallonia, which, as of 31<sup>st</sup> December 2024, had exclusive control over its subsidiary, ORES, as well as its subsidiary, Comnexio.

In order to prepare the Group's consolidated financial statements, ORES Assets has fully consolidated its two subsidiaries.

The Group's consolidated financial statements include all of the financial statements for the entities that it controls (its subsidiaries).

'Control' is defined as being the power to direct the financial and operational policies of an entity in order to enjoy the benefits of its activities. The type of control is assessed on a case-by-case basis pursuant to the Royal Decree of 29<sup>th</sup> April 2019 implementing the Code of Companies and Associations (hereinafter the Royal Decree of 29<sup>th</sup> April 2019).

Subsidiaries are entities controlled by the Group and are fully consolidated from the moment that the existence of control has been established and until such time as this control comes to an end.

Intragroup balances and transactions, as well as any profit resulting from intragroup transactions, are totally eliminated during the consolidation process for preparing the consolidated financial statements.

### 1. CONSOLIDATION DIFFERENCE

When the consolidating company incorporates a subsidiary into its consolidated accounts for the first time, the subsidiary's equity capital included in the consolidation is:

- A.** the proportion of its equity represented by its stocks and shares owned by the parent company and the subsidiaries included in the consolidation, offset by the book value of these stocks and shares in the accounts of the parent company and the subsidiaries that own it, and;
- B.** the proportion of its equity represented by its stocks and shares owned by persons and entities other than the consolidating company and the subsidiaries included in the consolidation, entered in the liabilities of the consolidated balance sheet under "third-party interests".

The difference resulting from this offsetting is charged in the consolidated accounts, insofar as is possible, to the elements of the assets and liabilities that have a value above or below their book value in the subsidiary's account.

The difference that remains after this is included in the consolidated balance sheet in "Consolidation differences", under assets if it is positive, or under liabilities if negative.

Positive and negative consolidation differences cannot be offset unless they refer to the same subsidiary; in this case, they must be offset.

Negative consolidation differences cannot be recorded in the consolidated profit and loss statement. However, when a negative consolidation difference corresponds to a forecast, on the relevant date, of a weakness in the future results of the subsidiary in question, or costs that it will incur, it is included in the consolidated profit and loss statement insofar as and at the time that this forecast becomes a reality.

### 2. COMPANIES ACCOUNTED FOR USING THE EQUITY METHOD

Affiliated companies are companies over which the Group exercises significant influence, but that it does not control. They are consolidated according to the equity method from the date on which the significant influence is established and until this influence ends.

When a holding is based on the equity method, it is included on the consolidated balance sheet at the amount corresponding to the proportion of the equity of the company concerned, including the profit/loss for the financial year, represented by this holding.

### ASSETS

#### SET-UP COSTS

Included under this heading are costs associated with the incorporation, development or restructuring of the company, such as the charges for incorporation or increase in capital and the fees for issuing loans. The depreciation of set-up costs must comply with article 3:37 of the Royal Decree of 29<sup>th</sup> April 2019 stipulating that set-up costs are the subject of appropriate depreciation, in annual tranches of 20% of at least the actual sums disbursed.

The fees for issuing loans are accounted for under this heading and depreciated within the year.

## INTANGIBLE FIXED ASSETS

Intangible fixed assets are intangible means of production. They represent fixed assets due to the fact that the company wishes to use them as operating resources. In other words, they imply an operating capability of limited or unlimited duration.

Pursuant to the Royal Decree of 29<sup>th</sup> April 2019 (article 3:89), a distinction must be made between:

- development costs;
- concessions, patents and licenses, know-how, brands and other similar rights;
- goodwill;
- advances paid on intangible fixed assets.

Intangible fixed assets are recorded in the accounts if and only if it is probable that future economic benefits attributable to the asset will go to the company and if the cost of that asset can be valued in a reliable manner. Intangible fixed assets are valued initially at cost. The cost of an intangible fixed asset generated internally includes all costs attributable directly to it and is equal to the sum of the expenses incurred from the date on which this intangible fixed asset meets the accounting criteria in accordance with Belgian standards.

After they have been recorded in the accounts initially, intangible fixed assets are entered at cost, minus accumulated depreciations and accumulated impairment losses.

The Group also invested, both in the development of IT projects and in research and development.

Costs likely to be capitalized as intangible fixed assets are the development and manufacturing costs of prototypes, products, inventions and know-how of value for the future activities of the company.

In this context, the following costs have been activated:

- staffing expenditure for researchers, technicians and other support staff, insofar as they are allocated to a project that meets the definition given above;
- the cost of instruments and hardware to the extent that and for as long as they are used for the completion of the project. If they are not used throughout their service life for the completion of the project, only the depreciation costs corresponding to the lifespan of the project will then be admissible;
- the costs for the services of consultants and equivalent services used for the completion of the project;
- other operating costs, in particular the cost of materials, supplies and similar products incurred directly on account of the completion of the project;

- costs incurred for IT licenses.

The intangible fixed asset from the development cost activity is then depreciated using the linear method during the period it is used (set at five years) and reduced by any impairment losses.

For intangible fixed assets relating to IT projects, the period of depreciation change to ten years for assets acquired from 2019 onwards; those predating 2019 continue to be depreciated over five years.

Fixed assets under construction are recognized directly in the commissioned intangible assets accounts.

## TANGIBLE FIXED ASSETS

### ACQUISITION VALUE

Tangible fixed assets are included under assets on the balance sheet at their purchase or cost price or their contribution value. Current fixed assets are recorded directly in the tangible fixed assets placed in service.

### ANCILLARY COSTS

Ancillary costs are included in the purchase value of the tangible fixed assets concerned. Ancillary costs are depreciated at the same rate as the installations to which they relate.

### THIRD-PARTY ACTIONS

Third-party actions in the funding of tangible fixed assets are deducted from the latter's purchase values. They are also deducted from the basis for depreciating the facilities mentioned above.

### DEPRECIATION

Depreciation is calculated on the basis of the linear method from the moment the asset is capitalized, regardless of the date the asset was put into service.

Facilities acquired during the financial year have, since 1<sup>st</sup> January 2015 and following on from ORES Assets being subject to corporation tax, been depreciated pro rata temporis. A facility purchased during the month will be amortized from the 1<sup>st</sup> day of month  $n + 1$ .

The depreciation rates to be taken into account are as follows:

ELECTRICITY FACILITIES	Depreciation rates in %
Land	0
Industrial buildings	3
Administrative buildings	2
Cables	2
Lines	2
Fiber optic cable sheath signaling network	5
SMART equipment signaling network	10
Sets and cabins (high-voltage (HV) and low-voltage (LV) equipment)	3
Connections – transformers	3
Connections – lines and cables	2
Metering equipment	3
Electronic meters, budget meters, automatic meters	10
BT SMART electricity meters	6.7
Remote control, lab and dispatching equipment	10
Teletransmission	10
Fiber optics	5
Tools and equipment	10
Vehicles (to carry people and goods)	20
Mobile equipment	10
IT hardware	33

GAS FACILITIES	Depreciation rates in %
Land	0
Industrial buildings	3
Administrative buildings	2
Pipes	2
Cabins - stations	3
Connections	3
Metering equipment	3
Lab, dispatching equipment	10
Budget meters, electronic meters, automatic meters	10
Low-pressure (LP) SMART gas meters	6.7
Remote control, dispatching equipment, lab equipment	10
Teletransmission	10
Fiber optics	5
Tools and equipment	10
Vehicles (to carry people and goods)	20
Mobile equipment	10
IT hardware	33

### INITIAL DIFFERENCE BETWEEN THE TECHNICAL RAB AND THE BOOK VALUE OF TANGIBLE FIXED ASSETS

Until the end of 2002, tangible fixed assets valued as assets on the balance sheet according to their book value (or the purchase value less sinking fund) were revalued in accordance with the exemption obtained from the Ministry of Economic Affairs on 22<sup>nd</sup> November 1985.

Since 2003, at the same rate at which the electricity and natural gas markets have been deregulated, the intermunicipal companies operating in these areas have refocused their activities, essentially on the role of the electricity and gas distribution system operator, a monopolistic activity for which there is a regulatory framework made up mainly of tariff methodologies.

These provide for fair remuneration of the capital invested calculated on the basis of a rate of remuneration, a theoretical financing structure and the invested capital base to be remunerated (RAB) (a).

Combined electricity and gas distribution system operators with a technical inventory justifying the value of the tangible fixed assets could establish the initial value of the capital invested as of 31<sup>st</sup> December 2001 (electricity) / 31<sup>st</sup> December 2002 (natural gas), based on the economic value of this inventory.

The initial values were formally approved by the competent regulator and then confirmed in 2007 on the basis of the values as at 31<sup>st</sup> December 2005 for electricity and 31<sup>st</sup> December 2006 for natural gas.

The regulator requires the RAB to be taken into account to determine the basis for remunerating invested capital changes according to the following formula:

$$\text{RAB } n = \text{iRAB} + \text{investments } n - \text{depreciations } n - \text{decommissioning } n \text{ (b)}$$

The regulator also needs to be able, at any time, to reconcile the RAB included in the tariff proposals with the DSOs' accounting statements (c).

Meeting the restrictions (a), (b) and (c) would involve accounting for the RAB and that an initial difference is shown compared with the book value.

This initial difference which appears in the balance sheet of the DSO is, on the one hand, linked to the right to be the exclusive electricity and gas distributor for a defined period and over a fixed territory and, on the other hand, reflects the fact that the network in question has been valued.

In November 2007, agreements between the DSOs and CREG resulted in a transaction and the publication of the Royal Decrees of 2<sup>nd</sup> September 2008 describing the CREG's tariff methodology, the principles of which have been included in the CWaPE tariff methodology.

It is also indicated that the costs to be covered by the tariffs include in particular the proportion of the capital gain relating to equipment derecognized during the year concerned.

As a result, the tariff methodologies also stipulate that the value of economic reconstruction has changed every year since 1<sup>st</sup> January 2007, including in particular by deducting the proportion of the capital gain relating to equipment derecognized during the year in question. This capital gain is deducted and carried over into costs at a rate of 2% per year.

These provisions came into force from the 2008 tariff year and still apply today.

## FINANCIAL FIXED ASSETS

Financial fixed assets are included as assets on the balance sheet at their purchase value less the proportion not called up.

At the end of each financial year, an individual assessment of each security in the portfolio is carried out in order to reflect, in as satisfactory a manner as possible, the company's situation, profitability and outlook in the holding where the stocks are held.

## RECEIVABLES DUE AFTER MORE THAN ONE YEAR

Receivables due after more than one year are recorded at their book value.

## STOCKS AND ORDERS IN PROGRESS

Stocks are valued at a weighted average price stocks. An impairment is recorded when the economic value of the stocks is lower than their book value. On this subject, additional flat-rate write-downs are recorded to adjust the book value, taking into account different age categories, stock rotation and possible market trends. Reduction rates may vary from 0% to 100%.

Work in progress is included under assets on the balance sheet at its cost price. As far as work on behalf of third parties is concerned, the costs and billings are transferred to the profit and loss account when the work is considered completed.



## RECEIVABLES DUE WITHIN ONE YEAR

Receivables due within one year are accounted for at their book value.

They include receivables from customers for energy supplies (mainly protected customers), transmission fees and miscellaneous work.

They are taken away from those regarded as unrecoverable bad debts, including those relating to known bankruptcies. These bad debts are covered in full by the debits in the profit-and-loss statement. If some of these are subsequently recovered, the amount recovered will be shown as a credit in the profit-and-loss statement.

Unpaid receivables are covered by impairments when there is a certain risk that they will not be recovered. Following on from ORES Assets' liability for corporation tax, write-downs apply in different stages, following a specific schedule, and after the amount guaranteed by debt collection firms has been deducted, which means they are covered gradually.

We should point out that there are no write-downs for liabilities related to "network damage" less than two years old, as well as for outstanding debts to municipalities, as the Board of Directors feels that these liabilities do not present any risk of not being recovered.

## CASH INVESTMENTS

Investment securities are recorded in the assets on the balance sheet at their acquisition price, excluding ancillary costs, or at the input value.

At the end of the financial year, they are valued at the lowest of the following values: purchase price or input value or market value at the end of the financial year.

## LIQUID ASSETS

Liquid assets are accounted for under balance sheet assets at their book value.

## ASSET ACCRUALS

1. Expenses incurred during the financial year, but chargeable in full or in part to one or more previous financial years, are valued using a proportional rule.
2. Income or fractions of income which are only paid during one or more of the following financial years but which are to be associated with the financial year in question are evaluated at the amount of the proportion relating to the financial year in question.

Accruals mainly include the costs relating to the pension charges previously paid in the form of capital to the benefit of the operating company's staff (ORES) previously allocated to the distribution activities on the intermunicipal company's territory. The inclusion of these costs by the intermunicipal company is staggered over a period not exceeding 20 years.

Also included in the asset accruals is the estimated value of transit charges for energy transported but not collected at 31<sup>st</sup> December.

"Low-voltage" and "low-pressure" consumption for residential and business customers is only recorded once a year, so the quantities of energy transported for these customers between the date of the last meter reading and 31<sup>st</sup> December and the transmission fees relating to them have to be estimated (total quantities of energy transported during the calendar year - quantities transported and billed during the same financial year) (valuation of transmission fees based on the applicable rates during the course of the financial year concerned).

Asset accruals include any "regulated assets" accounted for by virtue of the principle of annuality for expenditure and income. Indeed, non-controllable operating expenses and income are those over which ORES Assets has no direct control. Annual differences relating to non-controllable expenses, but also variances attributable to the difference between the volumes actually delivered and those estimated when calculating the tariffs, constitute, subject to the control of the CWaPE, either a receivable (regulatory asset or recognized deficit) or a liability (regulatory liability or recognized surplus) with respect to the customers and are transferred to the accruals accounts of the ORES Assets balance sheet.

These “regulatory assets” relating to the previous years are recovered using tariffs in accordance with the recommendations issued by the regulator in its decisions:

REGULATORY BALANCES (DISTRIBUTION)		Decision for approval	Decision for allocation	Allocation
ELECTRICITY	Remaining balance 2015 Gaselwest (*)	29/04/2021	29/11/2024	20% - in 2025 only
	Remaining balances 2015 and 2016 PBE (*)	29/04/2021		
	Remaining balances 2017 and 2018 (*)	13/01/2021		
	Balances 2017 and 2018 (decisions 2022)	25/04/2024		
	Remaining balance (*)	29/04/2021		
	Balances 2019 to 2023 relating to the smart meters project	28/10/2021		
	Balance 2020	25/11/2021		
	Balance 2021	15/12/2022		
	Balance 2022	30/01/2024		
	Balance 2023 (**)	Approval pending		
GAZ	Balances 2017 and 2018 (decisions 2022)	25/04/2024	29/11/2024	20% per year from 2025 to 2029
	Balance 2020	25/11/2021		
	Balance 2021	15/12/2022		
	Balance 2022	30/01/2024		
	Balance 2023 (**)	Approval pending		

(\*) These balances have already been allocated 20% to the 2022 financial year and 40% to 2023.

(\*\*) Although the balances for 2023 are still pending, the CWaPE allocates them by way of a deposit.

The regulatory balances for 2024 (i.e. a regulatory asset of 88,242k€ (entered in the asset profit-and-loss account)) will only acquire definitive status once they have been approved by the CWaPE during its ex-post audit of the accounts for 2024.

The impact of these regulatory assets on the results for the intermunicipal company will be neutralized annually and partially by setting aside part of the fair profit margin (pay-out ratio set at 70% of the REMCI).

## LIABILITIES

### UNTAXED RESERVES

This item includes capital gains and profits whose untaxed status is subject to them being kept as the company's assets.

### SUBSIDIES AND DEFERRED TAXES

As recommended by the Accounting Standards Commission (ASC recommendation 2011/13), subsidies obtained from public authorities to finance investments are recorded as capital subsidies and are recorded when there is reasonable certainty that the subsidy will be received and the amount can be reasonably estimated. If the subsidy is subject to certain conditions, this will not prevent it from being recorded in the accounts. However, if the subsidy is subject to certain conditions precedent, it will not be recorded until these conditions have been met.

Subsidies are valued at their book value, corresponding to the amount received or receivable duly notified by the public authorities.

Pursuant to article 3:89 of the Royal Decree implementing the Companies and Associations Code, capital subsidies are accounted for as equity for the net portion after tax; the taxable portion of the subsidy, calculated at the corporate tax rate in force at the time the subsidy is accounted for, having been recorded in the accounts as deferred tax. The two parts are then transferred to the results on a systematic basis, according to the useful life of the assets financed by these subsidies. In accordance with accounting standards, the net portion of tax is recorded as financial income, while the portion relating to deferred tax is recorded as a deduction from deferred tax.

In the event of the realization or decommissioning of subsidized fixed assets, the balance of the subsidies relating to these fixed assets will be recorded in the results.

If the rate of tax is adjusted at a later date, a transfer will be made between the deferred tax and the capital subsidy associated with it.

If the company is required to repay part of the subsidy received, for example in the event of non-compliance with certain conditions for continued eligibility, the percentage of the capital subsidy that has not yet been recorded in the results must be reversed. However, the percentage of the capital subsidy already entered in the results will be recorded under miscellaneous financial expenses. A note will also be included in the notes to the annual accounts.

With regard to the interest subsidy received from public authorities, this will be recorded under other financial income and spread over the term of the loan to which it relates.

Finally, operating subsidies received from public authorities to offset or cover certain operating expenses, pursuant to article 3:89 of the Royal Decree implementing the Companies and Associations Code, will be recorded in the results as operating income or financial income. A note will also be included in the notes to the annual accounts.

## PROVISIONS

At the end of each financial year, applying caution, sincerity and good faith when coming to its decision, the Board of Directors looks at the provisions to be set aside to cover all the expected risks or any losses arising during this and previous years. The provisions relating to the previous financial years are regularly reviewed and the Board of Directors decides on their allocation or purpose.

## DEBTS DUE IN MORE THAN ONE YEAR

Debts due in more than one year are recorded under liabilities in the balance sheet at their book value.

## RECEIVABLES DUE WITHIN ONE YEAR

Receivables due within one year are recorded on the liabilities side of the balance sheet at their nominal value.

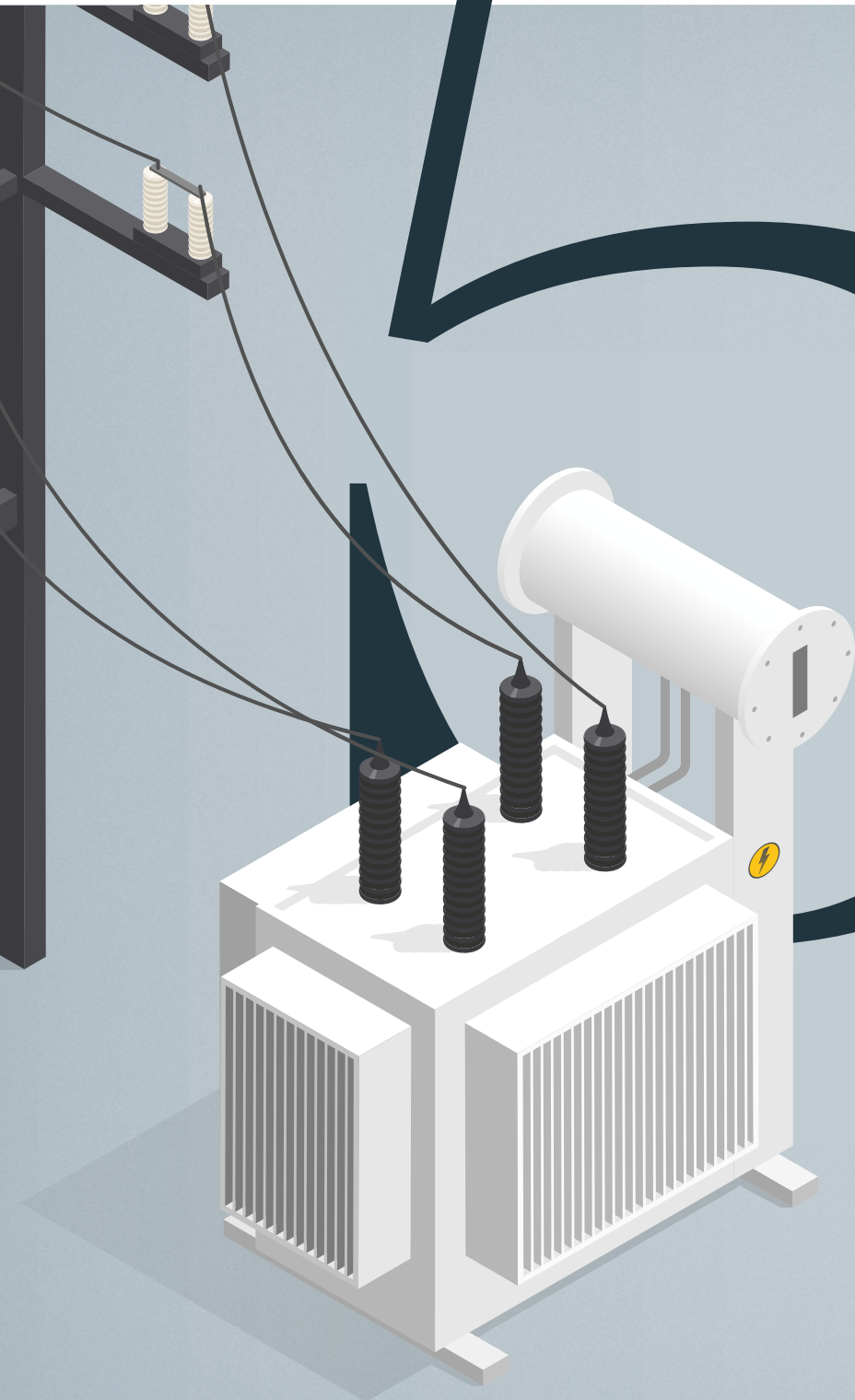
## LIABILITY ACCRUALS

1. Expenses or fractions of the expenses relating to the financial year, but which will only be paid during a subsequent financial year, are valued at the amount attributable to the financial year.
2. Income received during the financial year, which is attributable in full or in part to a subsequent financial year, is also valued at the amount that must be regarded as income for subsequent financial years.

Liability accruals include any 'regulatory liabilities' or 'excess liabilities' accounted for by virtue of the principle of annuality for expenditure and income. These 'regulatory liabilities' relating to the previous years are covered using tariffs in accordance with the recommendations issued by the regulator in its decisions (see the item for 'Regulatory assets'). The impact of these regulatory liabilities on the results for the intermunicipal company is fully covered during the year to which they relate.

The estimated value of the transmission fees for energy transported but not raised as of 31<sup>st</sup> December is also included in the liability accruals. 'Low-voltage' and 'low-pressure' consumption for residential and business customers is only recorded once a year, so the quantities of energy transported for these customers between the date of the last meter reading and 31<sup>st</sup> December and the transmission fees relating to them have to be estimated (total quantities of energy transported during the calendar year – quantities transported and billed during the same financial year; valuation of transmission fees based on the applicable rates during the course of the financial year concerned).

# Chapter







# Auditor's report





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## ORES ASSETS SC

Statutory auditor's report  
to the general meeting  
for the year ended 31 December 2024  
(Consolidated financial statements)

*Free translation*

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*Free translation*

## STATUTORY AUDITOR'S REPORT TO THE GENERAL MEETING OF ORES ASSETS SC FOR THE YEAR ENDED 31 DECEMBER 2024 (CONSOLIDATED FINANCIAL STATEMENTS)

In the context of the statutory audit of the consolidated financial statements of ORES ASSETS SC ('the Company') and its subsidiaries (together referred to as 'the Group'), we hereby present our statutory auditor's report. It includes our report of the consolidated financial statements and the other legal and regulatory requirements. This report is an integrated whole and is indivisible.

We have been appointed as statutory auditor by the general meeting of 16 June 2022, following the proposal formulated by the administrative body issued upon recommendation of the Audit Committee and upon presentation by the works council. Our statutory auditor's mandate expires on the date of the General Meeting deliberating on the financial statements closed on 31 December 2024. We have performed the statutory audit of the consolidated financial statements of the Group for 3 consecutive years.

### REPORT ON THE CONSOLIDATED FINANCIAL STATEMENTS

#### Unqualified opinion

We have audited the consolidated annual accounts of the Group, which comprise the consolidated balance sheet as at 31 December 2024, the consolidated profit and loss account for the year then ended and the notes to the consolidated annual accounts, with the most important valuation rules, characterised by a consolidated balance sheet total of 5.057.043.058 EUR and a consolidated profit and loss account showing a consolidated profit for the year of 72.377.926 EUR.

In our opinion, the consolidated financial statements give a true and fair view of the Group's net equity and financial position as at 31 December 2024, as well as of its consolidated results for the year then ended, in accordance with the financial reporting framework applicable in Belgium

and with the legal and regulatory requirements applicable in Belgium.

#### Basis for unqualified opinion

We conducted our audit in accordance with International Standards on Auditing (ISA) as applicable in Belgium. Our responsibilities under those standards are further described in the 'Statutory auditor's responsibilities for the audit of the consolidated financial statements' section in this report. We have complied with all the ethical requirements that are relevant to the audit of consolidated financial statements in Belgium, including those concerning independence.

We have obtained from the administrative body and the officials of the Company the explanations and information necessary for performing our audit.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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### ***Responsibilities of the administrative body for the preparation of the consolidated financial statements***

The administrative body is responsible for the preparation of consolidated financial statements that give a true and fair view in accordance with the financial reporting framework applicable in Belgium and with the legal and regulatory requirements applicable in Belgium, and for such internal control as the administrative body determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatements, whether due to fraud or error.

In preparing the consolidated financial statements, the administrative body is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the administrative body either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

### ***Statutory auditor's responsibilities for the audit of the consolidated financial statements***

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a statutory auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but it is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the

basis of these consolidated financial statements.

When executing our audit, we respect the legal, regulatory and normative framework applicable for the audit of the consolidated financial statements in Belgium. However, a statutory audit does not guarantee the future viability of the Group, neither the efficiency and effectiveness of the management of the Group by the administrative body. Our responsibilities regarding the continuity assumption applied by the administrative body are described below.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control;
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the administrative body;



- Conclude on the appropriateness of the administrative body's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our statutory auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our statutory auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern;
- Evaluate the overall presentation, structure and content of the consolidated financial statements and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation;
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the management, the supervision and the performance of the Group audit. We assume full responsibility for the auditor's opinion.

We communicate with the the Audit Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control identified during the audit.

## OTHER LEGAL AND REGULATORY REQUIREMENTS

### Responsibilities of the administrative body

The administrative body is responsible for the preparation and the contents of the director's report on the consolidated financial statements and for the other information included in the annual report on the consolidated financial statements.

### Responsibilities of the statutory auditor

In the context of our mission and in accordance with the Belgian standard (version revised 2020) which is complementary to the International Standards on Auditing (ISA) as applicable in Belgium, it is our responsibility to verify, in all material aspects, the director's report on the consolidated financial statements, as well as to report on these elements.

### Aspects relating to the director's report on the consolidated financial statements

In our opinion, after having performed specific procedures in relation to the director's report, this report is consistent with the consolidated financial statements for the same financial year, and it is prepared in accordance with article 3:32 of the Code of companies and associations.

In the context of our audit of the consolidated financial statements, we are also responsible for considering, in particular based on the knowledge we have obtained during the audit, whether the director's report on the consolidated financial statements contains any material misstatements, i.e. any information which is inadequately disclosed or otherwise misleading. Based on the procedures we



have performed, there are no material misstatements we have to report to you.

#### Statement concerning independence

- Our audit firm and our network did not provide services which are incompatible with the statutory audit of the consolidated financial statements and our audit firm remained independent of the Group during the terms of our mandate.
- The fees related to additional services which are compatible with the statutory audit as referred to in article 3:65 of the Code of companies and associations were duly itemised and valued in the notes to the consolidated financial statements.

Battice, 08 May 2025

Christophe Colson  
Colson  
(Signature)

Signé numériquement par  
Christophe Colson (Signature)  
DN : cn=Christophe Colson  
(Signature), o=BDO  
Raison : J'accepte les termes  
définis par le placement de  
ma signature sur ce document  
Date : 2025.05.08 22:07:22  
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BDO Réviseurs d'Entreprises SRL  
Statutory auditor  
Represented by Christophe Colson\*  
Auditor  
\*Acting for a company

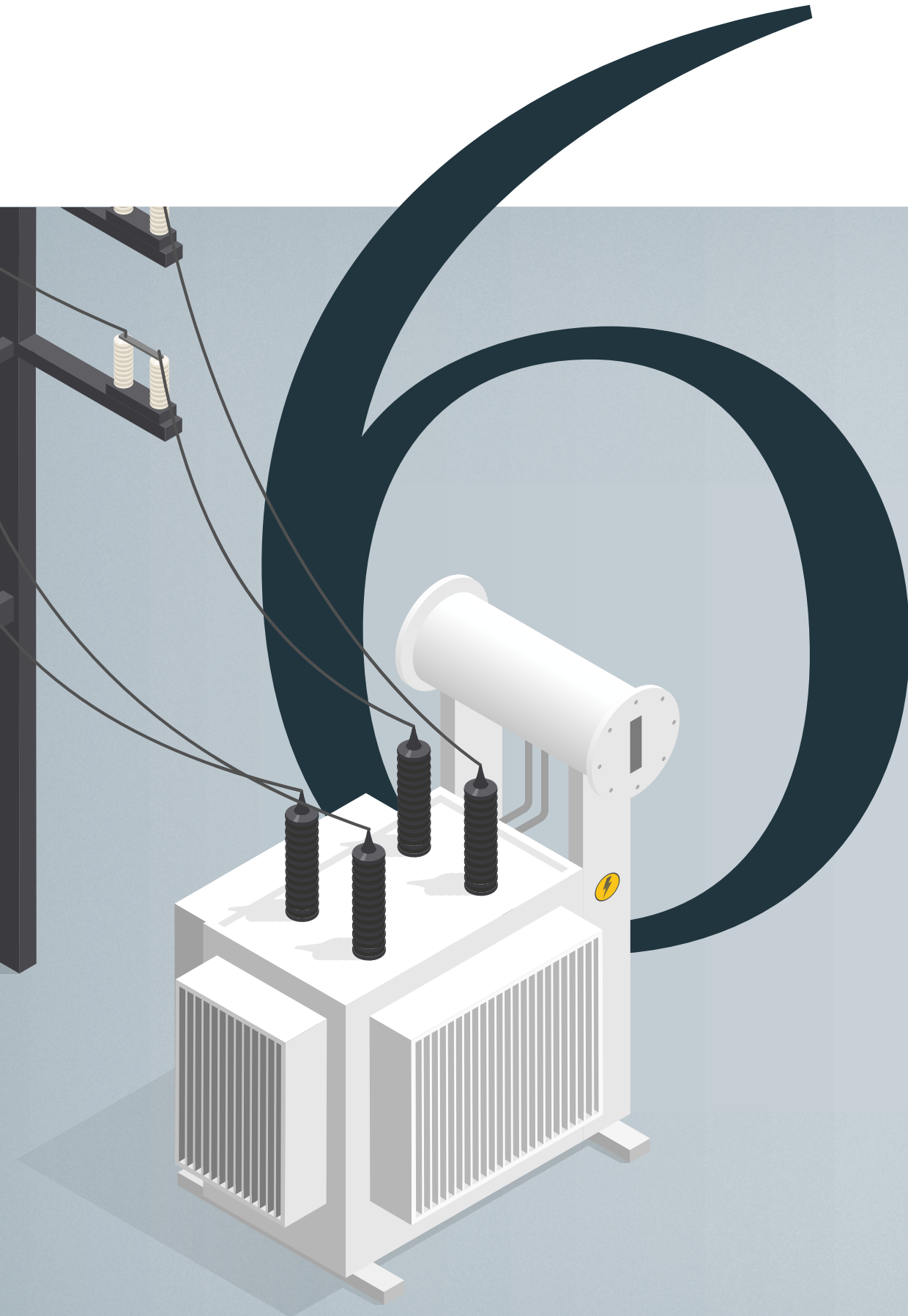




AUDITOR'S REPORT



# Chapter





# Remuneration reports

- 1 Presentation of the management bodies** p.128
- 2 Report from the ORES Assets Remuneration Committee** p.130
- 3 Report from the ORES Appointments and Remuneration Committee** p.131
- 4 Report from the ORES Assets Board of Directors** p.133
- 5 Report from the ORES Board of Directors** p.136

Due to the joint governance established at ORES Assets and ORES, and for the sake of transparency, given that the mandates are exercised free of charge within ORES Assets and remunerated within ORES (in accordance with the provisions of the Local Democracy and Relocation Code – CDLD), this report publishes the presentations of the management bodies and the remuneration reports of ORES Assets and ORES.

Given the equivalence of the requirements stated in L1523-17 and L6421-1 of the Local Democracy and Decentralization Code (CDLD) with those imposed by article 3:12 § 1 9° of the Code of Companies and Associations, this report has been drawn up to meet the obligations required both by the CDLD and the Code of Companies and Associations.

# 1 Presentation of the management bodies

## ORES Assets

### BOARD OF DIRECTORS

The Board of Directors is the company's decision-making body, with the exception of matters reserved for the Annual General Meeting either by law, decree or the articles of association. Its main goal is to ensure the company's long-term success, in accordance with on the one hand, the interests of all third parties essential to the achievement of this objective, namely shareholders, customers, suppliers and other creditors, and, on the other hand, the public service obligations it has assumed. With this in mind, the Board of Directors identifies the strategic challenges and risks facing the company, defines the company's values, strategy, risk appetite and key policies, and monitors the progress of the business. The intermunicipal company ORES Assets and its subsidiary ORES have a 'mirror' Board of Directors.

In line with article L1523-15 du CDLD, as amended in article 14 of the articles of association of ORES Assets, the Board of Directors is composed of twenty members of different sexes, of whom 13 members (2/3) represent the municipal shareholders and must, as such, be municipal representatives. The other seven represent the IPFs and may (or may not) be municipal representatives.

The members of the Board of Directors are distributed as follows:

- politically (on the basis of a double proportionality referred to in Article 14 of the ORES Assets Articles of Association, i.e. the d'Hondt method on nine directorships and the weighted d'Hondt method on the remaining eleven);
- geographically (in proportion to the supply points as available at the time of the municipal elections).

Furthermore, in accordance with the CDLD, members of the Board of Directors of ORES Assets sit on the company's management and control committees – which are offshoots of the Board of Directors – namely the Remuneration Committee and the Audit Committee. Both committees are constituted according to the principle of a 'mirror' committee between ORES Assets and ORES.

### REMUNERATION COMMITTEE

The Remuneration Committee is responsible for making recommendations to the General Meeting regarding the remuneration of directors and reporting to the General Meeting on the appropriateness of such remuneration through an annual assessment of the remuneration policy.

### AUDIT COMMITTEE

The Audit Committee comprises five directors responsible for auditing and supervising the statutory and consolidated accounts, as well as aspects of financial reporting, internal control and risk management.

## ORES

### BOARD OF DIRECTORS

The Board of Directors is the company's decision-making body, with the exception of matters reserved for the Annual General Meeting either by law, decree or the articles of association. Its main goal is to ensure the company's long-term success, in accordance with the interests of all the third-party stakeholders essential for achieving this goal, namely shareholders, customers, suppliers and other creditors. With this in mind, the Board of Directors identifies the strategic challenges and risks faced by the company, defines the company's values, its strategy, the level of risks that it is comfortable taking as well as its key policies, along with monitoring the running of the business.

In view of the fact that there is joint governance between ORES Assets and ORES and in accordance with article 14 of the ORES articles of association, the composition of this body is determined on the basis of a proposal by ORES Assets and mirrors the composition of its own Board of Directors.

Also, the members of Board of Directors sit on the company's management and control committees – offshoots of the Board of Directors – namely Executive Bureau, the Appointments and Remuneration Committee, and the Audit Committee

### EXECUTIVE BOARD

This Committee is responsible for preparing the decisions of the Board of Directors on all matters relating to the strategic and confidential tasks listed in the Walloon legislation relating to electricity and/or natural gas distribution systems operators. The ORES Executive Board has five members.

### APPOINTMENTS AND REMUNERATION COMMITTEE

The principles and rules for remuneration granted to the company's directors, the members of the different Management and Control Committees, as well as the management roles within the company, are defined by the ORES Appointments and Remuneration Committee. Constituted according to the principle of the "mirror" committee between ORES Assets and ORES, this Committee has five members.

### AUDIT COMMITTEE

Its role is to support the Board of Directors by providing its views on the company's accounts, as well as on the internal control system, the internal audit program and the conclusions and recommendations formulated by this internal audit in the form of reports. The Audit Committee is composed of five directors. It has been established according to the principle of a "mirror" committee between ORES Assets and ORES.

### EXECUTIVE COMMITTEE

The management of the company is entrusted to the Executive Committee. It is made up of eight members, including its Chairman.



# 2 Report from the ORES Assets Remuneration Committee

## **ORES Assets – Annual report from the Remuneration Committee on the assessment of the appropriate nature of the remuneration paid to the corporate officers of the intermunicipal company in 2024**

### Preliminary remark:

This report is drawn up by the Remuneration Committee and proposed to the ORES Assets Board of Directors for approval in accordance with the requirements of Article 19.6 of the articles of association of the intermunicipal company and Article L1523-17, §2 of the Local Democracy and Decentralization Code (CDLD).

Its purpose is to assess the appropriate nature of the remuneration paid to the directors of the intermunicipal company in 2024. The individual statement of attendance of directors forms an integral part of the report to be drawn up by the Board of Directors pursuant to Article L6421-1 of the CDLD - consolidated remuneration report with ORES sc.

### Assessment of the appropriate nature of the non-remuneration of the mandates held at ORES Assets:

The Remuneration Committee notes that, as decided by the General Meeting of 22nd June 2017 and confirmed by the resolutions of 28th June 2018 and 29th May 2019, all mandates in ORES Assets are exercised free of charge, it being understood that the same persons make up the Board of Directors of ORES sc and are remunerated in respect of this mandate in accordance with the limits and requirements of the CDLD in this respect.

The same applies to the exercise of mandates within the framework of Committees set up within the Board.

### Conclusions of the Remuneration Committee

At its meeting on 19th February 2025, the Remuneration Committee noted that the remuneration arrangements stated above were the strict application of the resolutions mentioned above adopted by the General Meeting, which has authority in this matter.

It also noted that the fact that mandates within ORES Assets are exercised free of charge, as part of the governance rules common to ORES Assets and ORES sc, remains relevant and that, consequently, the Committee does not make any recommendation to the General Meeting with a view to any change in the remuneration of mandates within ORES Assets.

Signed at the meeting of 19th February 2025.

**Rosalia TUDISCA**  
Secretary

**Lucia RUSSO**  
Chair

# 3 Report from the ORES Appointments and Remuneration Committee

## ORES – Annual report from the Nomination and Remuneration Committee on the assessment of the appropriate nature of the remuneration paid to corporate officers in 2024

### Preliminary remark:

This report is drawn up by the Appointments and Remuneration Committee and proposed to the ORES Board of Directors for approval in accordance with the requirements of Article L 1523-17, §2 of the Local Democracy and Decentralization Code (CDLD).

Its purpose is to assess the appropriate nature of the remuneration paid to ORES directors in 2024. The individual statement of attendance of directors and their remuneration forms an integral part of the report to be drawn up by the Board of Directors pursuant to Article L6421-1 of the CDLD - consolidated remuneration report with ORES Assets.

### Assessment of the appropriate nature of the mandates held at ORES in 2024

The terms of remuneration for the mandates were broken down as follows:

- i. Terms of remuneration for mandates (Chairman, Vice-Chairman and member of the Board of Directors):

Position	(Gross) remuneration	Payment frequency
Chairman of the Board of Directors	Annual remuneration of 19,997.14 € (index 138.01)	Monthly (remuneration + mileage allowance*)
Vice-Chairman of the Board of Directors	Annual remuneration of 14,997.85 € (index 138.01)	Monthly (remuneration + mileage allowance*)
Member of the Board of Directors	Attendance fee of 125 € (index 138.01).	Half-yearly (attendance fee + mileage allowance*)

(\*) 0.35 € per km, and indexed in accordance with FPS Finance regulations

It should be noted that the attendance clause that applies to the remuneration for the offices of Chairman and Vice-Chairman – adopted by resolution of the General Meeting of 14th December 2023 – states that the gross monthly remuneration is allocated to the Chairman and Vice-Chairman at 100% if the aforementioned officers attend 100% of the meetings of the management bodies for the month. If this is not the case, the gross monthly remuneration will be paid pro rata with their attendance at the meetings for the month.

- ii. Terms of remuneration for the mandates of the Committees:

Position	(Gross) remuneration	Payment frequency
Committee Chair	Attendance fee of 180 € (index 138.01)	Half-yearly (attendance fee + mileage allowance*)
Committee Member	Attendance fee of 125 € (index 138.01).	Half-yearly (attendance fee + mileage allowance**)

(\*) a mileage allowance of €0.35/km is granted to directors, indexed in accordance with FPS Finance regulations.

### **Conclusions of the Appointments and Remuneration Committee**

The Appointments and Remuneration Committee notes that the terms of the remuneration paid in 2024 are the strict application of the resolutions adopted by the General Meeting – which has authority in this matter – on 29th May 2019 and on 14th December 2023.

It should be noted that at its meeting on 28th April 2021, the Appointments and Remuneration Committee took note of the opinion of the WPS of 2nd April 2021 regarding their interpretation of the provision of Article L5311-1, §12 of the CDLD relating to the remuneration of the fee allocated to the Chairman of the Audit Committee.

In view of the changing interpretation of the provisions of Article L 5311-1 of the CDLD, especially with regard to the scope of the principles applicable to the chairmanship of restricted management committees, the Appointments and Remuneration Committee reiterated its firm determination to comply with the legality and governance rules of the CDLD and mandated ORES to take all necessary steps with the competent administrative authorities to clarify this point.

ORES therefore asked the Union des Villes et Communes de Wallonie and the Minister for Local Authorities to clarify the matter and received a recommendation from its Appointments and Remuneration Committee to align itself, if necessary, at a forthcoming General Meeting; governance remains an ongoing and evolving concern for ORES.

Accordingly, the Appointments and Remuneration Committee reiterates its recommendation that the remuneration arrangements applicable to the chairmanship of select management committees should be complied with.

Subject to a position to be received from the Minister for Local Authorities as to the interpretation to be adopted of article L 5311-1 of the CDLD concerning the chairmanship of the restricted management committees, the currently applicable procedures set out above are maintained.

Signed at the meeting of 19th February 2025.

**Rosalia TUDISCA**  
Secretary

**Lucia RUSSO**  
Chair

# 4 Report from the Board of Directors of ORES Assets

GENERAL INFORMATION ABOUT THE INSTITUTION	
Identification number (CBE)	<b>0543.696.579</b>
Type of institution	<b>Intermunicipal company</b>
Name of the institution	<b>ORES Assets</b>
Reporting period	<b>2024</b>

NUMBER OF MEETINGS	
General meeting	<b>02</b>
Board of Directors	<b>10</b>
Remuneration Committee	<b>01</b>
Audit Committee	<b>03</b>

MEMBERS OF THE BOARD OF DIRECTORS		Gross annual remuneration	Breakdown of remuneration and benefits	Reason for the remuneration if other than an attendance fee	List of mandates associated with the position and any remuneration	Percentage attendance at meetings
Position	Last name and first name					
Chairman of the Board of Directors	DE VOS Karl	In accordance with the deliberations of the General Meeting held on 29 <sup>th</sup> May 2019, all directorships at ORES Assets are unpaid. This is on the understanding that the same individuals make up the ORES Board of Directors and are paid in the context of this directorship according to the limits and requirements set out by the CDLD in the matter.			None	100 %
Vice-Chairman of the Board of Directors	BINON Yves (1)				None	100 %
Vice-Chair of the Board of Directors	LEROY Natacha (2)				None	100 %
Director	BELLEFLAMME Elodie				None	90 %
Director – member of the Audit Committee	BULTOT Claude				None	85 %
Director – Chair of the Audit Committee	BURNET Anne-Caroline (3)				None	82 %
Director	de BEER de LAER Hadelin				None	100 %
Director – member of the Remuneration Committee	DELLICOUR Jean-Pol				None	100 %
Director – member of the Remuneration Committee	DEMANET Nathalie				None	64 %
Director – member of the Audit Committee	DUTHY André				None	92 %
Director – member of the Remuneration Committee	FAYT Christian				None	82 %
Director	FRANCEUS Michel (4)				None	0 %
Director	GILLIS Alain				None	90 %
Director	HARDY Cerise				None	80 %
Director	MAITREJEAN Camille				None	90 %
Director	MELLOUK Mohammed Amine				None	70 %
Director – member of the Audit Committee	MOSSERAY Jean-Luc (5)				None	100 %
Director	PIERMAN Thomas				None	100 %
Director – member of the Remuneration Committee	PITZ Mario				None	91 %
Director	RADIKOV Jorj (6)				None	29 %
Director – Chair of the Remuneration Committee	RUSSO Lucia (7)				None	100 %
Director – Chair of the Remuneration Committee	STAQUET Danièle (8)				None	100 %
Director – member of the Audit Committee	VAN HOUT Florence				None	92 %
Director – member of the Audit Committee	VITULANO Maria				None	85 %
<b>Overall total</b>	<b>24</b>					

- (1) Mr. Yves BINON resigned from his position on 2<sup>nd</sup> December 2024.
- (2) Ms. Natacha LEROY was co-opted by the Board of Directors to fill the vacancy of the position of Mr. BINON. Her term of office took effect on 3<sup>rd</sup> December 2024. She was appointed Vice-Chair of the Board of Directors on 11<sup>th</sup> December 2024.
- (3) Ms. Anne-Caroline BURNET resigned from her directorship on 25<sup>th</sup> November 2024.
- (4) Mr. Michel FRANCEUS resigned from his directorship on 29<sup>th</sup> January 2024.
- (5) Mr. Jean-Luc MOSSERAY was co-opted by the Board of Directors to fill the vacant directorship following the resignation of Ms. Anne-Caroline BURNET. His term of office took effect on 26<sup>th</sup> November 2024.
- (6) Mr. Jorj RADIKOV was co-opted by the Board of Directors to fill the vacant directorship following the resignation of Mr. Michel FRANCEUS. His term of office took effect on 21<sup>st</sup> March 2024.
- (7) Ms. Lucia RUSSO was co-opted by the Board of Directors to fill the vacant directorship following the resignation of Ms. Danièle STAQUET. Her term of office took effect on 3<sup>rd</sup> December 2024.
- (8) Ms. Danièle STAQUET resigned from her directorship on 2<sup>nd</sup> December 2024.

## HOLDERS OF SENIOR MANAGEMENT POSITIONS

POSITION <sup>(9)</sup>	Last name and first name	Gross annual remuneration <sup>(10)</sup>	Breakdown of the gross annual remuneration <sup>(11)</sup>	List of mandates associated with the position and any remuneration
Senior local official	None	ORES Assets does not have any staff and hence there are no managerial positions. The day-to-day and operating management of ORES Assets is entrusted by statute to its subsidiary, ORES, pursuant to article 16, §1 of the Electricity Decree and article 17, §1 of the Gas Decree.		
Director x				
Director ...				
Assistant Director				
Assistant Director ...				
Other ...				
<b>Total remuneration</b>				

- (9) Indicate the position occupied within the structure, on the understanding that only senior management staff are meant by this.
- (10) Indicate the total gross annual, indexed remuneration, including all amounts in cash and all benefits that can be assessed in cash.
- (11) Give details of the various components of the gross annual remuneration (amounts in cash, any other benefits in accordance with the rules stated in appendix 4 of this Code).

## APPENDICES

- Appendix 1** Members' names and list of their attendance at meetings of the management bodies
- Appendix 2** Summary sheet of the amounts paid to the Chairman and Vice-Chairman of legal entities or de facto associations, and their justification for each month



## APPENDIX 1 LIST OF MEMBERS' NAMES AND THEIR ATTENDANCE AT MANAGEMENT BODY MEETINGS

### ORES ASSETS – MANAGEMENT BODY 1: BOARD OF DIRECTORS

POSITION	Last name and first name	BoD 24/01/2024	BoD 21/02/2024	BoD 20/03/2024	BoD 24/04/2024	BoD 22/05/2024	BoD 19/06/2024	BoD 18/09/2024	BoD 09/10/2024	BoD 20/11/2024	BoD 11/12/2024	Percentage attendance at meetings – %	
Chairman	DE VOS Karl	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
Vice-Chairman	BINON Yves	✓	✓	✓	✓	✓	✓	✓	✓	✓		9/9	100 %
Directors	BELLEFLAMME Élodie	✓	○	✓	✓	✓	✓	✓	✓	✓	✓	9/10	90 %
	BULTOT Claude	✓	✓	✓	✓	✓	○	✓	✓	✓	✓	9/10	90 %
	BURNET Anne-Caroline	✓	✓	✓	✓	○	✓	✓	✓	✓		7/9	78 %
	de BEER de LAER Hadelin	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
	DELLICOUR Jean-Pol	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
	DEMANET Nathalie	○	✓	○	✓	✓	✓	✓	✓	0	✓	7/10	70 %
	DUTHY André	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
	FAYT Christian	✓	✓	○	✓	✓	✓	✓	✓	✓	✓	9/10	90 %
	FRANCEUS Michel	○										0/1	0 %
	GILLIS Alain	✓	✓	✓	✓	○	✓	✓	✓	✓	✓	9/10	90 %
	HARDY Cerise	✓	✓	✓	✓	✓	○	○	✓	✓	✓	8/10	80 %
	LEROY Natacha										✓	1/1	100 %
	MAITREJEAN Camille	✓	✓	✓	✓	✓	○	✓	✓	✓	✓	9/10	90 %
	MELLOUX Mohammed Amine	✓	○	✓	○	✓	✓	✓	✓	✓	0	7/10	70 %
	MOSSERAY Jean-Luc										✓	1/1	100 %
	PIERMAN Thomas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
	PITZ Mario	✓	✓	✓	✓	✓	✓	○	✓	✓	✓	9/10	90 %
	RADIKOV Jorj				✓	✓	○	○	○	○	○	2/7	29 %
	RUSSO Lucia										✓	1/1	100 %
	STAQUET Danièle	✓	✓	✓	✓	✓	✓	✓	✓	✓		9/9	100 %
	VAN HOUT Florence	✓	✓	✓	✓	✓	✓	✓	○	✓	✓	9/10	90 %
	VITULANO Maria	✓	✓	○	✓	✓	○	✓	✓	✓	✓	8/10	80 %

## ORES ASSETS – MANAGEMENT BODY 2: REMUNERATION COMMITTEE

POSITION	Last name – First name	Rem.C. 20/03/2024	Percentage attendance at meetings – %
<b>Chair</b>	STAQUET Danièle	✓	1/1 100%
<b>Members</b>	DELLICOUR Jean-Pol	✓	1/1 100%
	DEMANET Nathalie	○	0/1 0%
	FAYT Christian	○	0/1 0%
	PITZ Mario	✓	1/1 100%

## ORES ASSETS – MANAGEMENT BODY 3: AUDIT COMMITTEE

POSITION	Last name – First name	Aud.C. 17/04/2024	Aud.C. 02/10/2024	Aud.C. 04/12/2024	Percentage attendance at meetings – %
<b>Chair</b>	BURNET Anne-Caroline	✓	✓		2/2 100%
<b>Members</b>	BULTOT Claude	✓	○	✓	2/3 67%
	DUTHY André	✓	✓	○	2/3 67%
	VAN HOUT Florence	✓	✓	✓	3/3 100%
	VITULANO Maria	✓	✓	✓	3/3 100%

## APPENDIX 2 SUMMARY SHEET OF THE AMOUNTS PAID TO THE CHAIRMAN AND VICE-CHAIRMAN OF LEGAL ENTITIES OR DE FACTO ASSOCIATIONS, AND THEIR JUSTIFICATION FOR EACH MONTH

None: in accordance with the resolution of the General Meeting of 29<sup>th</sup> May 2019, all mandates in ORES Assets are exercised free of charge, it being understood that the same persons make up the Board of Directors of ORES and are remunerated in the context of this mandate according to the limits and requirements of the CDLD in this regard.

Gosselies, 19<sup>th</sup> February 2025

**Karl DE VOS**

Chairman of the Board of Directors

# 5 Report from the Board of Directors of ORES

GENERAL INFORMATION ABOUT THE INSTITUTION	
Identification number (CBE)	<b>0897.436.971</b>
Type of institution	<b>Company with significant local public participation</b>
Name of the institution	<b>ORES</b>
Reporting period	<b>2024</b>

NUMBER OF MEETINGS	
General meeting	<b>02</b>
Board of Directors	<b>10</b>
Executive Board	<b>10</b>
Appointments and Remuneration Committee	<b>02</b>
Audit Committee	<b>03</b>

MEMBERS OF THE BOARD OF DIRECTORS						
Position	Last name and first name	Gross annual remuneration	Breakdown of remuneration and benefits	Reason for the remuneration if other than an attendance fee	List of mandates associated with the position and any remuneration	Percentage attendance at meetings
Chairman of the Board of Directors Member of the Executive Board	DE VOS Karl	<b>41,622.85€</b> (incl. mileage allow. of 354.75€) (-WT 37.35%: 15,546.11€)	<b>REMUNERATION AS CHAIRMAN</b> Gross annual remuneration of 19,997.14 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	Remuneration as Chairman	None	<b>90%</b>
Vice-Chairman of the Board of Directors Member of the Executive Board	BINON Yves (1)	<b>28,876.01€</b> (incl. mileage allow. of 525.46€) (-WT 37.35%: 10,785.27€)	<b>REMUNERATION AS VICE-CHAIRMAN</b> Gross annual remuneration of 14,997.85 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	Remuneration as Vice-Chairman	None	<b>100%</b>
Vice-Chair of the Board of Directors Member of the Executive Board	LEROY Natacha (2)	<b>285.89€</b> (incl. mileage allow. of 25.80€) (-WT 37.35%: 106.78€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	None	<b>100%</b>
Director	BELLE-FLAMME Elodie	<b>2,613.24€</b> (incl. mileage allow. of 292.83€) (-WT 37.35%: 976.04€)	<b>ATTENDANCE FEE AS DIRECTOR/ COMMITTEE MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	None	<b>90%</b>

MEMBERS OF THE BOARD OF DIRECTORS					
Position	Last name and first name	Gross annual remuneration	Breakdown of remuneration and benefits	Reason for the remuneration if other than an attendance fee	Percentage attendance at meetings
Director Member of the Audit Committee	BULTOT Claude	<b>3,423.79€</b> (incl. mileage allow. of 593.40€) (-WT 37.35%: 1,278.78€)	<b>ATTENDANCE FEE AS DIRECTOR/ COMMITTEE MEMBER</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	85%
Director Chair of the Audit Committee	BURNET Anne- Caroline (3)	<b>2,934.04€</b> (incl. mileage allow. of 387.00€) (-WT 37.35%: 1,095.86€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>ATTENDANCE FEE AS CHAIR OF THE AUDIT COMMITTEE</b> Attendance fee of 180 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	82%
Director	de BEER de LAER Hadelin	<b>2,850.17€</b> (incl. mileage allow. of 274.77.00€) (-WT 37.35%: 1,064.56€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	100%
Director Member of the Appointments and Remuneration Committee	DELLICOUR Jean-Pol	<b>3,480.98€</b> (incl. mileage allow. of 905.58€) (-WT 37.35%: 1,300.16€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	100%
Director Member of the Appointments and Remuneration Committee	DEMANET Nathalie	<b>2,044.16€</b> (incl. mileage allow. of 465.26€) (-WT 37.35%: 763.46€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	58%
Director Member of the Audit Committee	DUTHY André	<b>3,973.70€</b> (incl. mileage allow. of 883.22€) (-WT 37.35%: 1,484.15€)	<b>ATTENDANCE FEE AS DIRECTOR/ COMMITTEE MEMBER</b> Attendance fee of 125 € (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	92%

MEMBERS OF THE BOARD OF DIRECTORS					
Position	Last name and first name	Gross annual remuneration	Breakdown of remuneration and benefits	Reason for the remuneration if other than an attendance fee	Percentage attendance at meetings
Director Member of the Appointments and Remuneration Committee	FAYT Christian	<b>2,135.96€</b> (incl. mileage allow. of 291.97€) (- WT 37.35%: 797.79€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	83%
Director	FRANCEUS Michel (4)	<b>0.00€</b> (incl. mileage allow. of 0.00€) (-WT 37.35%: 0.00€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	0%
Director Member of the Executive Board	GILLIS Alain	<b>5,331.83€</b> (incl. mileage allow. of 436.02€) (-WT 50%: 2,553.89€)	<b>ATTENDANCE FEE AS DIRECTOR/BOARD MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	95%
Director	HARDY Cerise	<b>2,153.26€</b> (incl. mileage allow. of 98.04€) (-WT 37.35%: 804.23€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	80%
Director Member of the Executive Board	MAITREJEAN Camille	<b>6,090.90€</b> (incl. mileage allow. of 1,970.26€) (-WT 37.35%: 2,274.89€)	<b>ATTENDANCE FEE AS DIRECTOR/BOARD MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	80%
Director	MELLOUK Mohammed Amine	<b>2,365.19€</b> (incl. mileage allow. of 559.86€) (-WT 37.35%: 883.41€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	70%
Director Chairman of the Audit Committee	MOSSERAY JeanLuc (5)	<b>300.51€</b> (incl. mileage allow. of 40.42€) (-WT 37.35%: 112.24€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	100%



MEMBERS OF THE BOARD OF DIRECTORS					
Position	Last name and first name	Gross annual remuneration	Breakdown of remuneration and benefits	Reason for the remuneration if other than an attendance fee	Percentage attendance at meetings
Director Member of the Executive Board	PIERMAN Thomas	<b>5,781.67€</b> (incl. mileage allow. of 890.96€) (-WT 37.35%: 2,159.40€)	<b>ATTENDANCE FEE AS DIRECTOR/BOARD MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	95%
Director Member of the Appointments and Remuneration Committee	PITZ Mario	<b>3,351.61€</b> (incl. mileage allow. of 1,036.30€) (-WT 37.35%: 1,251.81€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	92%
Director	RADIKOV Jorj (6)	<b>699.18€</b> (incl. mileage allow. of 189.20€) (-WT 37.35%: 261.14€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	29%
Director Chair of the Appointments and Remuneration Committee	RUSSO Lucia (7)	<b>281.59€</b> (incl. mileage allow. of 21.50€) (-WT 37.35%: 108.17€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	100%
Director Chair of the Appointments and Remuneration Committee	STAQUET Danièle (8)	<b>1,873.09€</b> (incl. mileage allow. of 243.81€) (-WT 37.35%: 1,083.69€)	<b>ATTENDANCE FEE AS DIRECTOR</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	100%
Director Member of the Audit Committee	VAN HOUT Florence	<b>3,629.70€</b> (incl. mileage allow. of 539.22€) (-WT 37.35%: 1,355.66€)	<b>ATTENDANCE FEE AS DIRECTOR/ COMMITTEE MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	92%
Director Member of the Audit Committee	VITULANO Maria	<b>4,501.31€</b> (incl. mileage allow. of 1,665.82€) (-WT 37.35%: 1,681.20€)	<b>ATTENDANCE FEE AS DIRECTOR/ COMMITTEE MEMBER</b> Attendance fee of 125€ (index 138.01) indexed pro rata to overruns of the central index <b>MILEAGE ALLOWANCE</b> Based on the RD of 13/07/2017 (amended by the RD of 10/11/2022) setting the allowances for federal civil service members of staff	None	85%

- (1) Mr. Yves BINON resigned from his positions on 2<sup>nd</sup> December 2024.
- (2) Ms. Natacha LEROY was co-opted by the Board of Directors on 20<sup>th</sup> November 2024 to fill the vacancy of the positions of Mr. BINON on 3<sup>rd</sup> December 2024. She was appointed Vice-Chair of the Board of Directors on 11 December 2024.
- (3) Ms. Anne-Caroline BURNET resigned from her position as director on 25<sup>th</sup> November 2024.
- (4) Mr. Michel FRANCEUS resigned from his position as director on 29<sup>th</sup> January 2024.
- (5) Mr. Jean-Luc MOSSERAY was co-opted by the Board of Directors on 25<sup>th</sup> November 2024 to fill the vacancy of the position as director following the resignation of Ms. Anne-Caroline BURNET. His term of office began on 26<sup>th</sup> November 2024.
- (6) Mr. Jorj RADIKOV was co-opted by the Board of Directors on 20<sup>th</sup> March 2024 to fill the vacancy of the position as director following the resignation of Mr. Michel FRANCEUS. His term of office began on 21<sup>st</sup> March 2024.
- (7) Ms. Lucia RUSSO was co-opted by the Board of Directors on 20<sup>th</sup> November 2024 to fill the vacancy of the position as director following the resignation of Ms. Danièle STAQUET. Her term of office began on 3<sup>rd</sup> December 2024.
- (8) Ms. Danièle STAQUET resigned from her position as director on 2<sup>nd</sup> December 2024.
- (\*) The amounts shown take into account compensation for attendance fees paid in 2024 relating to the remuneration for the year 2022.

## HOLDERS OF SENIOR MANAGEMENT POSITIONS – EXECUTIVE COMMITTEE

POSITION	LAST NAME AND FIRST NAME	GROSS ANNUAL REMUNERATION ****	BREAKDOWN OF GROSS ANNUAL REMUNERATION			
			Basic gross salary	NOSS contribution on salary	Gross taxable	Individual bonus *
Local senior officer	GRIFNEE Fernand * ***	316,810.91€	316,810.91€	40,690.67€	276,120.24€	—
Infrastructure Director	MOES Didier	303,015.25€	254,391.75€	33,346.70€	221,045.05€	44,523.50€
Seconded Director	DECLERCQ Christine**	229,806.96€	206,625.46€	26,979.55€	179,645.91€	19,081.50€
Customer and market Director	DEVOLDER Olivier	267,161.05€	215,993.35€	29,604.48€	186,388.87€	47,067.70€
Strategy and Transformation Director	MAHAUT Sébastien	292,096.04€	253,013.29€	32,096.25€	220,917.04€	34,982.75€
IT Director	MEDAETS Benoît**	260,449.50€	221,366.75€	28,904.81€	192,461.94€	34,982.75€
Finance Director	OFFERGELD Dominique	275,155.81€	251,974.31€	32,961.70€	219,012.61€	19,081.50€
Human Resources Director	DEMARS Frédéric	287,351.65€	248,268.90€	32,333.77€	215,935.13€	34,982.75€
Corporate Director	DE COSTER Nicolas	268,808.93€	217,641.23€	29,613.42€	188,027.81€	47,067.70€
<b>Overall total</b>		<b>2,500,656.10€</b>	<b>2,186,085.95€</b>	<b>286,531.35€</b>	<b>1,899,554.60€</b>	<b>281,770.15€</b>

Individual bonuses are paid according to the Executive and Senior Management Remuneration Policy as follows: 1/3 as a gross bonus and 2/3 as financial products. The amounts shown include benefits in kind subject to an exceptional withholding tax in connection with the allocation of Warrants and/or Stock Options (25/03/2025).

\* Remuneration calculated in line with Appendix 4 of the Local Democracy and Decentralization Code and Article 82 of the Decree of 28/03/2018.

\*\* The amounts shown do not include taxable income support allowances paid in the event of illness > 30 days. In 2024, these allowances amount to 36,517.36€ for Ms. Declercq and 17,544.08€ for Mr. Medaets.

\*\*\* As provided for in the employment contract of Mr. Fernand Grifnée. The remuneration shown reflects the various negative adjustments made in 2024 to ensure compliance with the CDLD.

\*\*\*\* Total gross remuneration does not include collective benefits granted to members of the ORES management as employees of the company, such as meal vouchers, eco vouchers or any consumer vouchers.

NOSS contribution on individual bonus	Individu- al bonus taxable	Collective bonus **	Solidarity contribution on collective bonus	Collective bonus taxable	LIST OF DERIVED MANDATES ASSOCIATED WITH THE POSITION AND ANY REMUNERATION
—	—	—	—	—	Chairman SYNERGRID – Unpaid Director ATRIAS – Unpaid Chairman AGRW – Unpaid
1,939.74€	28,534.63€	4,100.00€	535.87€	69.54€	Director Gas.be – Unpaid Director AGRW – Unpaid
831.32€	12,235.00€	4,100.00€	535.87€	69.54€	None
2,050.58€	30,135.79€	4,100.00€	535.87€	69.54€	Director ATRIAS – Unpaid Director SYNERGRID – Unpaid
1,524.08€	22,396.55€	4,100.00€	535.87€	69.54€	None
1,524.08€	33,466.83€	4,100.00€	535.87€	69.54€	None
831.32€	18,259.18€	4,100.00€	535.87€	69.54€	Director Contassur – Unpaid
1,524.08€	22,396.55€	4,100.00€	535.87€	69.54€	Director Enerbel (pension fund) – Unpaid Director Powerbel (pension fund) - Unpaid
2,050.58€	45,018.65€	4,100.00€	535.87€	69.54€	None
<b>12,275.78€</b>	<b>212,443.18€</b>	<b>32,800.00€</b>	<b>4,286.96€</b>	<b>556.32€</b>	

#### SUPPLEMENTARY PENSION PLAN FOR THE LOCAL SENIOR OFFICIAL (DELETE WHERE NOT APPLICABLE)

- Is the holder of the local senior official position covered by a group insurance policy? **Yes**
  - If yes, is it a defined contribution pension plan according to Appendix 4 of the Local Democracy and Decentralization Code? **Yes**
  - Are the percentage and conditions of the group insurance policy equally applicable to all contractual staff in accordance with Appendix 4 of the Local Democracy and Decentralization Code? **Yes\***
- \* Note: group insurance covering the entire 'executive' population offering the same benefits (death, pension and disability coverage)
- Amount received by the local senior official during the year under the group insurance scheme? **73,801.26€**

## APPENDICES:

**Appendix 1** List of members' names and their attendance at management body meetings

**Appendix 2** Summary sheet of the amounts paid to the Chairman and Vice-Chairman of legal entities or de facto associations, and their justification for each month

**Appendix 3** Training

## APPENDIX 1 LIST OF MEMBERS' NAMES AND THEIR ATTENDANCE AT MANAGEMENT BODY MEETINGS

V-€ attendance, giving entitlement to the payment of an attendance fee

### ORES – MANAGEMENT BODY 1: BOARD OF DIRECTORS

POSITION	Last name and first name	BoD 24/01/2024	BoD 21/02/2024	BoD 20/03/2024	BoD 24/04/2024	BoD 22/05/2024	BoD 19/06/2024	BoD 18/09/2024	BoD 09/10/2024	BoD 20/11/2024	BoD 11/12/2024	Percentage of total attendance at meetings – %	
<b>Chairman</b>	DE VOS Karl	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	10/10	100 %
<b>Vice-Chairman</b>	BINON Yves	✓	✓	✓	✓	✓	✓	✓	✓	✓		9/9	100 %
<b>Directors</b>	BELLEFLAMME Élodie	✓-€	○	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	9/10	90 %
	BULTOT Claude	✓-€	✓-€	✓-€	○	✓-€	○	✓-€	✓-€	✓-€	✓-€	9/10	90 %
	BURNET Anne-Caroline	○	✓-€	✓-€	✓-€	○	✓-€	✓-€	✓-€	✓-€		7/9	78 %
	de BEER de LAER Hadelin	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	10/10	100 %
	DELLICOUR Jean-Pol	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	10/10	100 %
	DEMANET Nathalie	○	✓-€	○	✓-€	✓-€	✓-€	✓-€	✓-€	○	✓-€	7/10	70 %
	DUTHY André	✓-€	✓-€	○	✓-€	○	○	✓-€	✓-€	✓-€	✓-€	10/10	100 %
	FAYT Christian	✓-€	✓-€	○	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	9/10	90 %
	FRANCEUS Michel	○										0/1	0 %
	GILLIS Alain	✓-€	✓-€	✓-€	✓-€	○	✓-€	✓-€	✓-€	✓-€	✓-€	9/10	90 %
	HARDY Cerise	✓-€	✓-€	✓-€	✓-€	✓-€	○	○	✓-€	✓-€	✓-€	8/10	80 %
	LEROY Natacha										✓-€	1/1	100 %
	MAITREJEAN Camille	✓-€	✓-€	✓-€	✓-€	✓-€	○	✓-€	✓-€	✓-€	✓-€	9/10	90 %
	MELLOUK Mohammed Amine	✓-€	○	✓-€	○	✓-€	✓-€	✓-€	✓-€	✓-€	○	7/10	70 %
	MOSSERAY Jean-Luc										✓-€	1/1	100 %
	PIERMAN Thomas	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	10/10	100 %
	PITZ Mario	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	○	✓-€	✓-€	✓-€	9/10	90 %
	RADIKOV Jorj				✓-€	✓-€	○	○	○	○	○	2/7	29 %
	RUSSO Lucia										✓-€	1/1	100 %
	STAQUET Danièle	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€		9/9	100 %
	VAN HOUT Florence	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	○	✓-€	✓-€	✓-€	9/10	90 %
	VITULANO Maria	✓-€	✓-€	○	✓-€	✓-€	○	✓-€	✓-€	✓-€	✓-€	8/10	80 %



#### ORES – MANAGEMENT BODY 2: EXECUTIVE BOARD

POSITION	Last name – First name	EB 16/01/2024	EB 13/02/2024	EB 12/03/2024	EB 16/04/2024	EB 14/05/2024	EB 11/06/2024	EB 10/09/2024	EB 01/10/2024	EB 12/11/2024	EB 03/12/2024	Percentage of total attendance – %	
Members	DE VOS Karl	✓	○	✓	○	✓	✓	✓	✓	✓	✓	9/10	90%
	BINON Yves	✓	✓	✓	✓	✓	✓	✓	✓	✓		9/9	100%
	GILLIS Alain	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	10/10	100%
	MAITREJEAN Camille	✓-€	✓-€	○	○	✓-€	✓-€	✓-€	✓-€	✓-€	○	7/10	70%
	PIERMAN Thomas	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	✓-€	○	✓-€	9/10	90%

#### ORES – MANAGEMENT BODY 3: APPOINTMENTS AND REMUNERATION COMMITTEE

POSITION	Last name – First name	ARC 20/03/2024	ARC 20/11/2024	Percentage of total attendance – %	
Chairwoman	STAQUET Danièle	✓	✓	2/2	100%
Members	DELLICOUR Jean-Pol	✓	✓	2/2	100%
	DEMANET Nathalie	○	○	0/2	0%
	FAYT Christian	○	✓	1/2	50%
	PITZ Mario	✓	✓	2/2	100%

#### ORES – MANAGEMENT BODY 4: AUDIT COMMITTEE

POSITION	Last name – First name	Aud.C. 17/04/2024	Aud.C. 02/10/2024	Aud.C. 04/12/2024	Percentage of total attendance – %	
Chairwoman	BURNET Anne-Caroline	✓-€	✓-€		2/2	100%
Members	BULTOT Claude	✓-€	○	✓-€	2/3	67%
	DUTHY André	✓-€	✓-€	○	2/3	67%
	VAN HOUT Florence	✓-€	✓-€	✓-€	3/3	100%
	VITULANO Maria	✓-€	✓-€	✓-€	3/3	100%

## APPENDIX 2 SUMMARY SHEET OF THE AMOUNTS PAID TO THE CHAIRMAN AND VICE-CHAIRMAN OF LEGAL ENTITIES OR DE FACTO ASSOCIATIONS, AND THEIR JUSTIFICATION FOR EACH MONTH

MONTH	CHAIRMAN			VICE-CHAIRMAN		
	Amount of remuneration paid (Gross minus withholding tax 37.35%)	Amount of travel allowance paid (Gross minus withholding tax 37.35%)	Reason**	Amount of remuneration paid (Gross minus withholding tax 37.35%)	Amount of travel allowance paid (Gross minus withholding tax 37.35%)	Begründung**
January 2024	2,129.69		100% attendance at meetings for the month	1,597.27		100% attendance at meetings for the month
February 2024	2,129.69		50% attendance at meetings for the month	1,597.27		100% attendance at meetings for the month
March 2024	2,129.69		100% attendance at meetings for the month	1,597.27		100% attendance at meetings for the month
April 2024	2,129.69		100% attendance at meetings for the month	1,597.27		100% attendance at meetings for the month
May 2024	2,129.69		100% attendance at meetings for the month	1,597.27		100% attendance at meetings for the month
June 2024*	2,172.29	107.78	100% attendance at meetings for the month	1,629.21	193.92	100% attendance at meetings for the month
July 2024	2,172.29		No meetings => 100%	1,629.21		No meetings => 100%
August 2024	2,172.29		No meetings => 100%	1,629.21		No meetings => 100%
September 2024	2,172.29		100% attendance at meetings for the month	1,629.21		100% attendance at meetings for the month
October 2024	2,172.29		100% attendance at meetings for the month	1,629.21		100% attendance at meetings for the month
November 2024	2,172.29		100% attendance at meetings for the month	1,629.21		100% attendance at meetings for the month
December 2024	2,172.29	114.50	100% attendance at meetings for the month	0.00	135.22	Resigned on 02/12/2024

\* Indexation following central index overrun

\*\* By deliberation of the General Meeting held on 14<sup>th</sup> December 2023, the monthly allowance is allocated 100% to the Chairman and Vice-Chairman if the director mentioned is in attendance at 100% of the management body meetings for the month. If not, the monthly allowance is paid pro rata to attendance for the month. Mr. DE VOS' absence from the Executive Board meeting on 13/02/2024 is duly justified.

## APPENDIX 3 TRAINING

A training course on the challenges of the energy transition was organized on 20<sup>th</sup> and 21<sup>st</sup> November 2024. It also included a field visit.

POSITION	Last name – First name	20 & 21 November 2024*	Percentage of total attendance at meetings – %	
<b>Chairman</b>	DE VOS Karl	✓	1/1	100 %
<b>Vice-Chairman</b>	BINON Yves	✓	1/1	100 %
<b>Directors</b>	BELLEFLAMME Elodie	✓	1/1	100 %
	BULTOT Claude	✓	1/1	100 %
	BURNET Anne-Caroline	✓	1/1	100 %
	de BEER de LAER Hadelin	✓	1/1	100 %
	DELLICOUR Jean-Pol	✓	1/1	100 %
	DEMANET Nathalie	O	0/1	0 %
	DUTHY André	✓	1/1	100 %
	FAYT Christian	✓	1/1	100 %
	GILLIS Alain	✓	1/1	100 %
	HARDY Cerise	✓	1/1	100 %
	LEROY Natacha (**)		Does not apply	
	MAITREJEAN Camille	✓	1/1	100 %
	MELLOUK Mohammed Amine	✓	1/1	100 %
	MOSSERAY Jean-Luc (***)		Does not apply	
	PIERMAN Thomas	✓	1/1	100 %
	PITZ Mario	✓	1/1	100 %
	RADIKOV Jorj	O	0/1	0 %
	RUSSO Lucia (**)		Does not apply	
	STAQUET Danièle	✓	1/1	100 %
	VAN HOUT Florence	✓	1/1	100 %
	VITULANO Maria	✓	1/1	100 %

\* Day of the BoD – no additional mileage allowance

\*\* Assumed her position on 3<sup>rd</sup> December 2024

\*\*\* Assumed his position on 26<sup>th</sup> November 2024

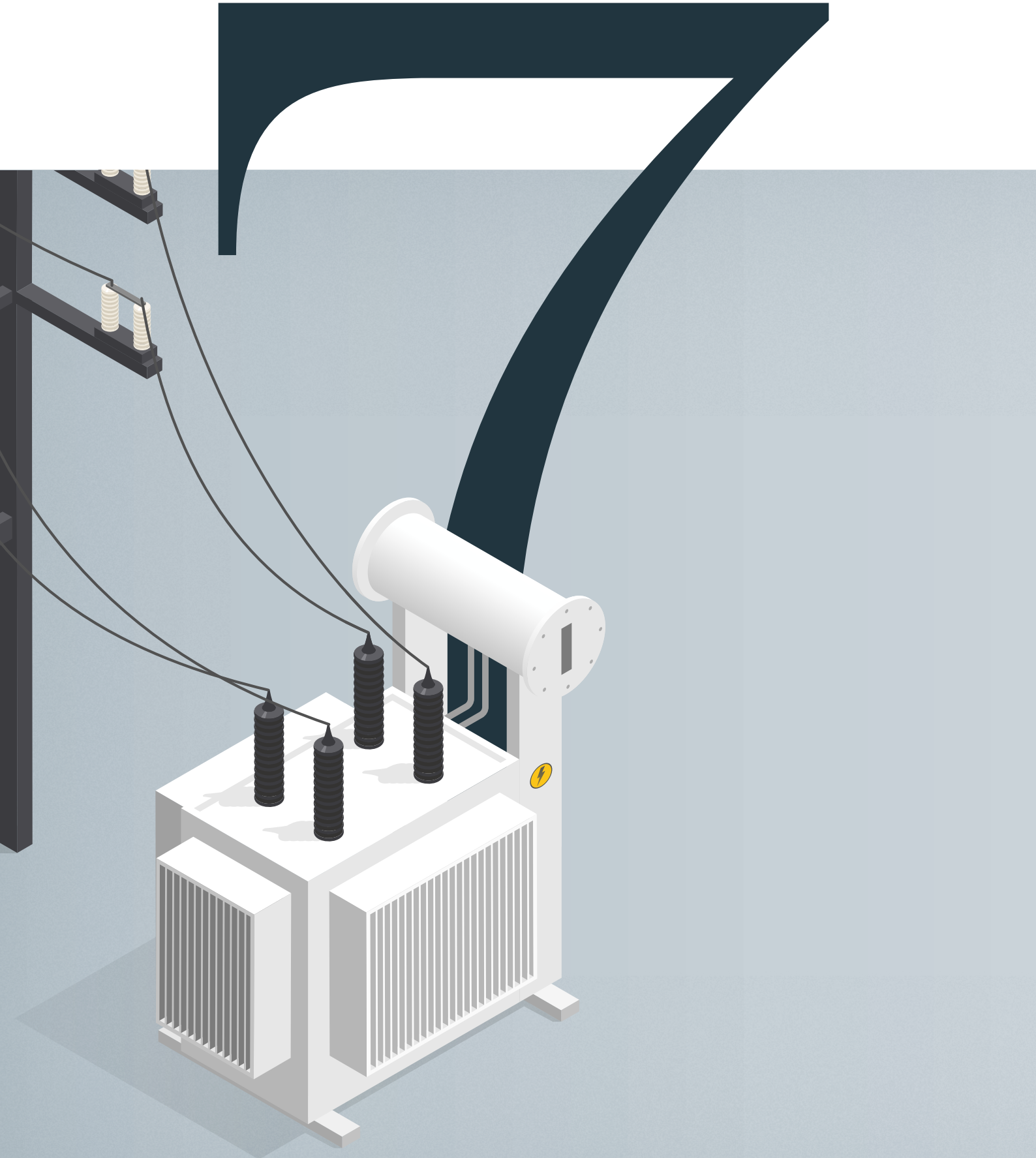
Gosselies, 19<sup>th</sup> February 2025

### Karl DE VOS

Chairman of the Board of Directors



# Chapter





# Specific report on shareholdings



# Specific report on the shareholdings

## SHAREHOLDINGS (ACCOUNTS 28 FINANCIAL FIXED ASSETS) IN EUROS

Company name	Subscription		Financial fixed assets paid up at 01/01/2024 book value	Movements in 2024			Financial fixed assets paid up at 31/12/2024 book value	% of capital at 31/12/2024
	Number of shares	Amount		New subscriptions	Paid-up capital	Write-offs/write-downs/ reversals of write-downs		
Atrias	62	3,100.00	100%	/	/	/	3,100.00	16.67%
Laborelec	8	2,306.64	100%	/	/	/	2,306.64	0.01%
Igretec	2,400	14,873.61	100%	/	/	/	14,873.61	0.01%
<b>TOTAL</b>	<b>2,470</b>	<b>20,280.25</b>		<b>/</b>	<b>/</b>	<b>/</b>	<b>20,280.25</b>	





# ORES

Customer service

**078 15 78 01**

Repair service

**078 78 78 00**

Emergency, smell of gas

**0800 87 087**

**Avenue Jean Mermoz, 14  
6041 Gosselies – Belgium**

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